

# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
450015	PARKLAND HEALTH AND HOSPITAL SYSTEM	5201 HARRY HINES BLVD
450021	BAYLOR UNIVERSITY MEDICAL CENTER	3500 GASTON AVE
450044	UT SOUTHWESTERN UNIVERSITY HOSPITAL	5909 HARRY HINES BLVD
450051	METHODIST DALLAS MEDICAL CENTER	1441 NORTH BECKLEY AVENUE
450064	TEXAS HEALTH ARLINGTON MEMORIAL HOSPITAL	800 W RANDOL MILL RD
450079	BAYLOR MEDICAL CENTER AT IRVING	1901 N MACARTHUR BLVD
450280	BAYLOR MEDICAL CENTER AT GARLAND	2300 MARIE CURIE DRIVE
450315	VISTA HOSPITAL OF DALLAS	2696 WEST WALNUT STREET
450379	DALLAS MEDICAL CENTER	7 MEDICAL PARKWAY
450403	MEDICAL CENTER OF MCKINNEY	4500 MEDICAL CENTER DRIVE

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Address 2	Address 3	City	State
		DALLAS	TX
		DALLAS	TX
		DALLAS	TX
		DALLAS	TX
		ARLINGTON	TX
		IRVING	TX
		GARLAND	TX
		GARLAND	TX
		DALLAS	TX
		MCKINNEY	TX

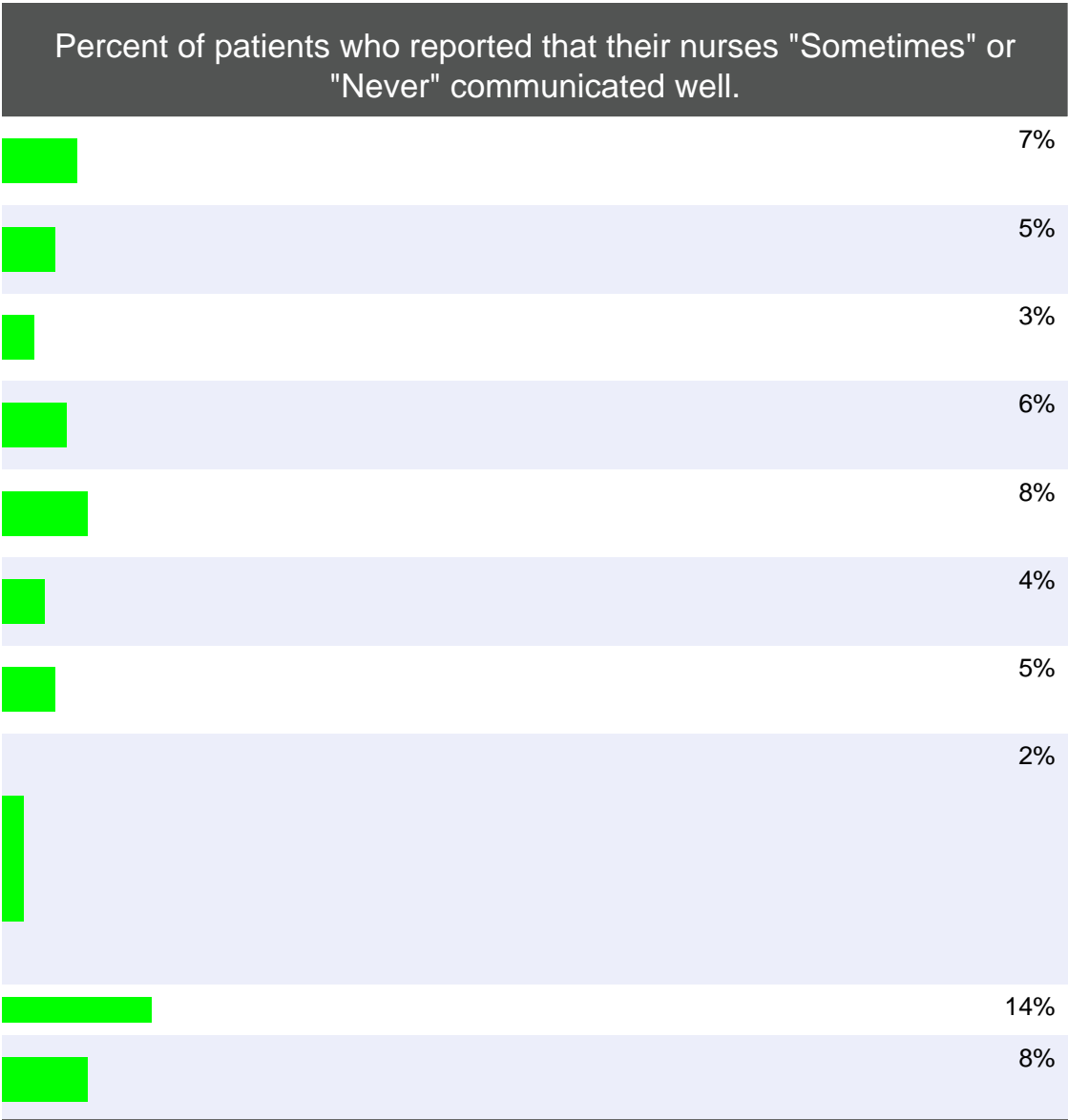
# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
75235	DALLAS	2145908000
75246	DALLAS	2148200111
75390	DALLAS	2148793758
75203	DALLAS	2149472879
76012	TARRANT	8175486100
75061	DALLAS	9725798100
75042	DALLAS	9724875000
75042	DALLAS	9722767116
75234	DALLAS	9722471000
75069	COLLIN	9725478000

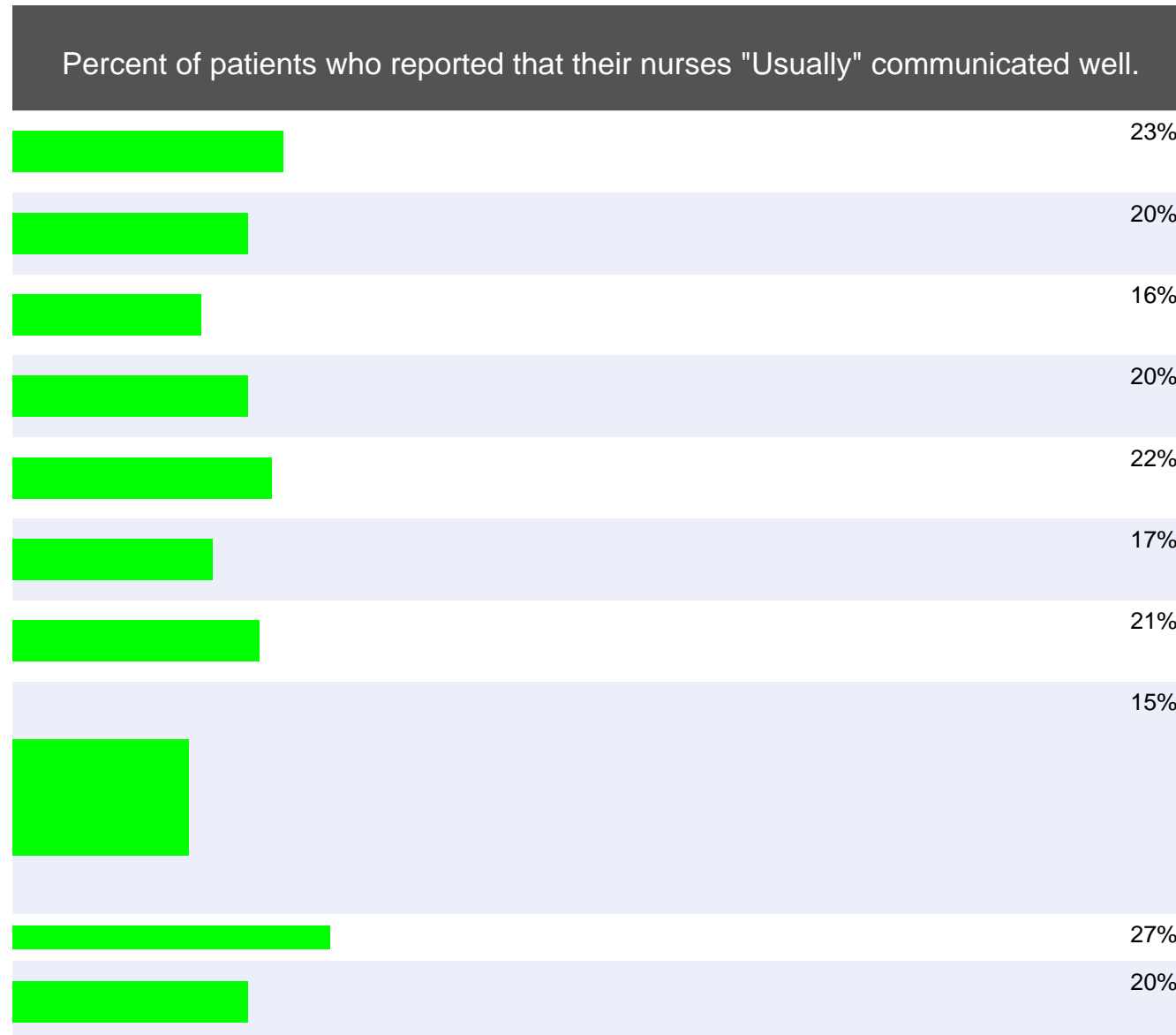
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



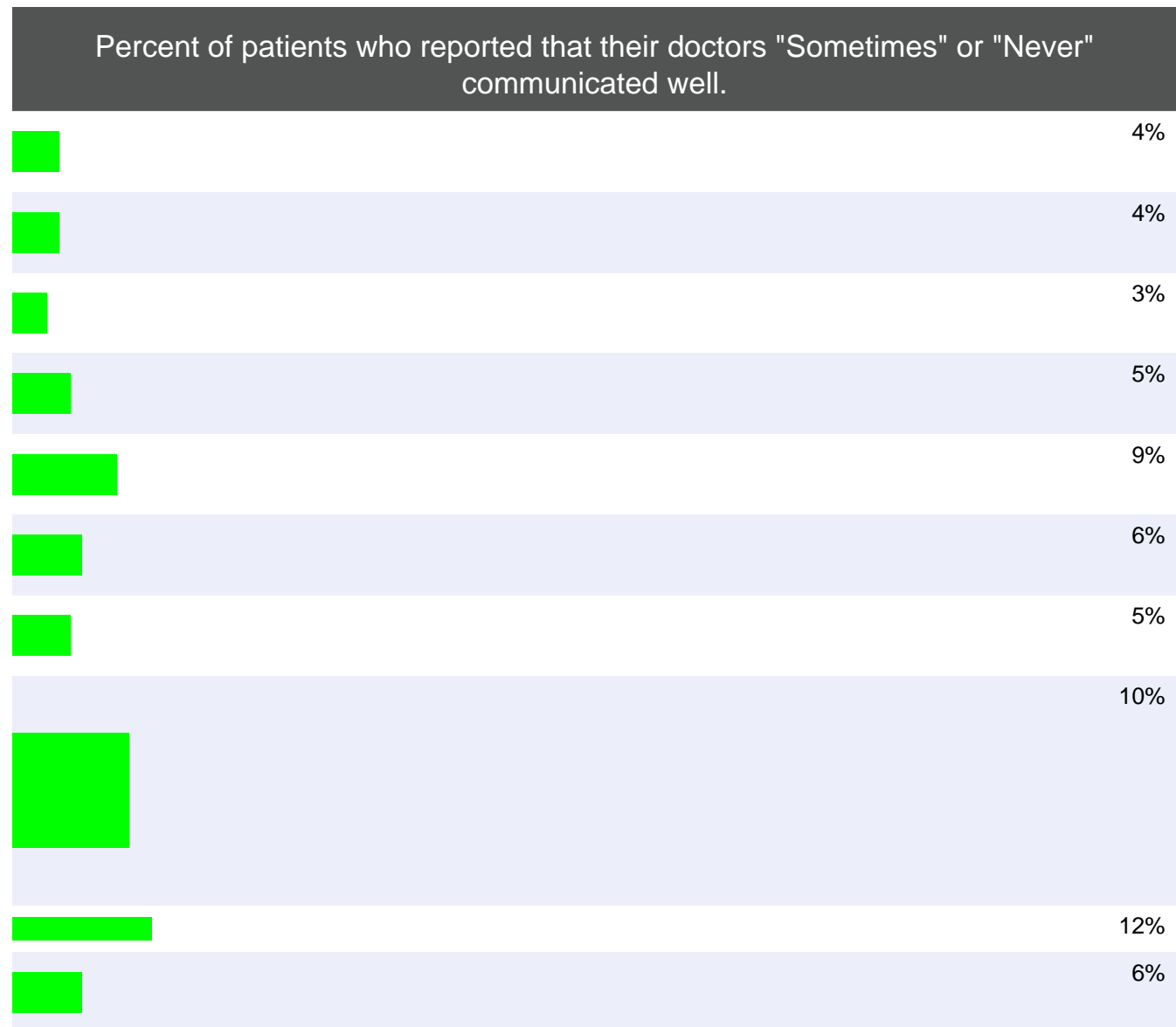
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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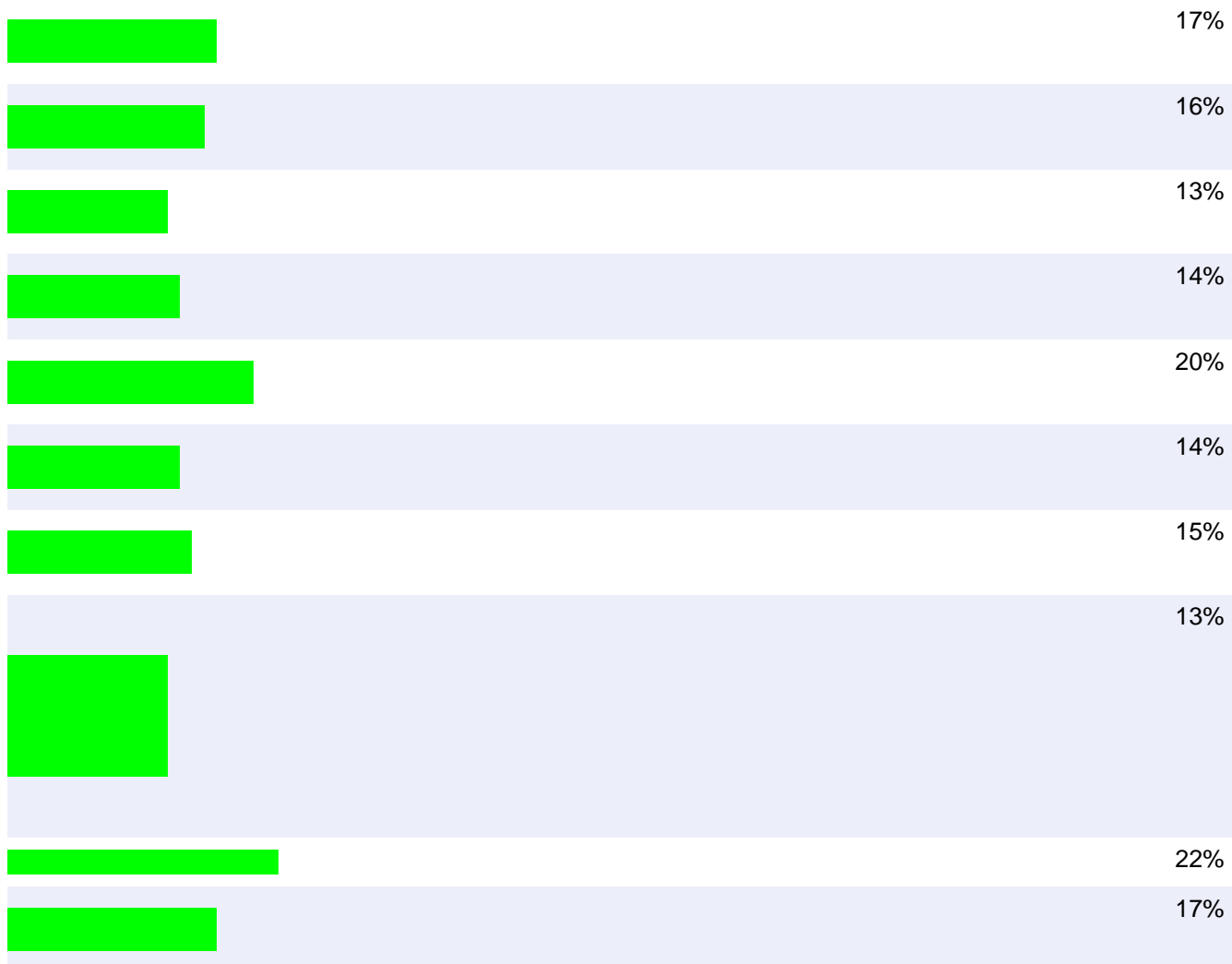
Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated well.





# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

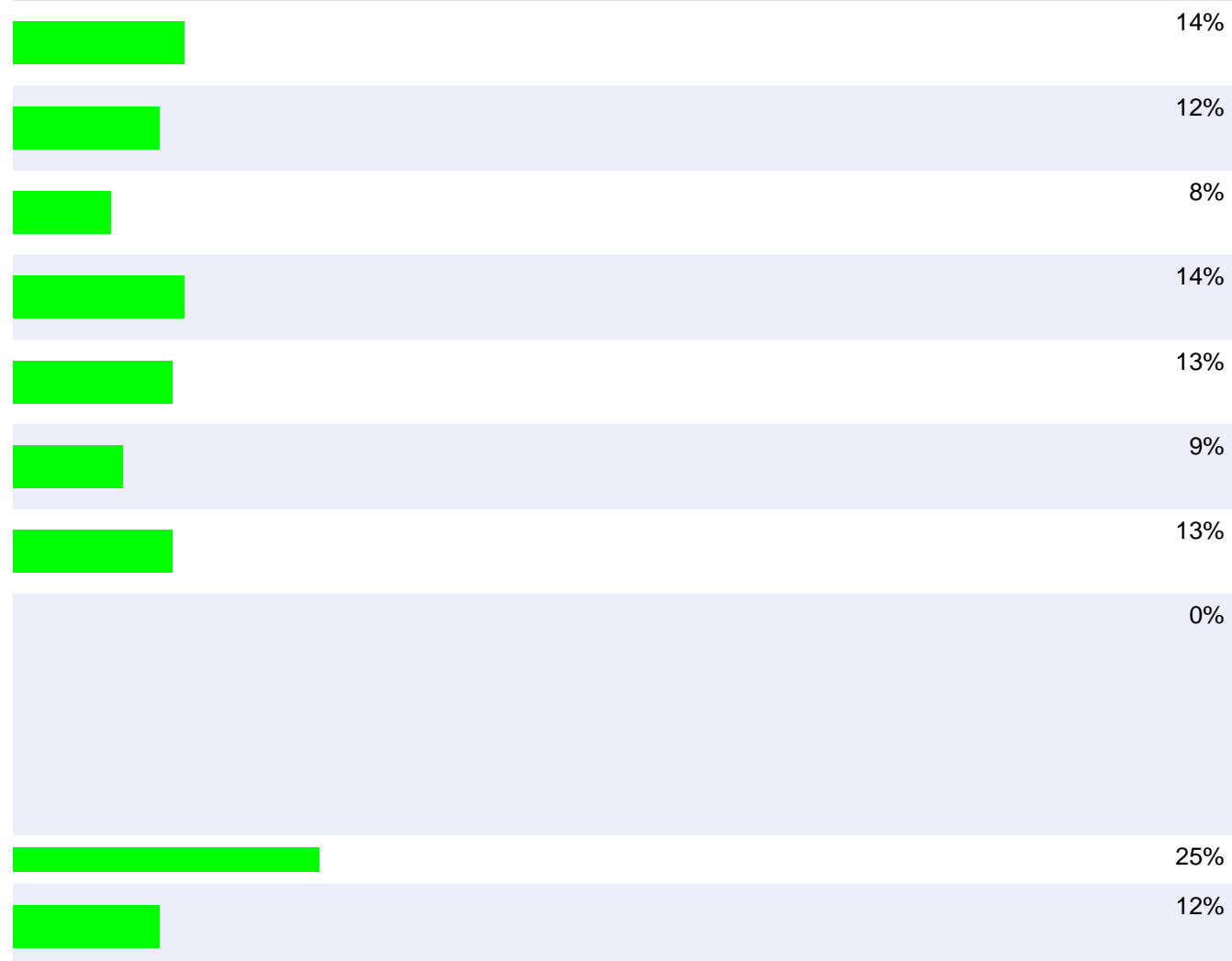
Percent of patients who reported that their doctors "Always" communicated well.



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

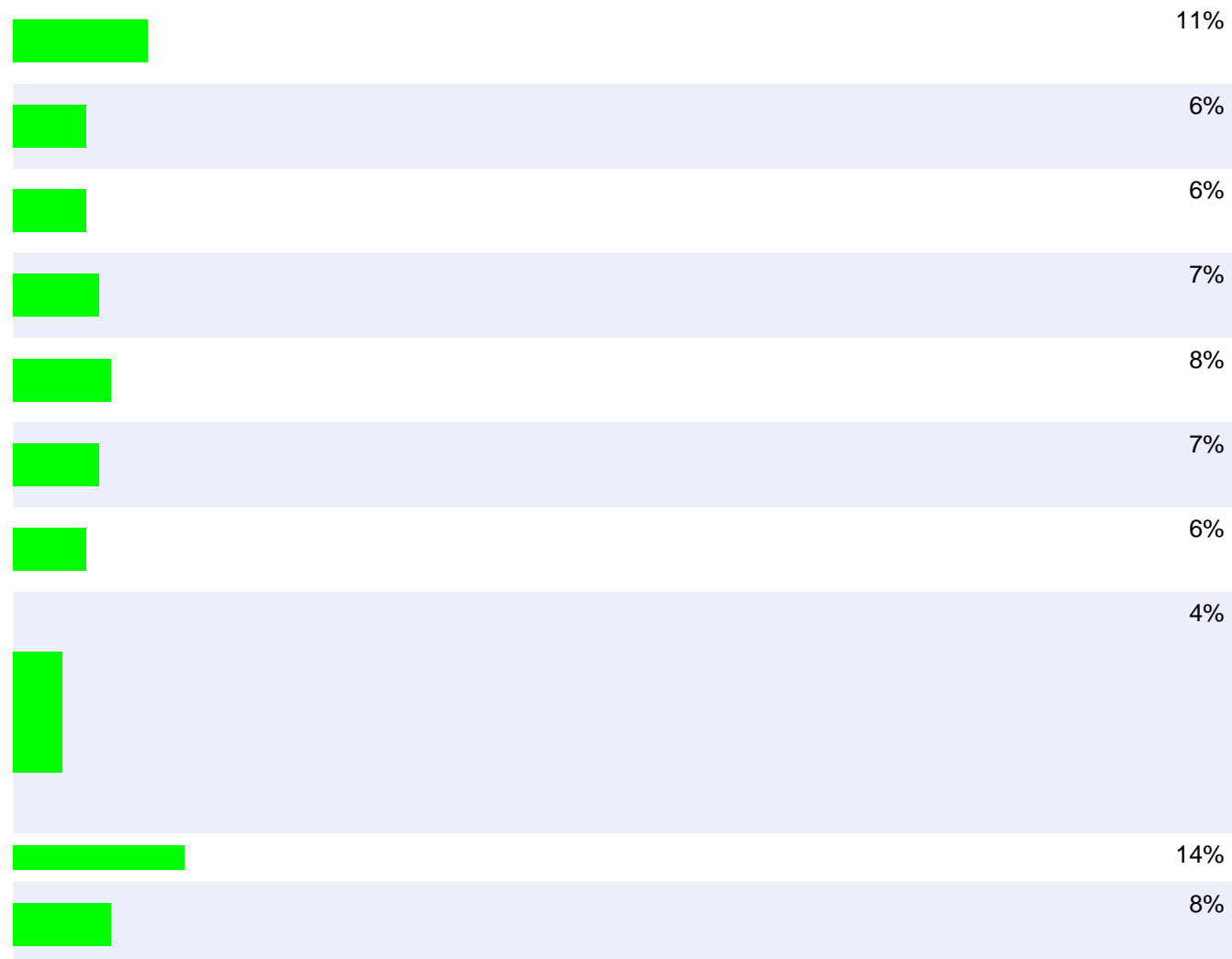
Percent of patients who reported that they "Always" received help as soon as they wanted.



# Dallas HCAPS

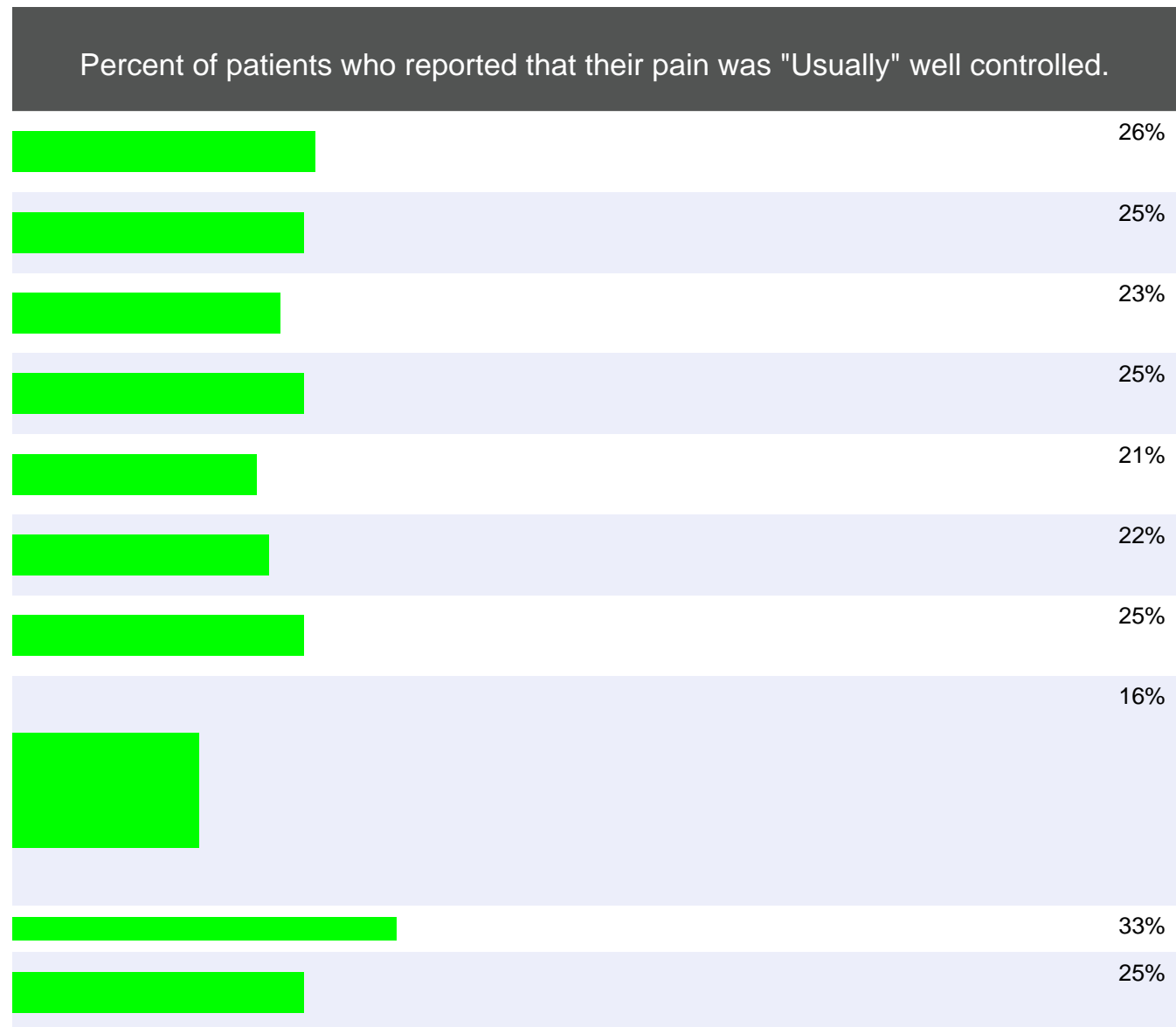
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



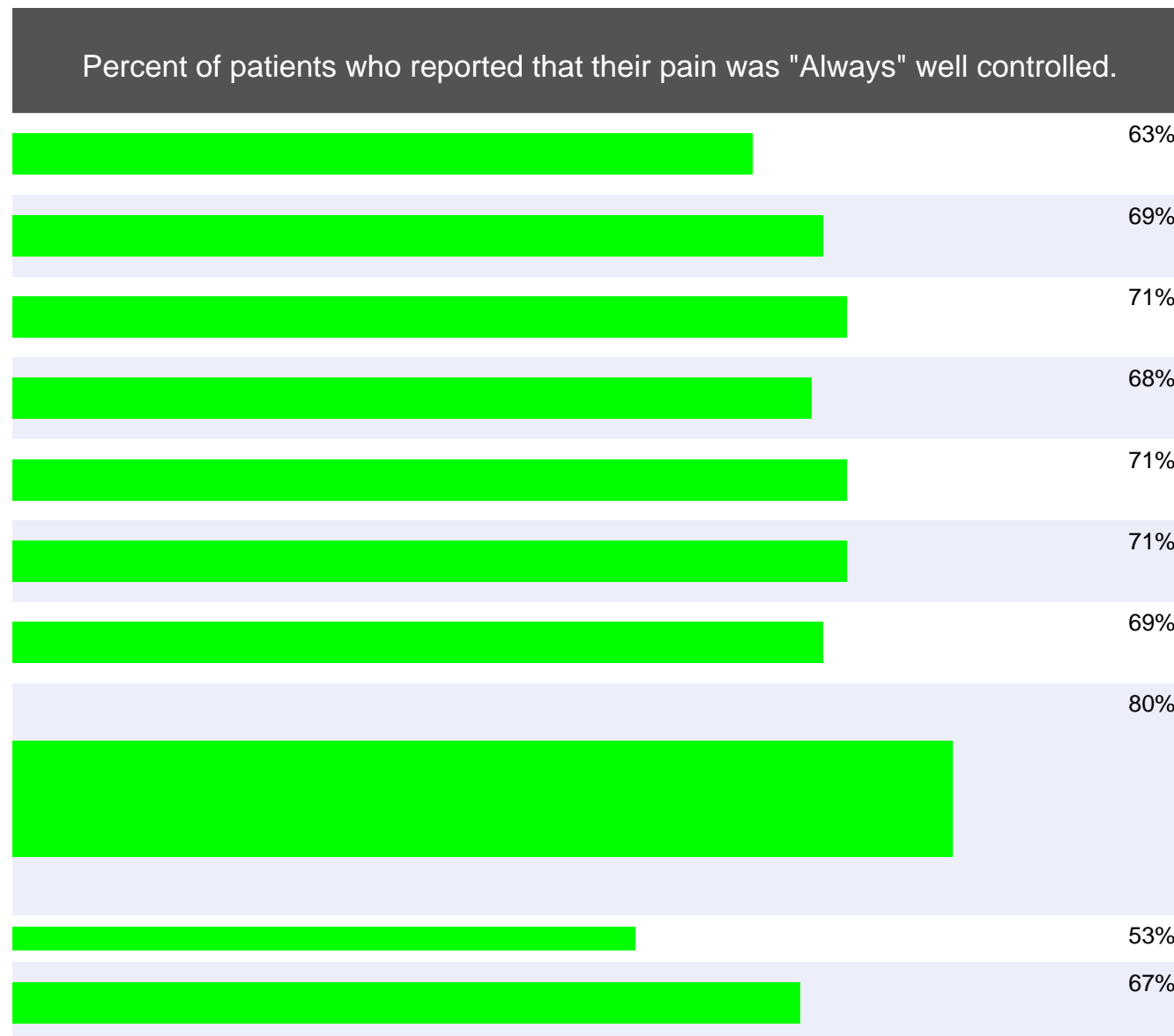
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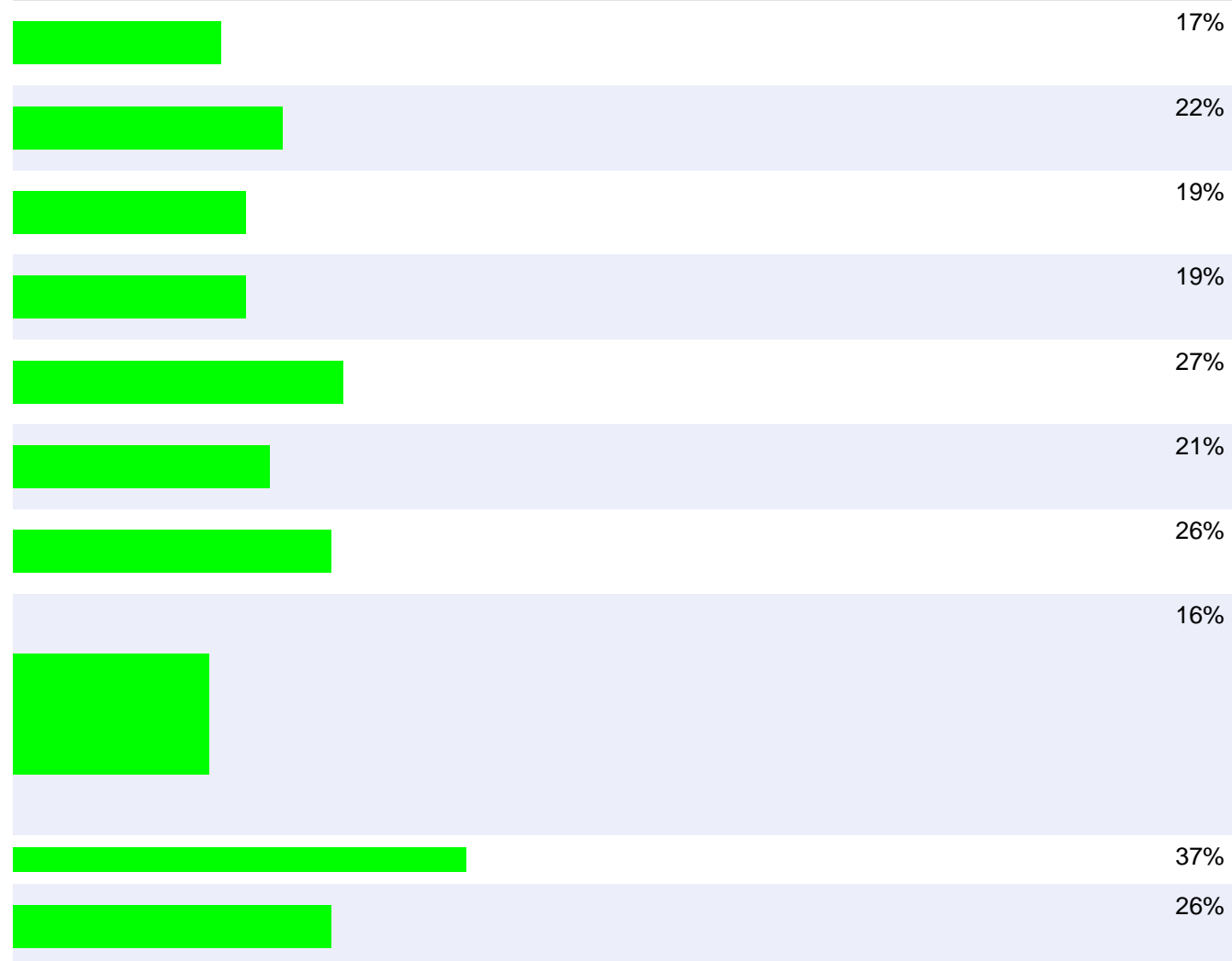
Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

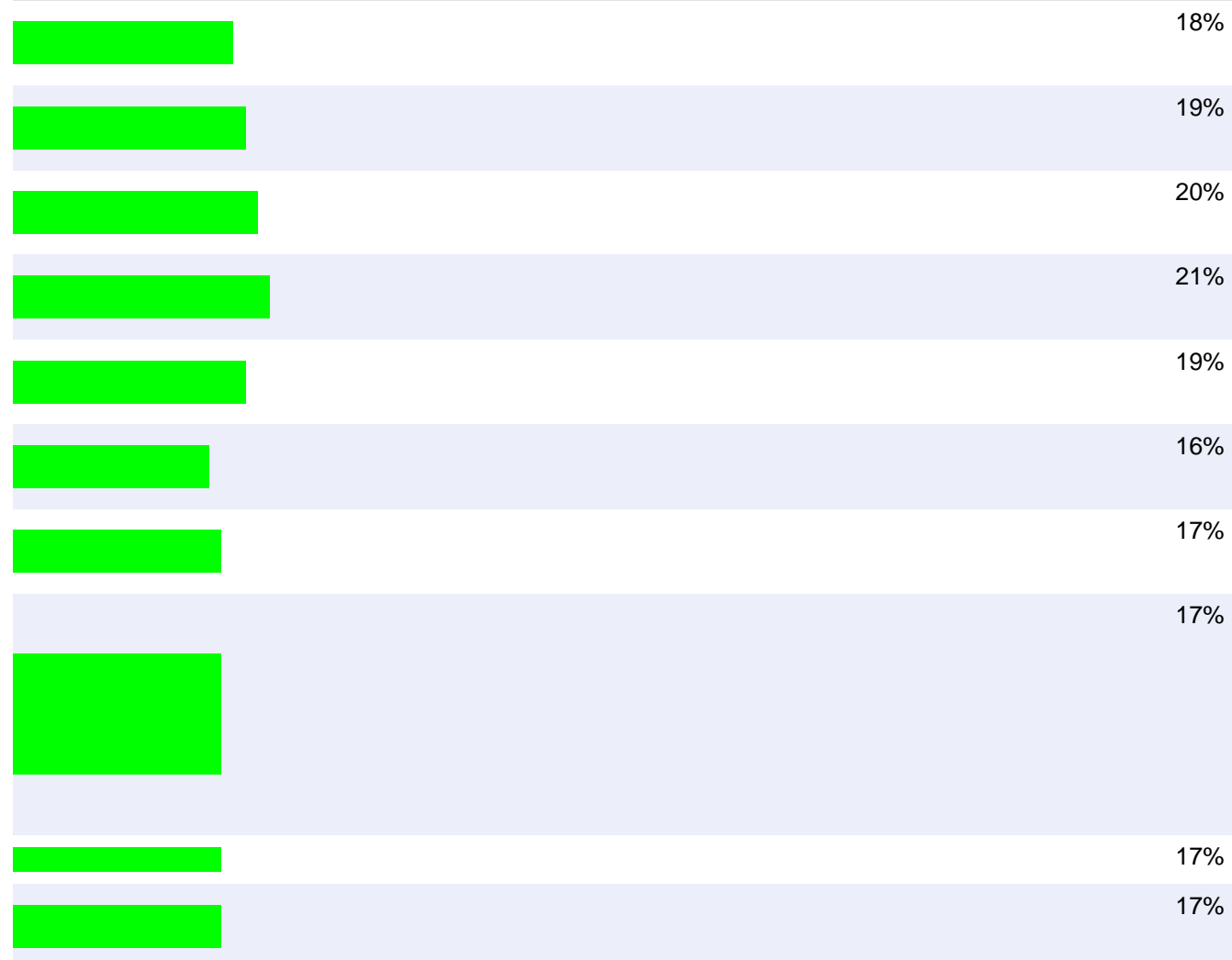




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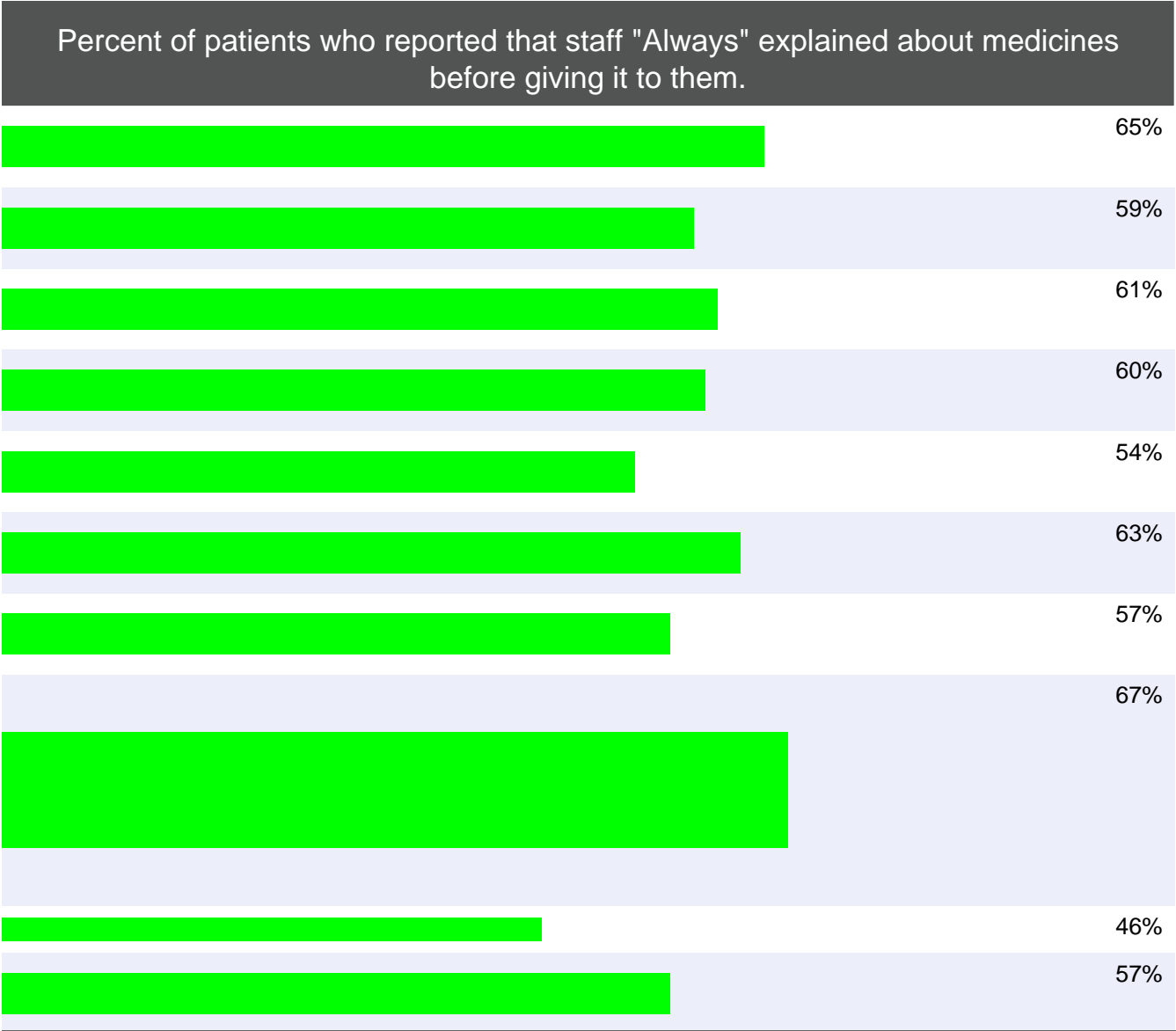
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



# Dallas HCAPS

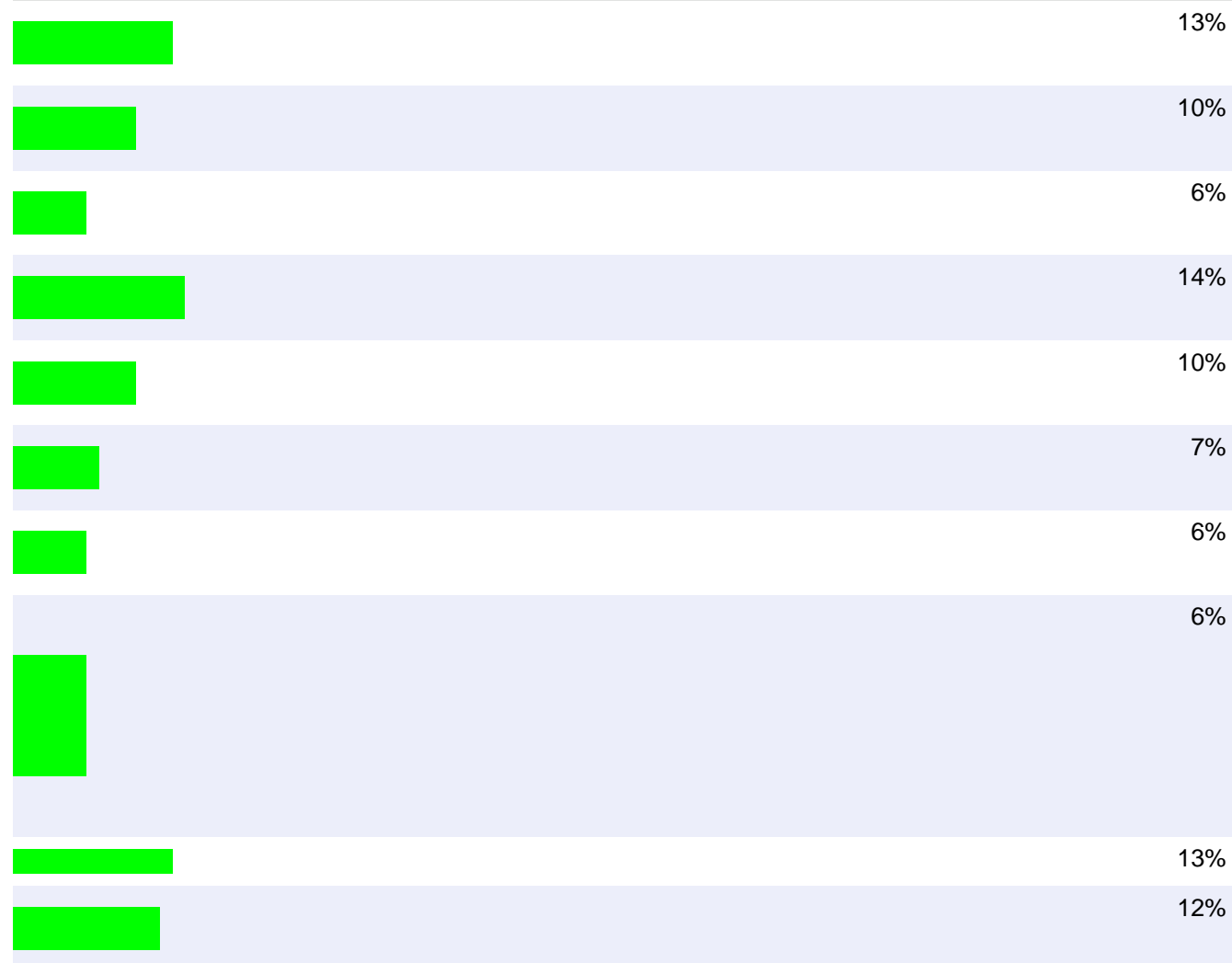
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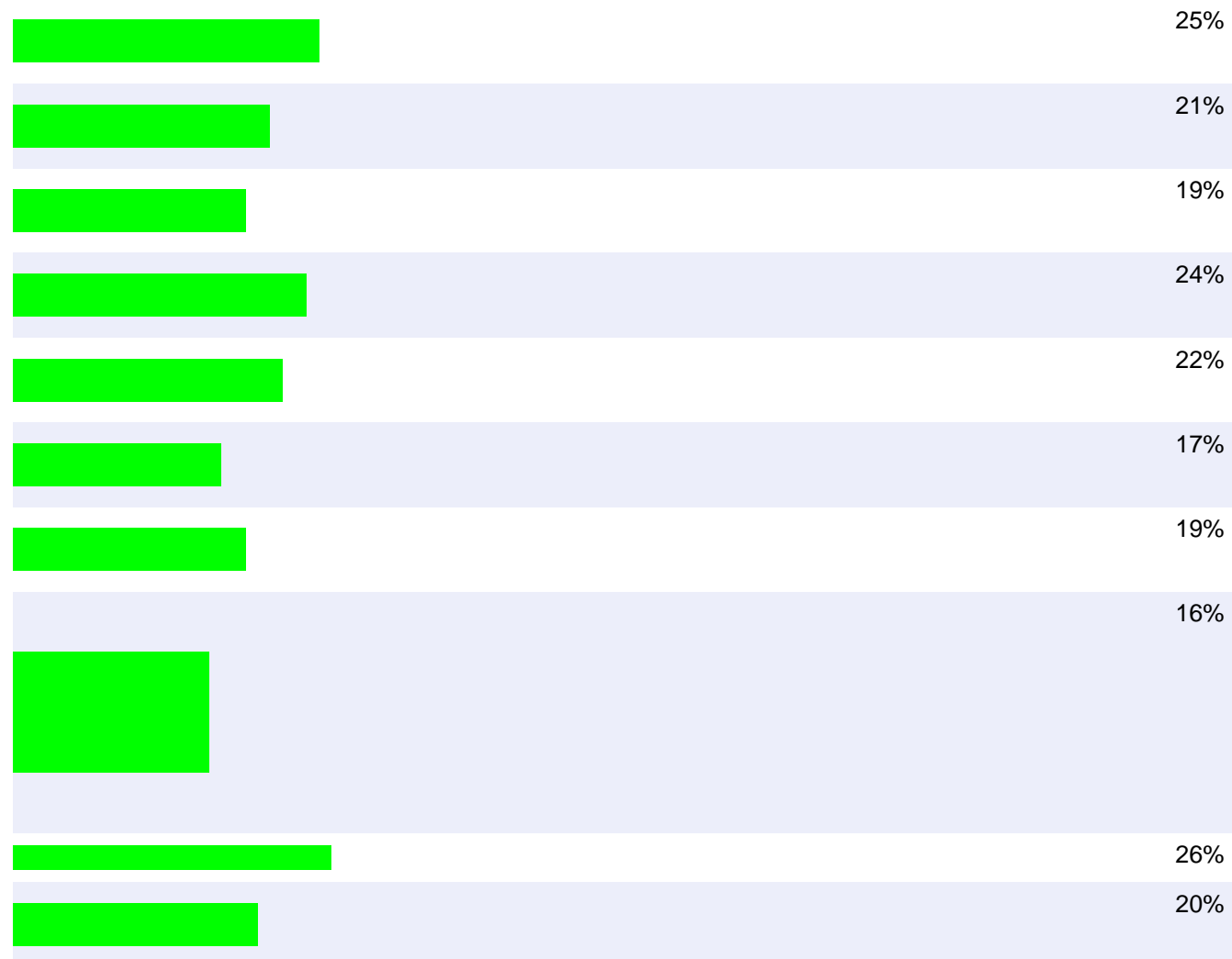
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually" clean.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

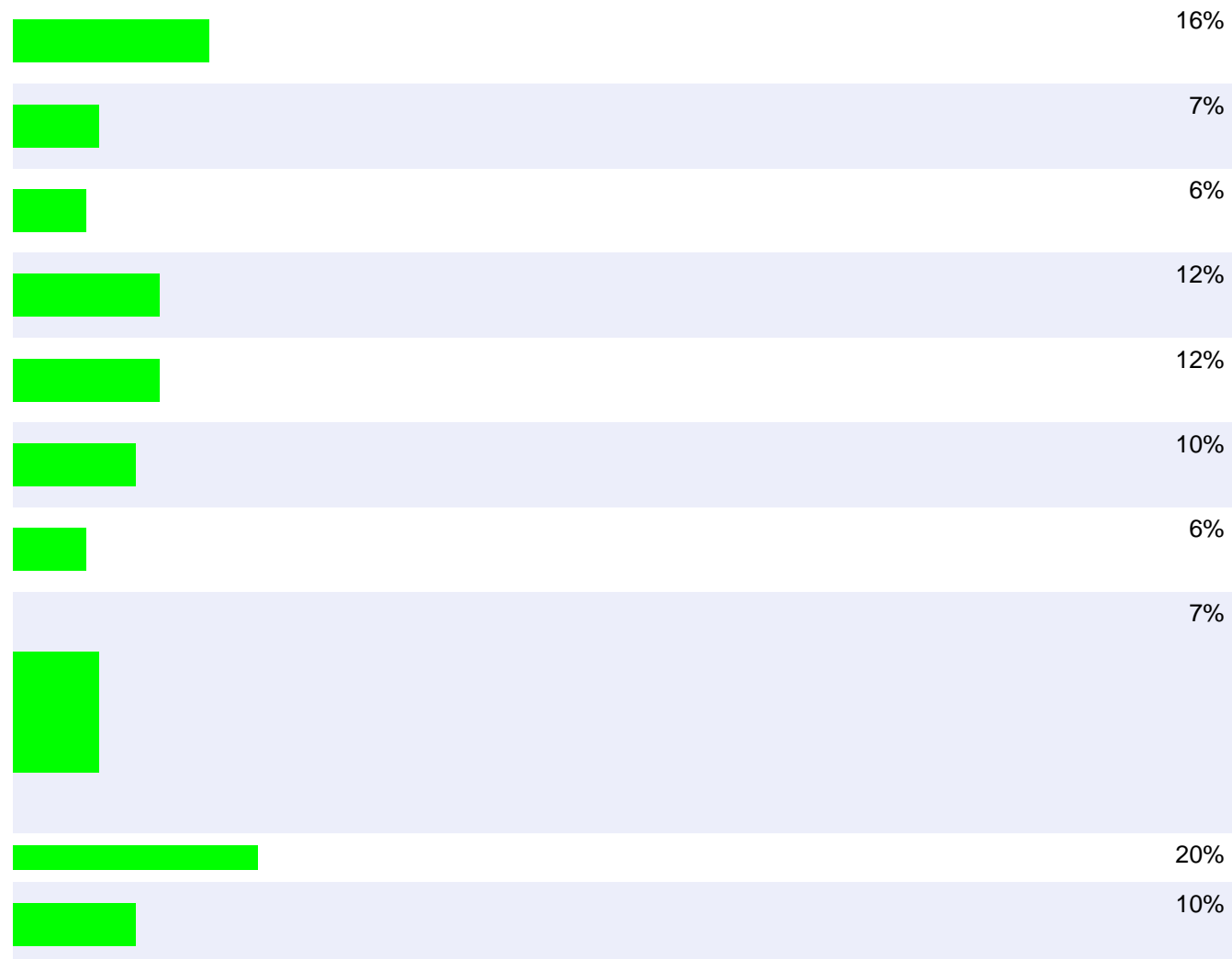
Percent of patients who reported that their room and bathroom were "Always" clean.



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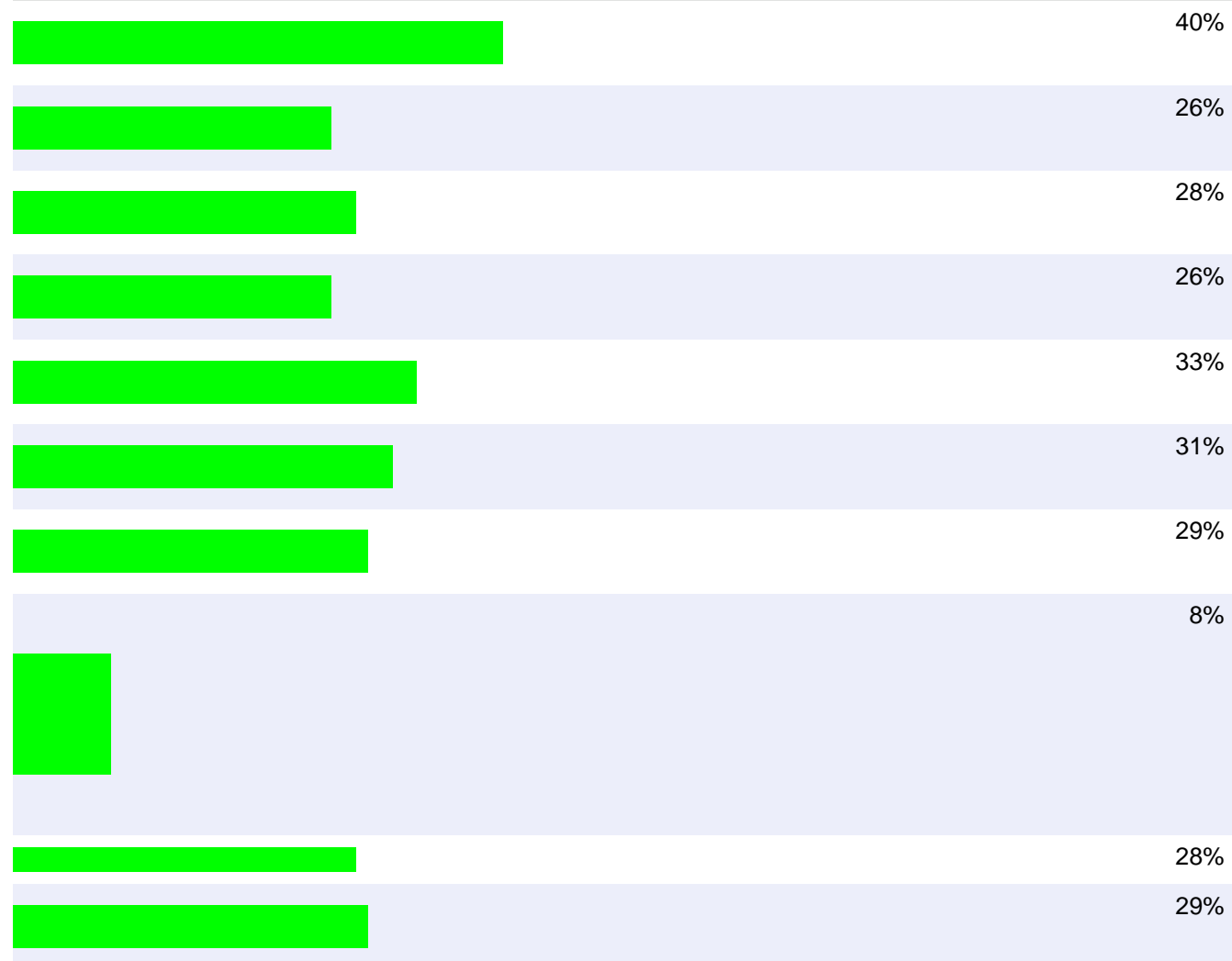
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.





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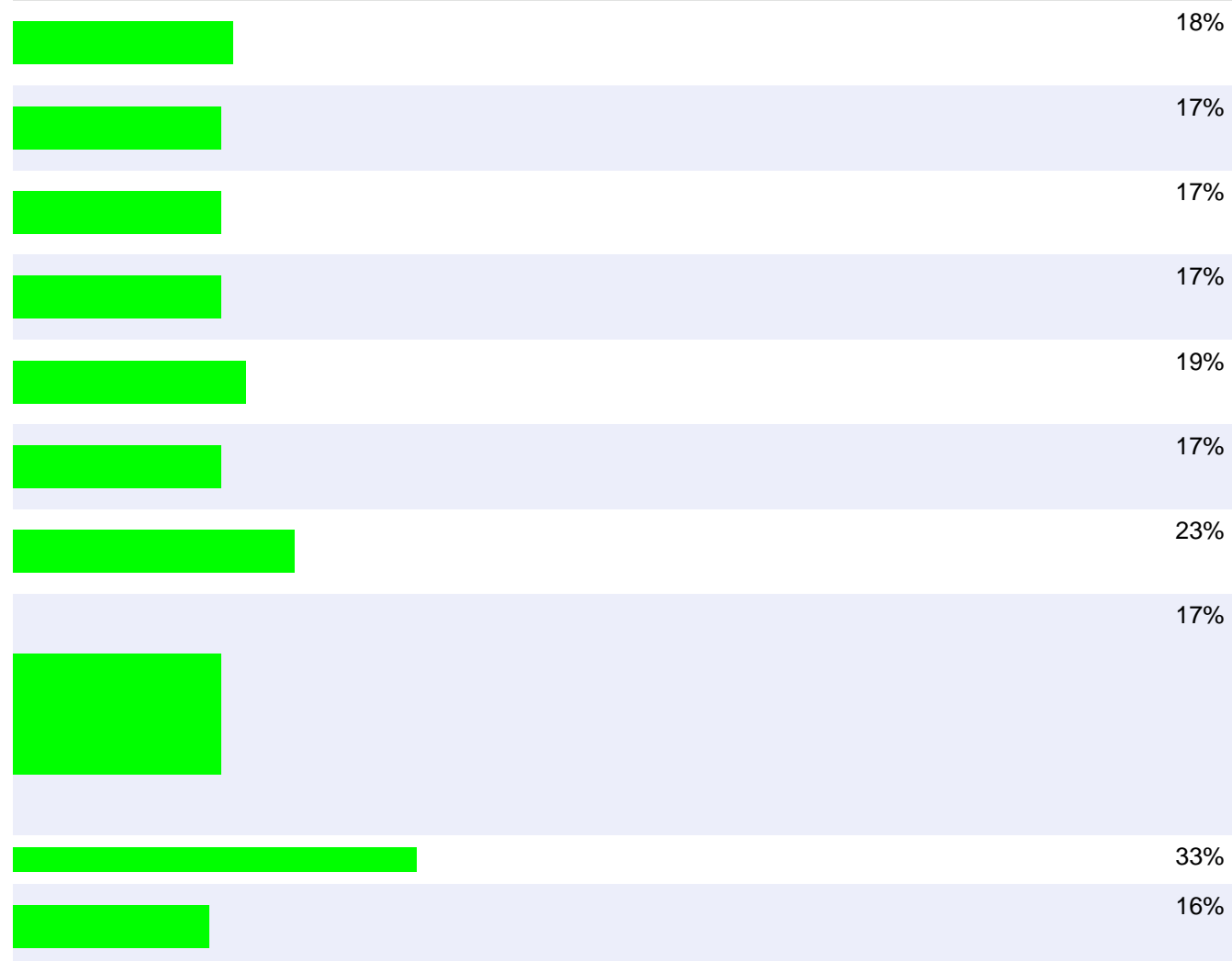
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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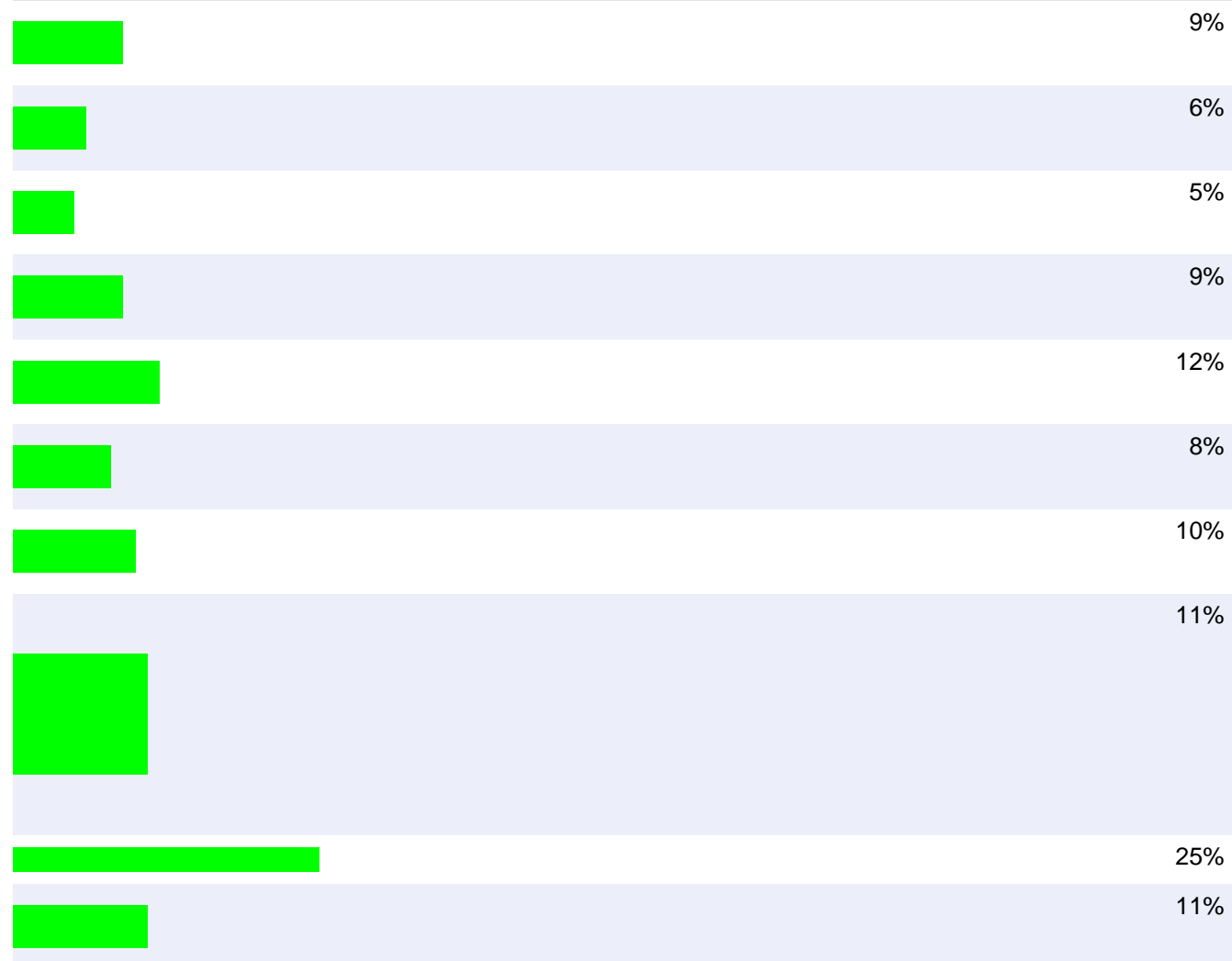
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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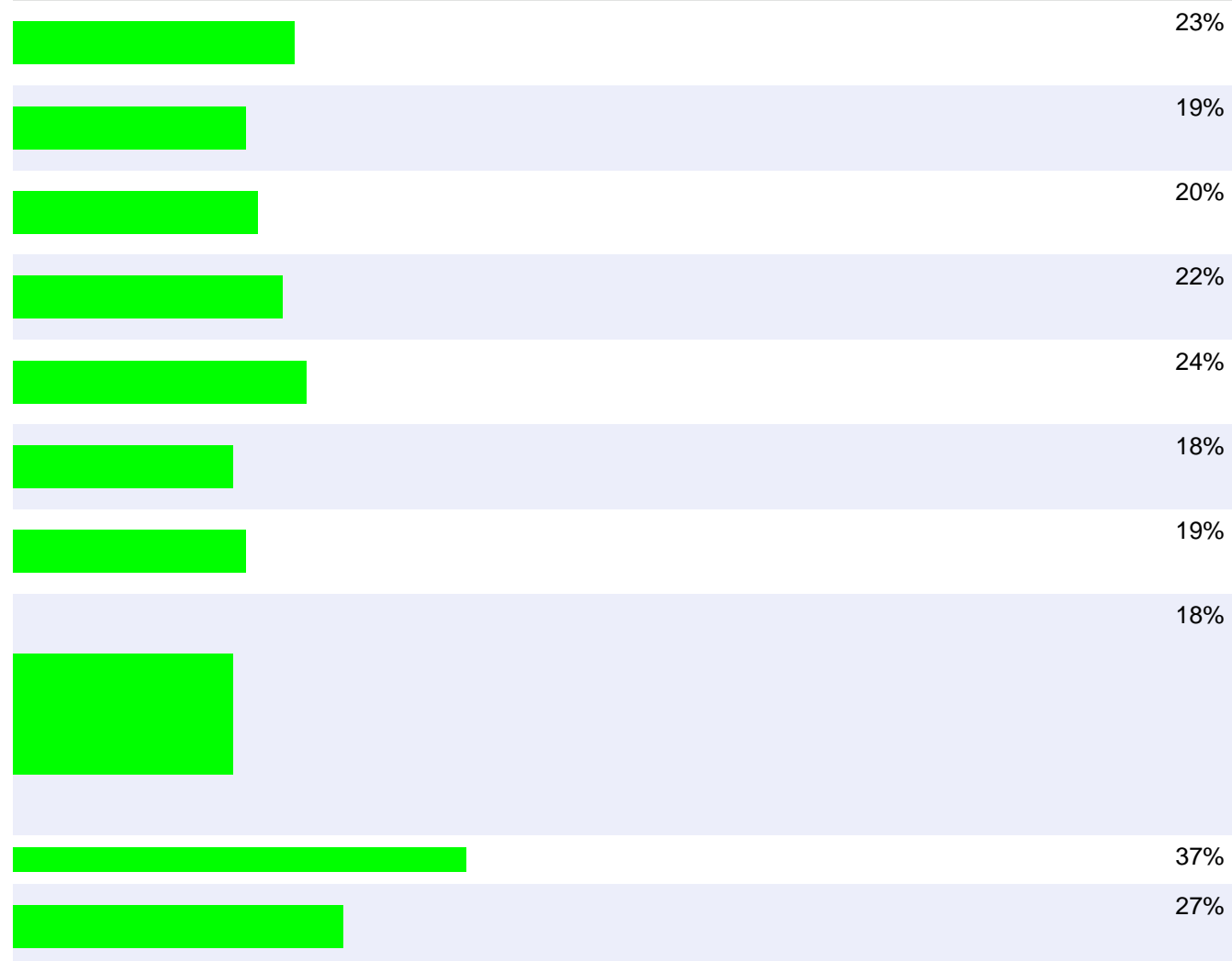
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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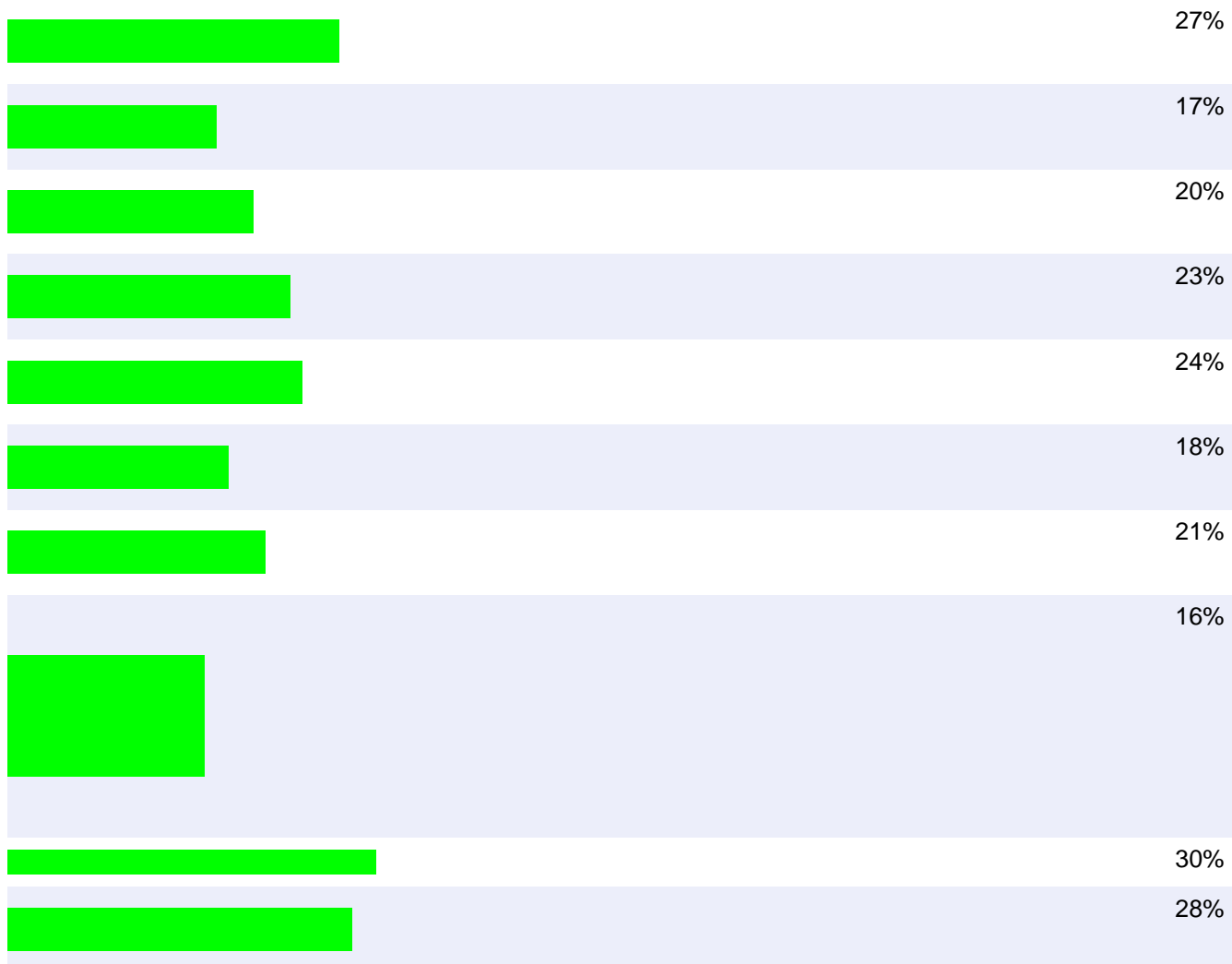
Percent of patients who reported NO,they would not recommend the hospital.



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES,they would probably recommend the hospital.



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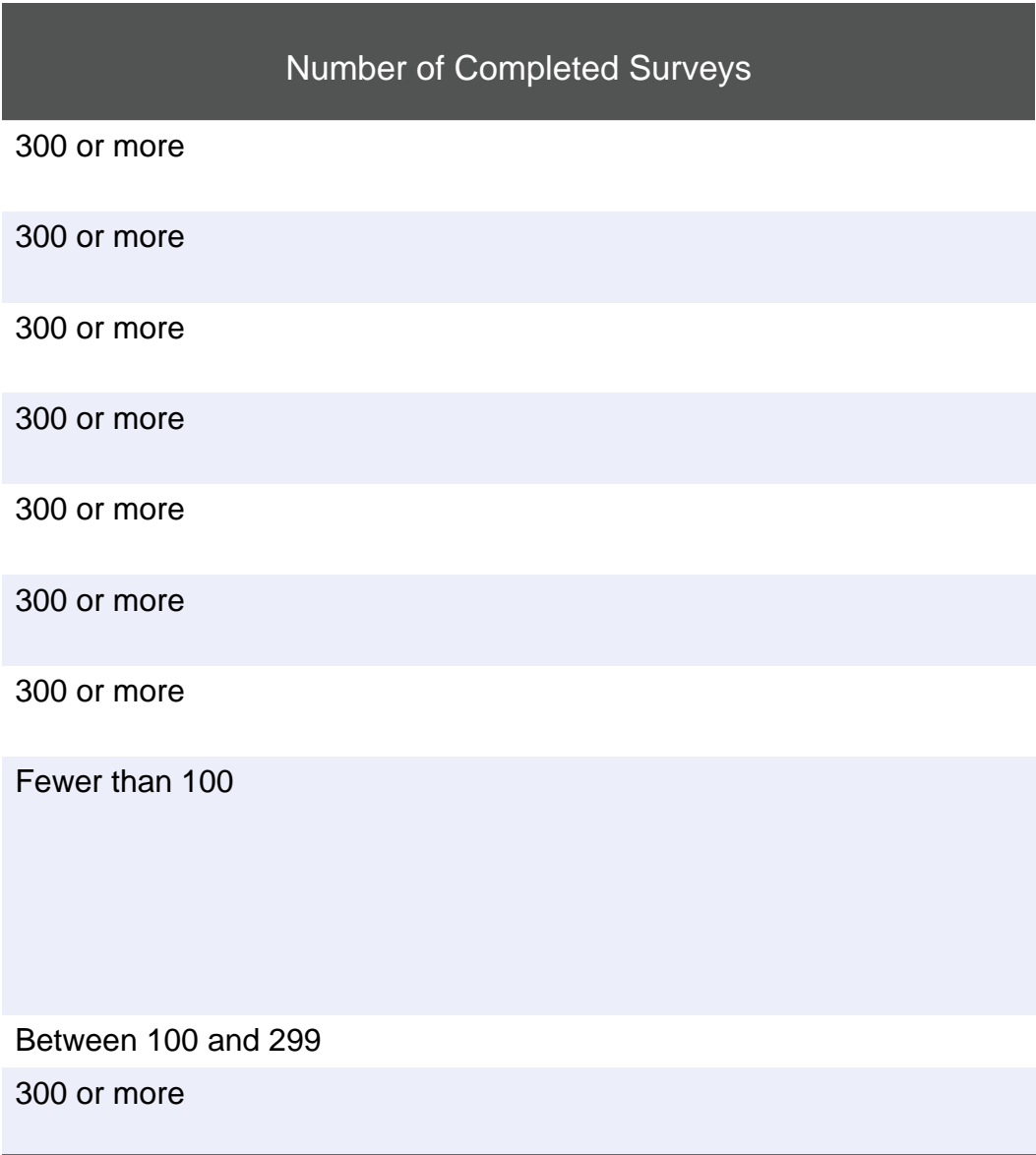
Percent of patients who reported YES, they would definitely recommend the hospital.















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Survey Response Rate Percent	Hospital Footnote
	33% There were discrepancies in the data collection process
	27%
	25%
	17%
	26%
	24%
	25%
	30% Survey results are based on less than 12 months of data., Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	22%
	28%

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		DRIVE
450422	BAYLOR MEDICAL CENTER AT UPTOWN	2727 EAST LEMMON AVENUE BUILDING I
450537	METHODIST RICHARDSON MEDICAL CENTER	401 W CAMPBELL RD
450563	BAYLOR REGIONAL MEDICAL CENTER AT GRAPEVINE	1650 W COLLEGE ST
450639	TEXAS HEALTH HARRIS METHODIST HURST-EULESS-BEDFORD	1600 HOSPITAL PARKWAY
450647	MEDICAL CITY DALLAS HOSPITAL	7777 FOREST LANE
450651	MEDICAL CENTER OF PLANO	3901 W 15TH ST
450669	MEDICAL CENTER OF LEWISVILLE	500 WEST MAIN STREET
450675	MEDICAL CENTER OF ARLINGTON	3301 MATLOCK ROAD
450688	DALLAS REGIONAL MEDICAL CENTER	1011 NORTH GALLOWAY AVENUE
450723	METHODIST CHARLTON MEDICAL CENTER	3500 W WHEATLAND ROAD
450730	BAYLOR MEDICAL CENTER AT CARROLLTON	4343 NORTH JOSEY LANE
450742	LAKE POINTE MEDICAL CENTER	6800 SCENIC DR
450766	UT SOUTHWESTERN UNIVERSITY HOSPITAL-ZALE LIPSHY	5151 HARRY HINES BLVD
450771	TEXAS HEALTH PRESBYTERIAN HOSPITAL PLANO	6200 W PARKER RD

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	DALLAS	TX
	RICHARDSON	TX
	GRAPEVINE	TX
	BEDFORD	TX
	DALLAS	TX
	PLANO	TX
	LEWISVILLE	TX
	ARLINGTON	TX
	MESQUITE	TX
	DALLAS	TX
	CARROLLTON	TX
	ROWLETT	TX
	DALLAS	TX
	PLANO	TX

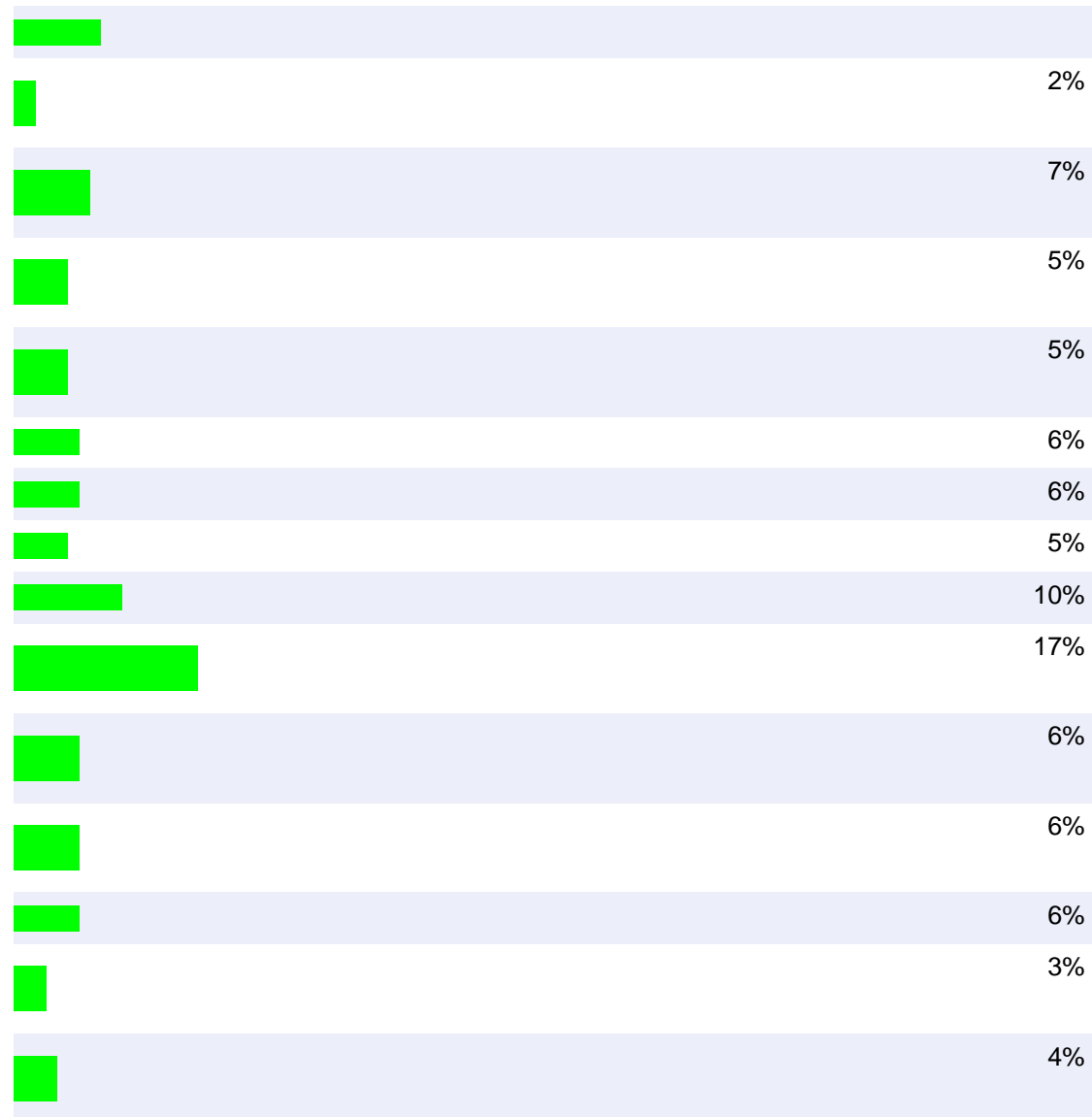
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75204	DALLAS	2144433000
75080	DALLAS	9724984000
76051	TARRANT	8174811588
76022	TARRANT	8176854000
75230	DALLAS	9725666222
75075	COLLIN	9725966800
75057	DENTON	9724201000
76015	TARRANT	8174653241
75149	DALLAS	2143207000
75237	DALLAS	2149477777
75010	DENTON	9724921010
75088	DALLAS	9724122273
75390	DALLAS	2148793758
75093	COLLIN	9729818000

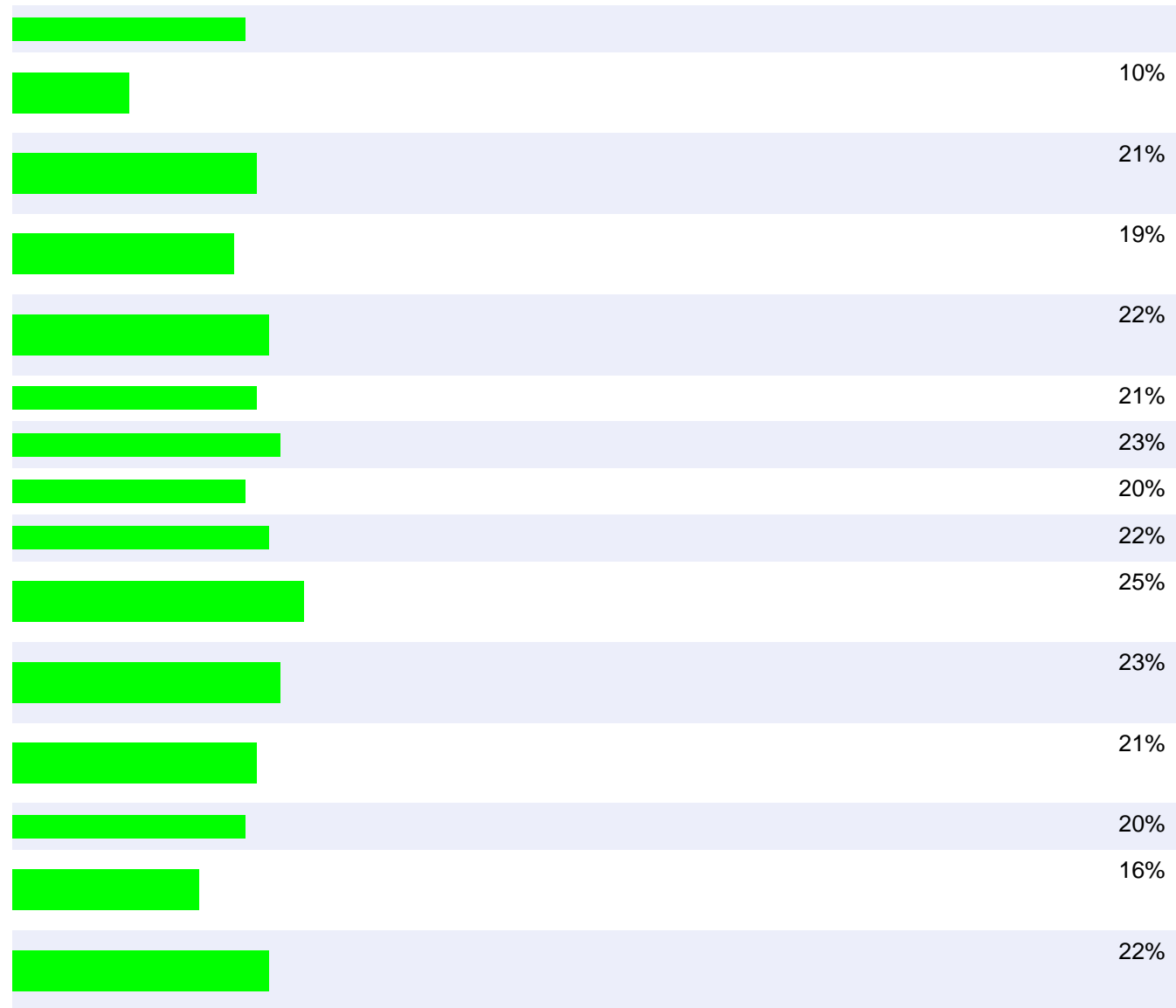
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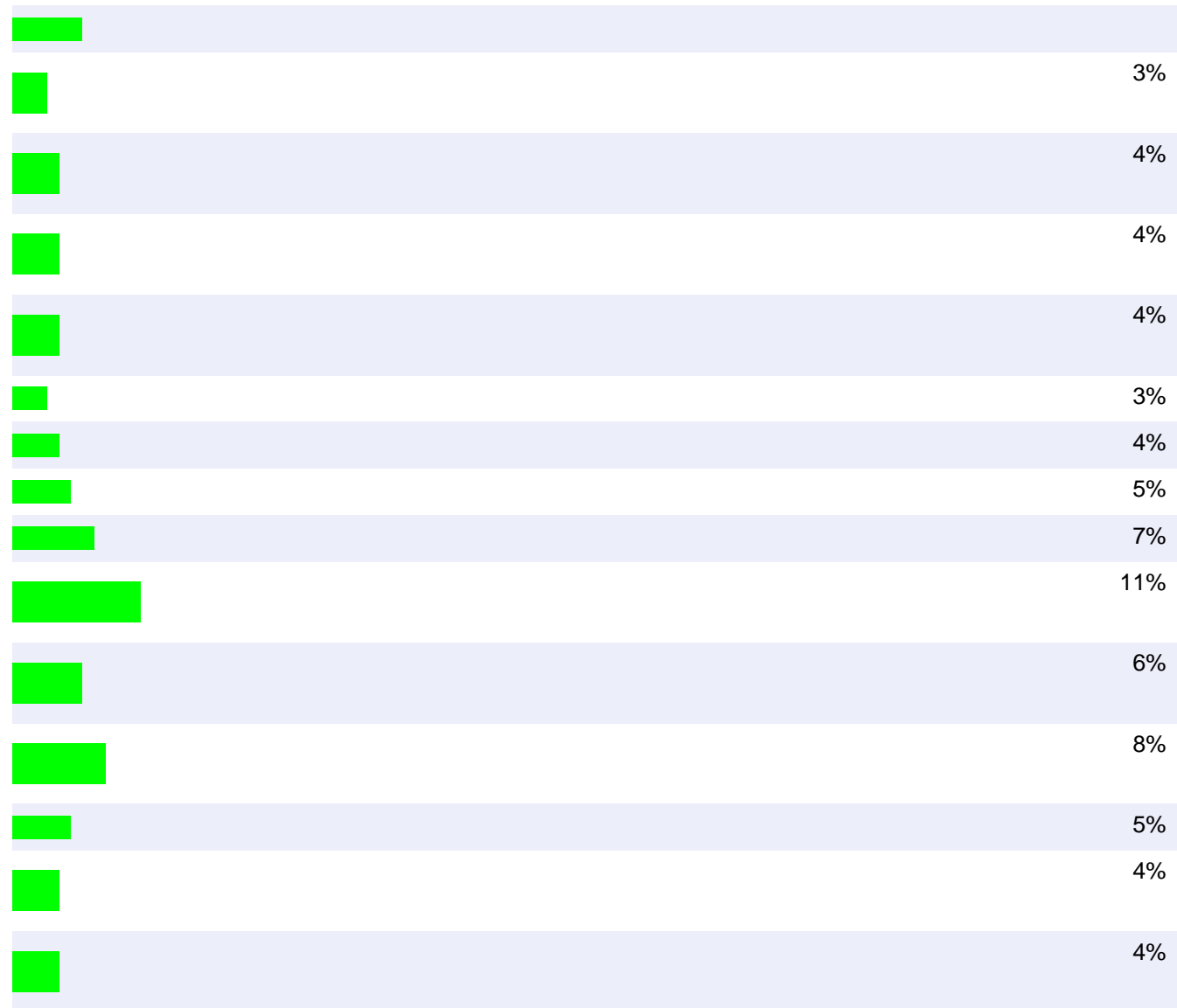
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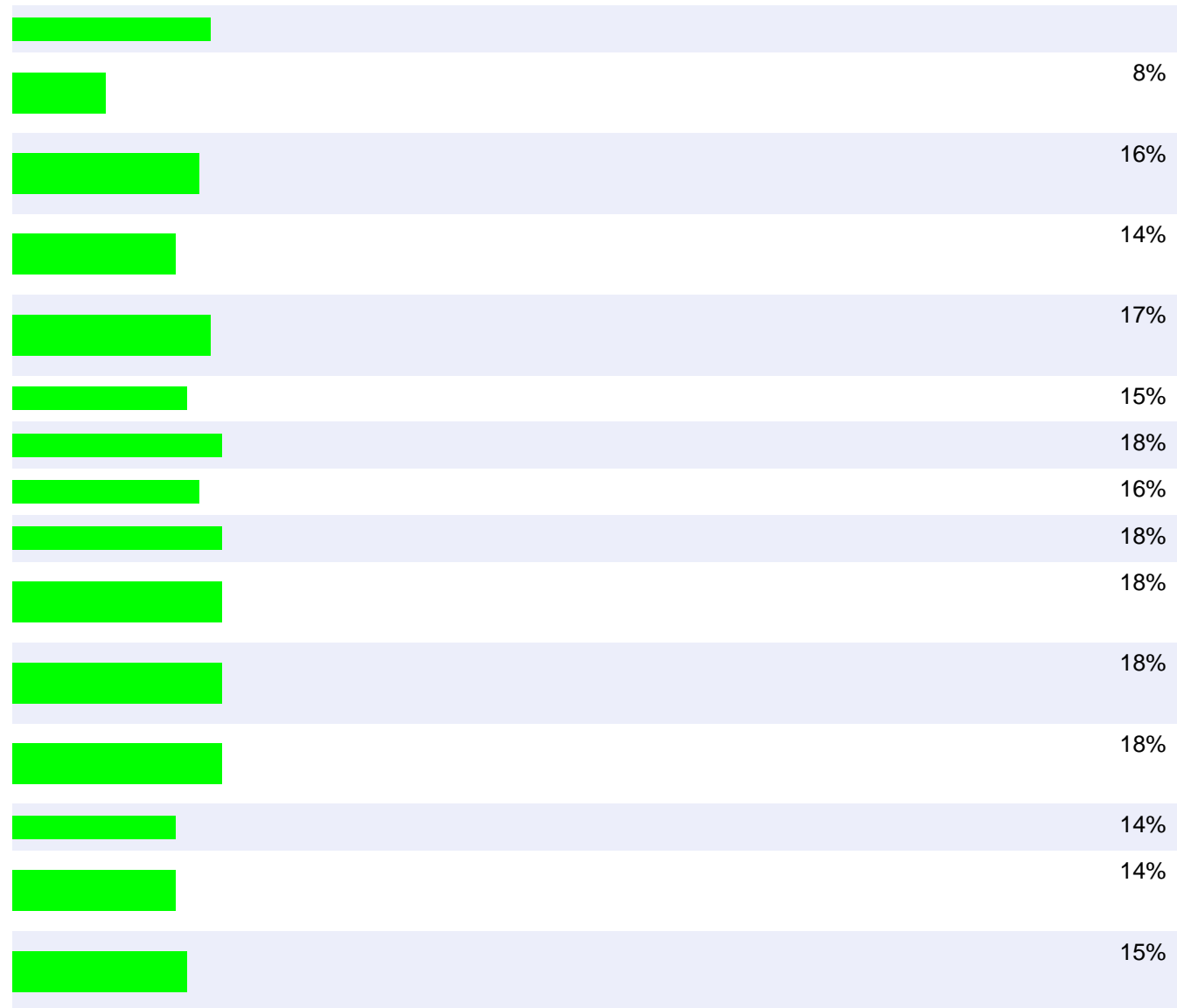
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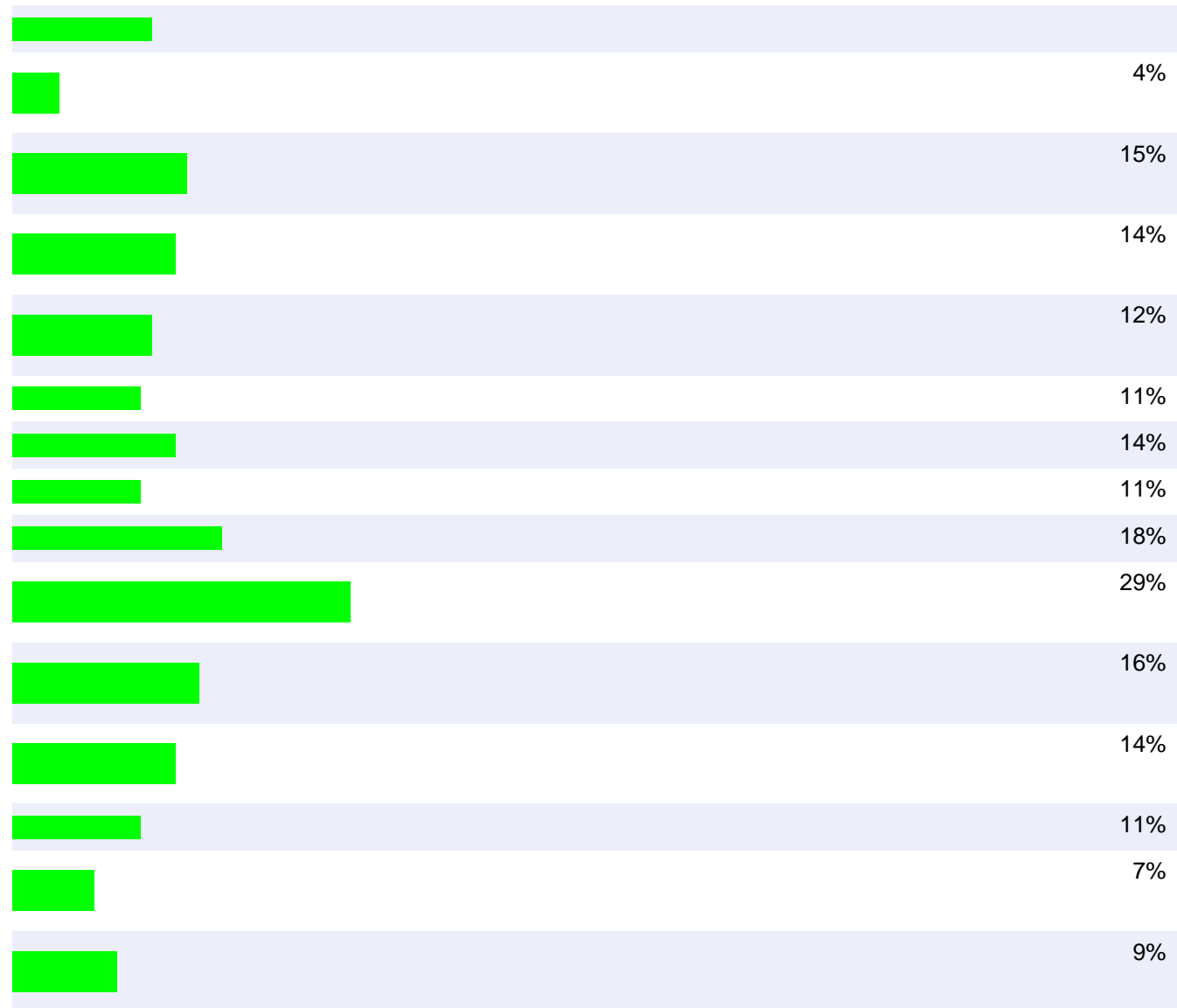
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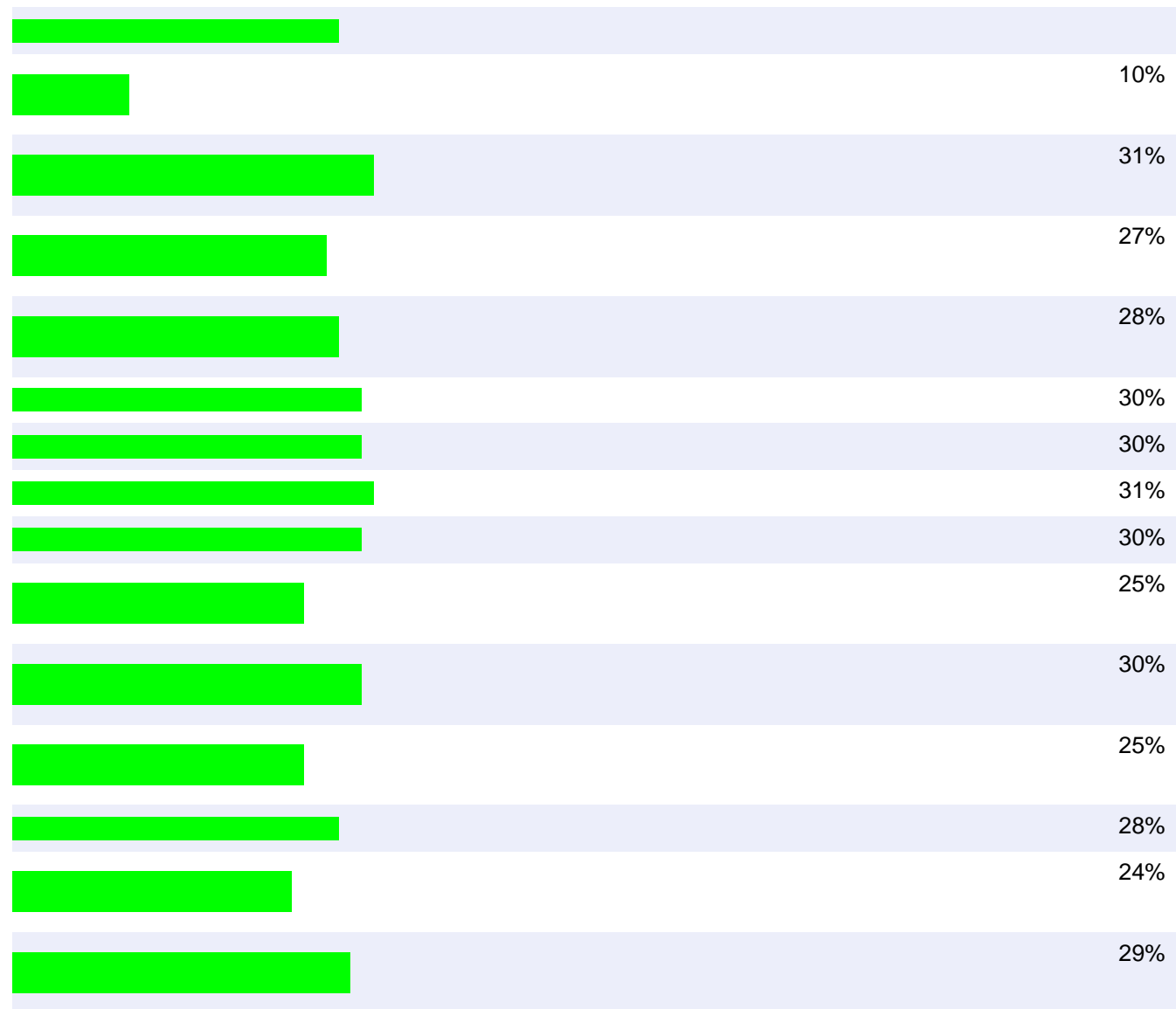
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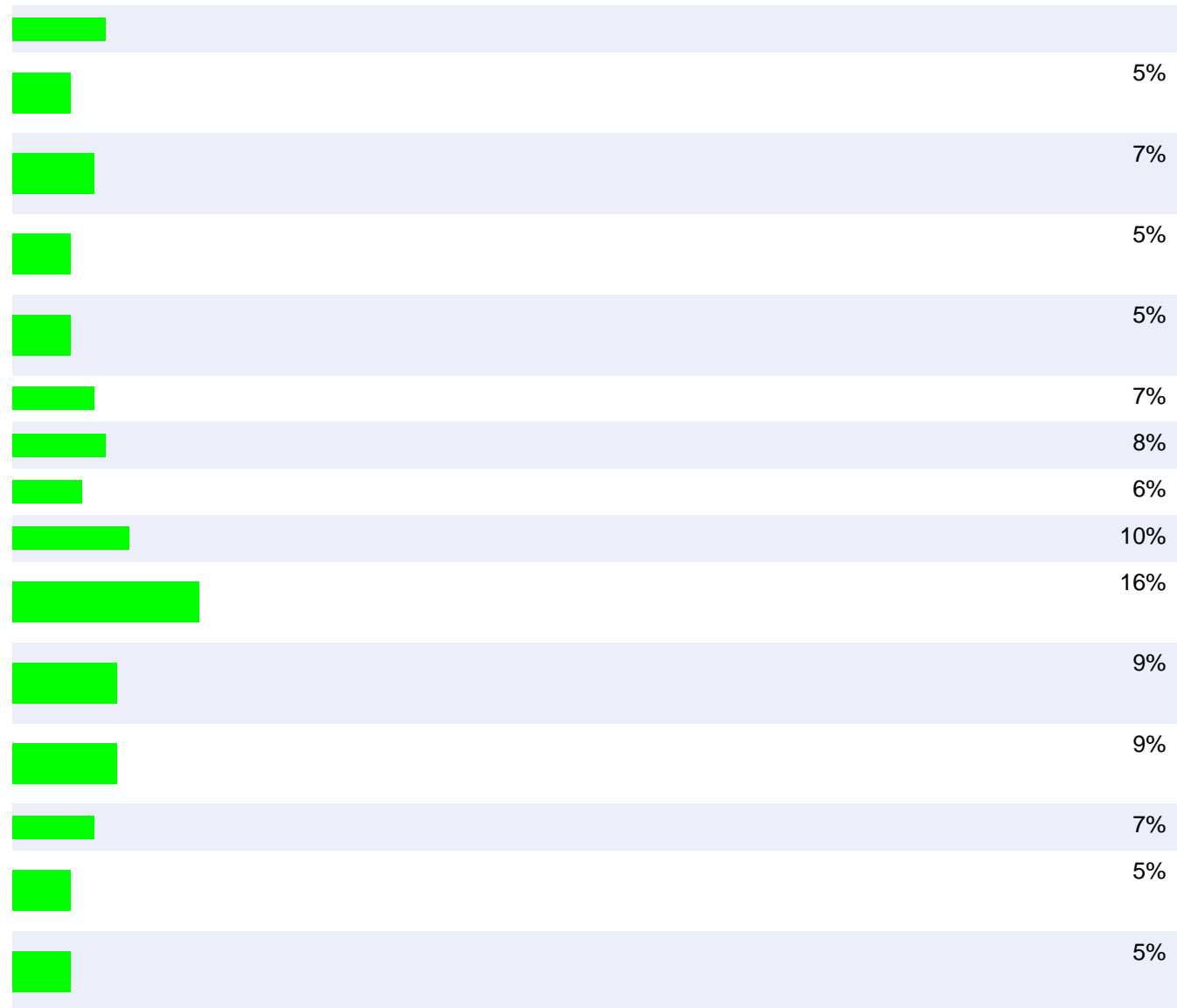
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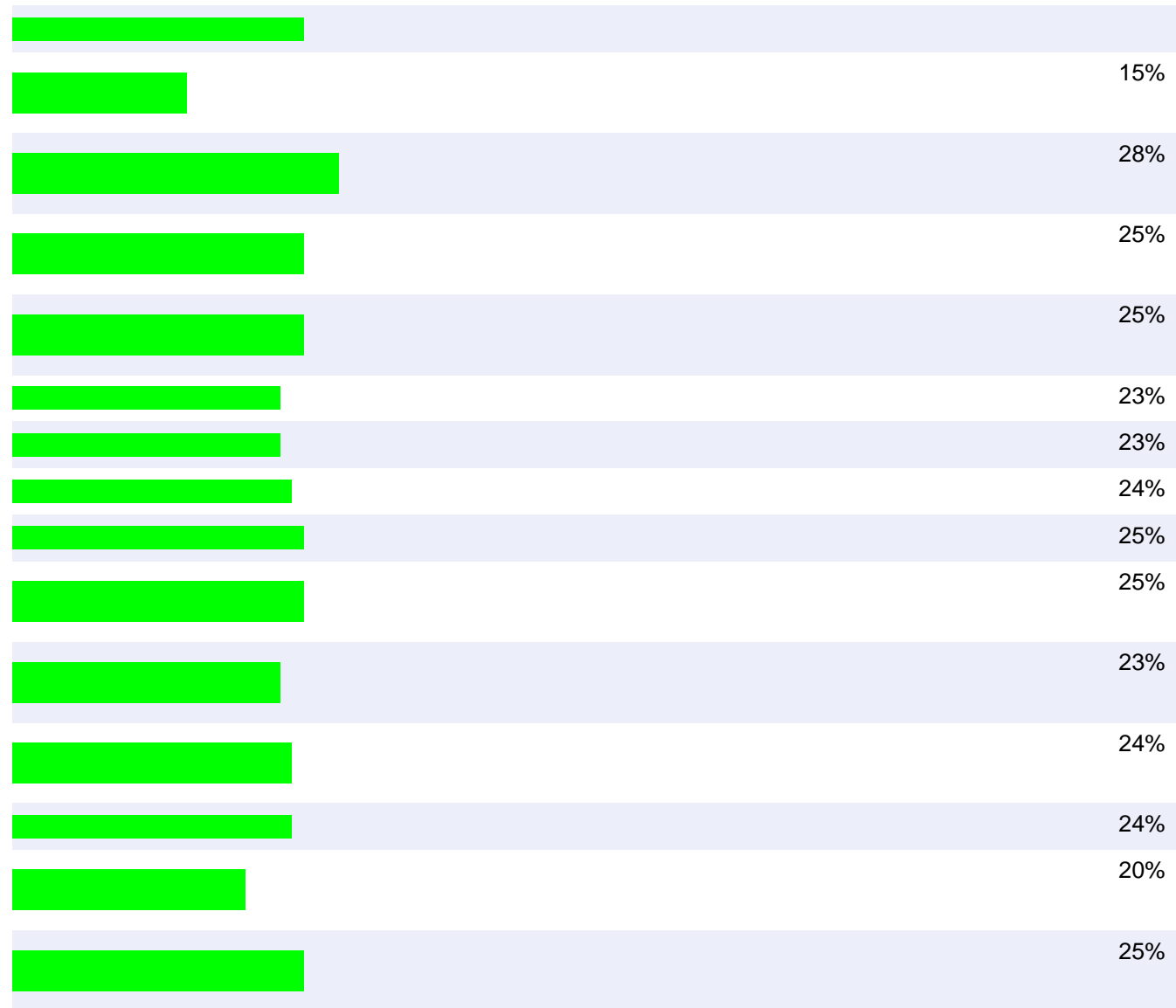
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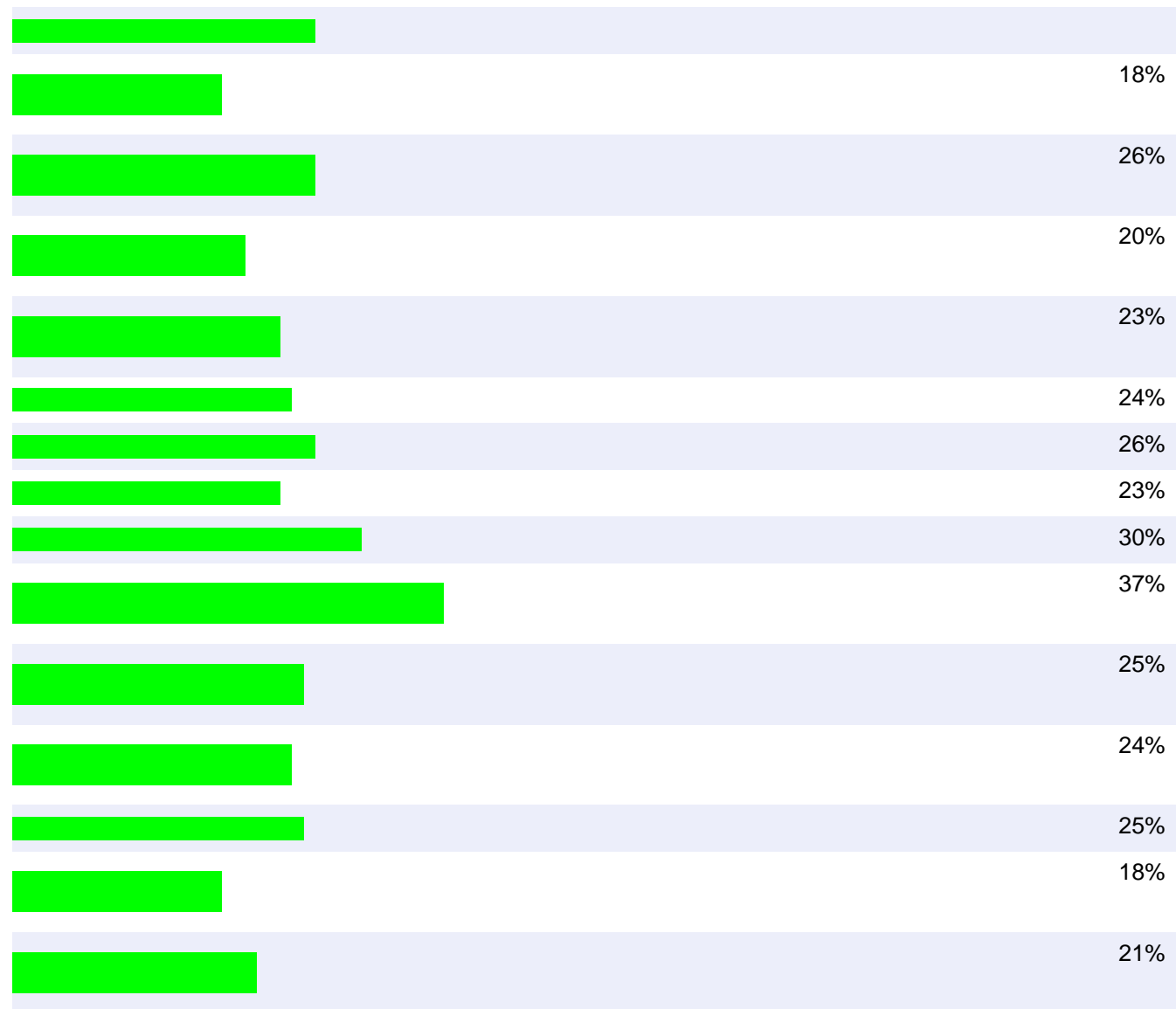
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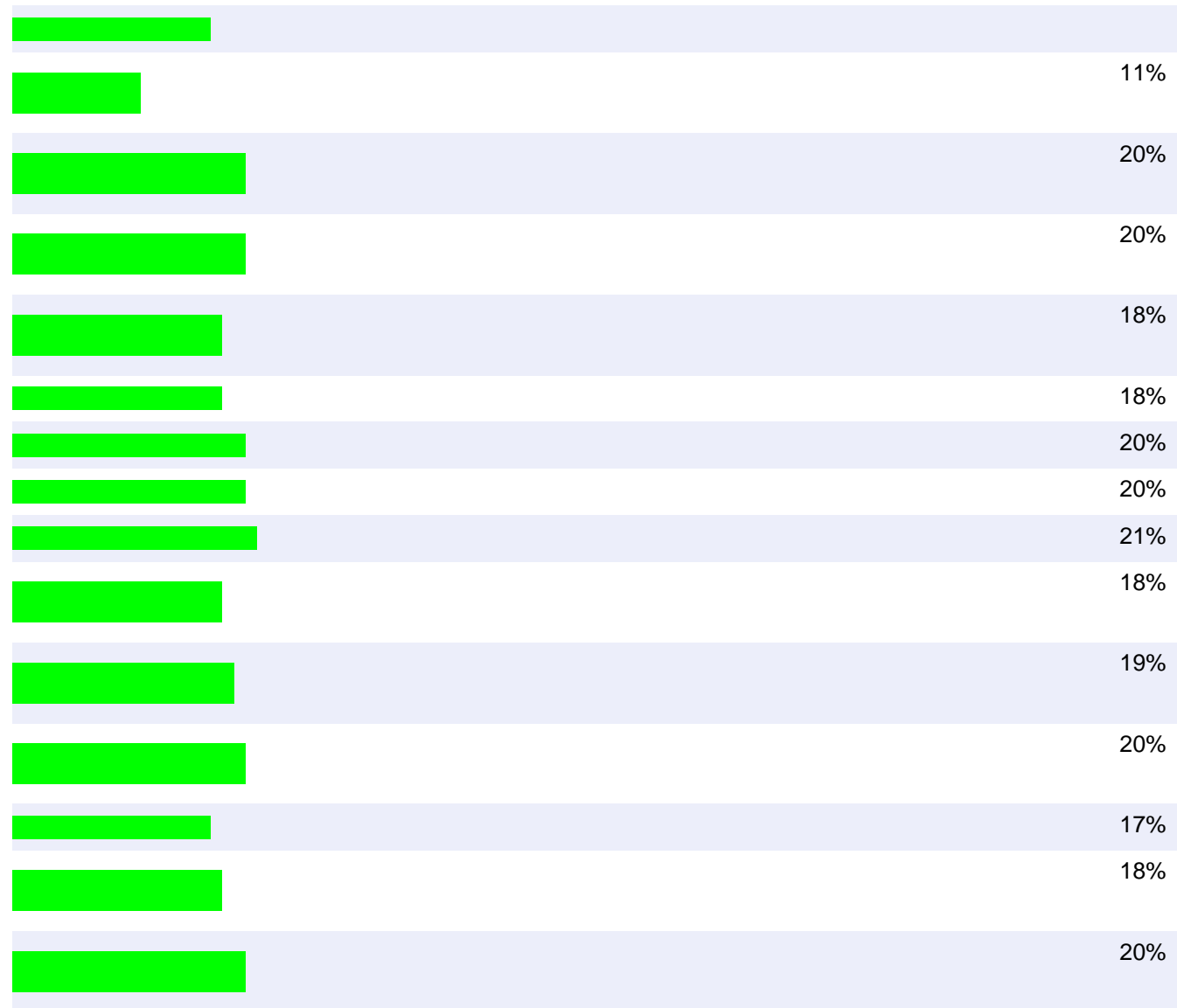
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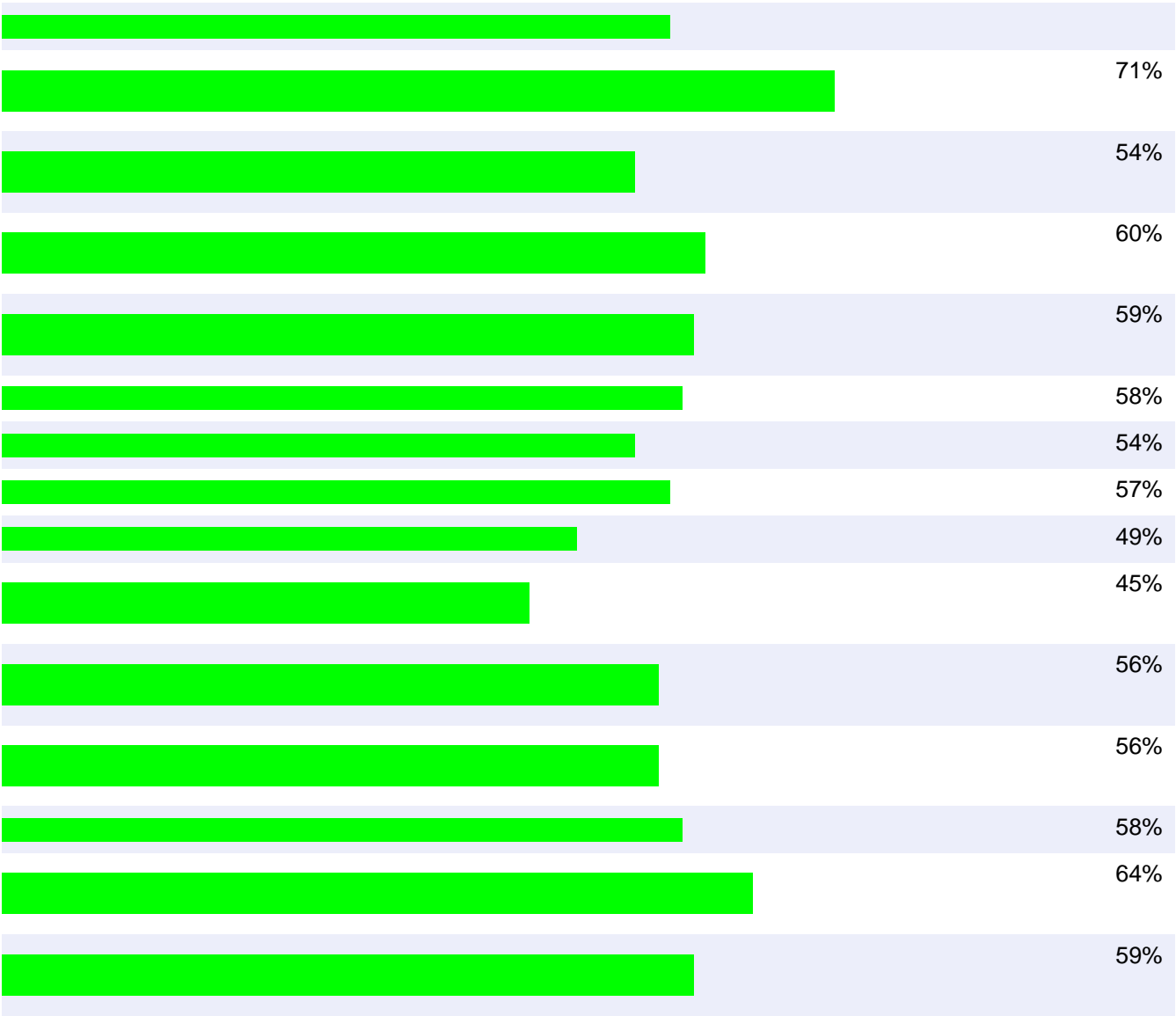
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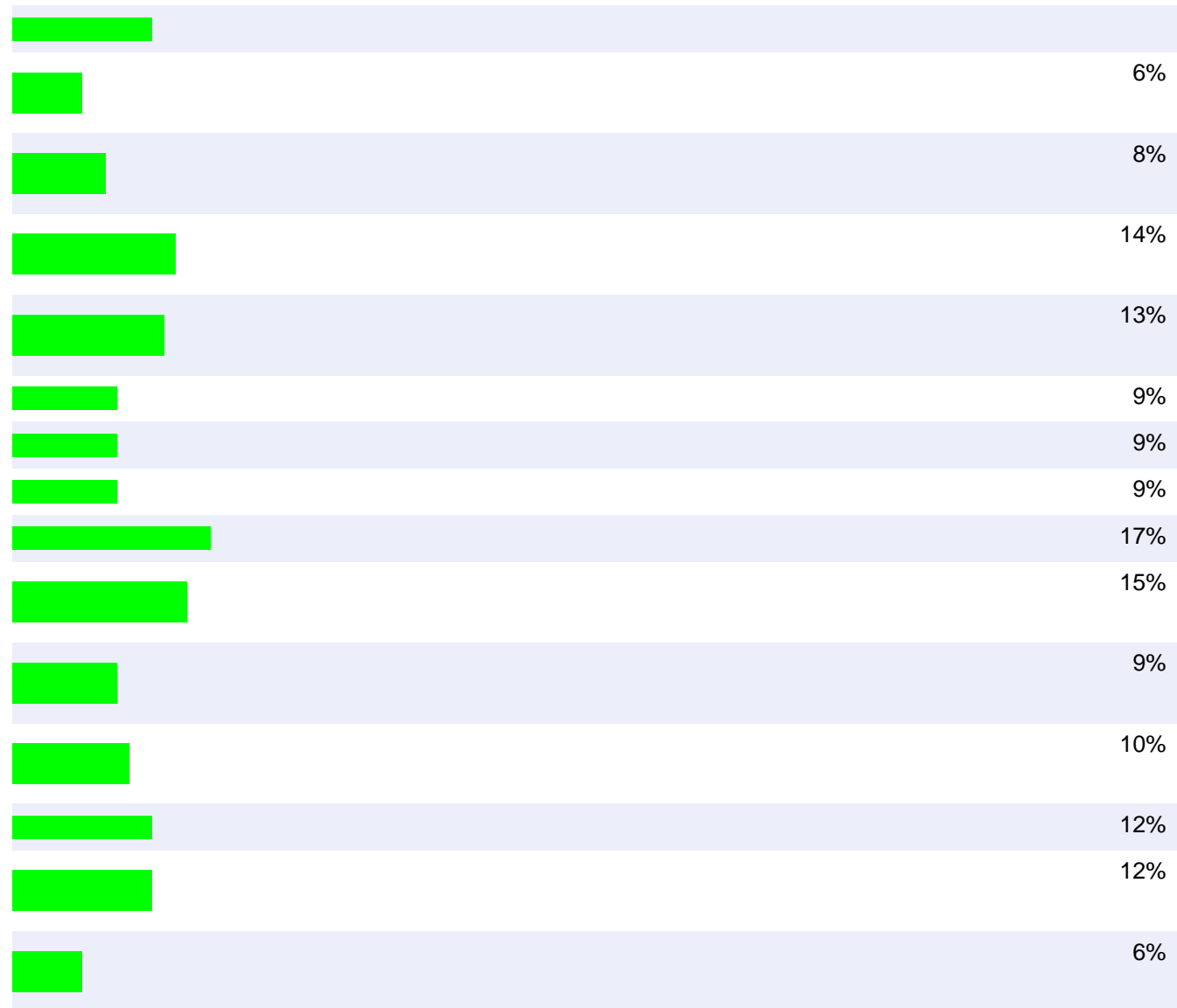
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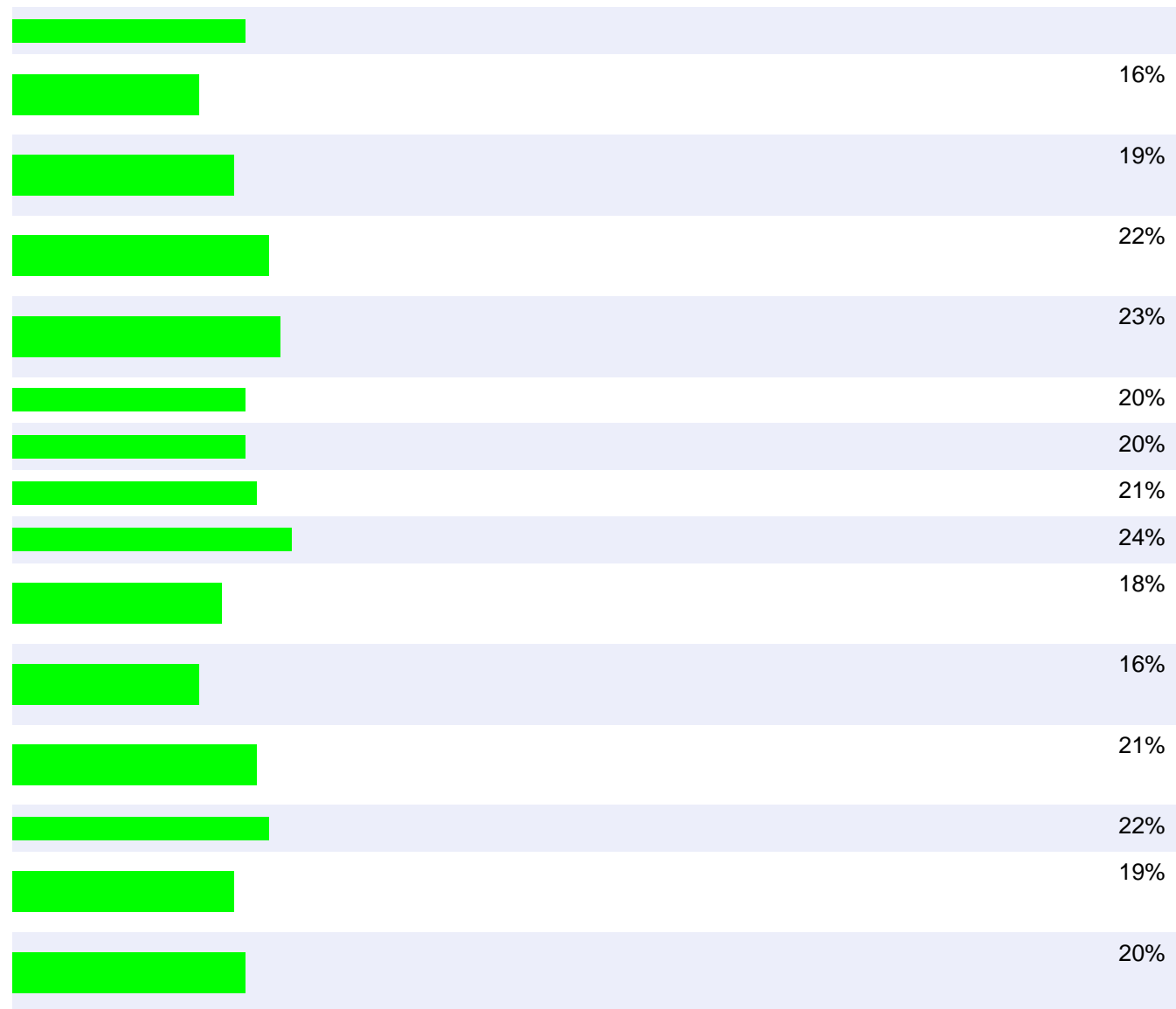
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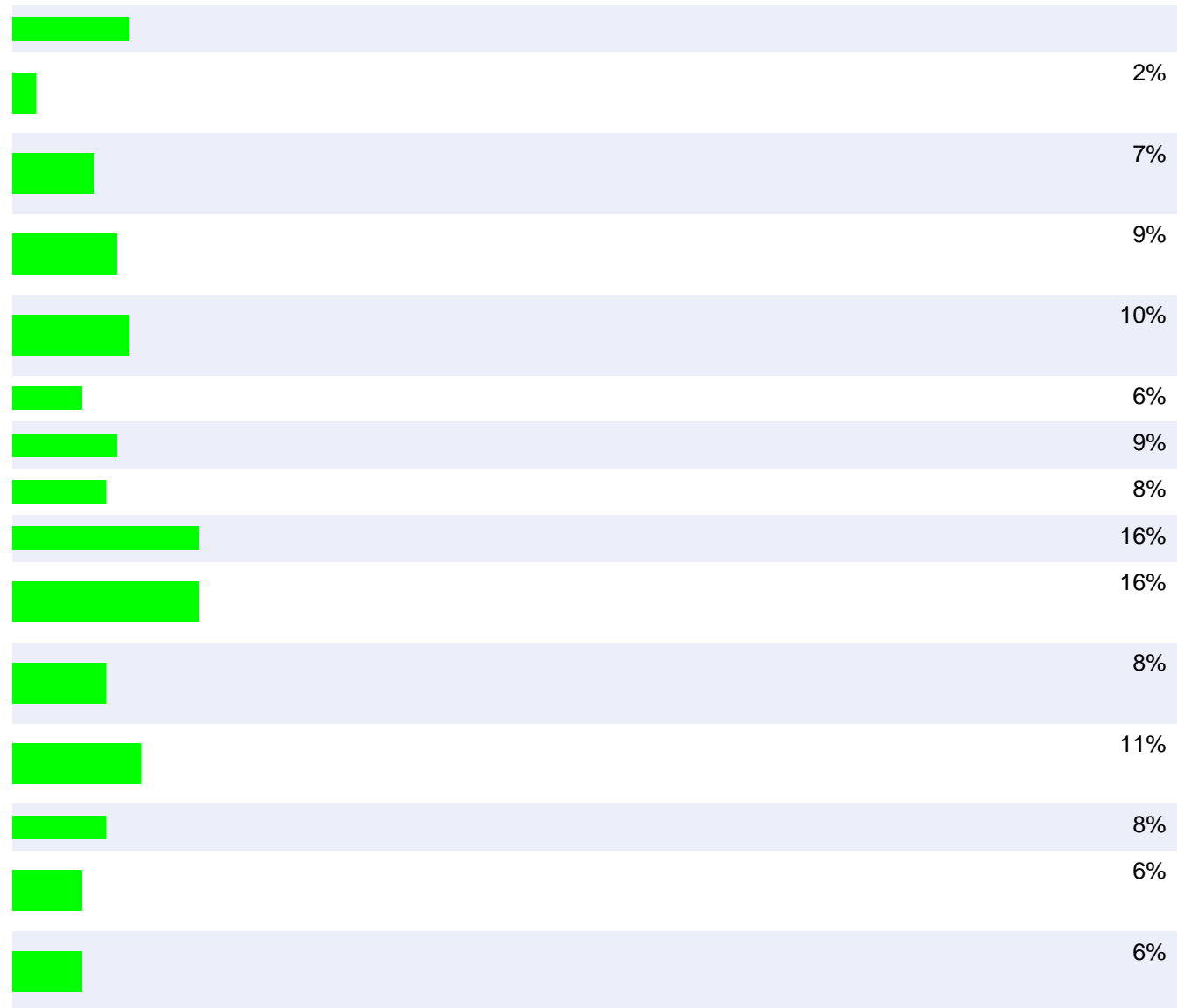
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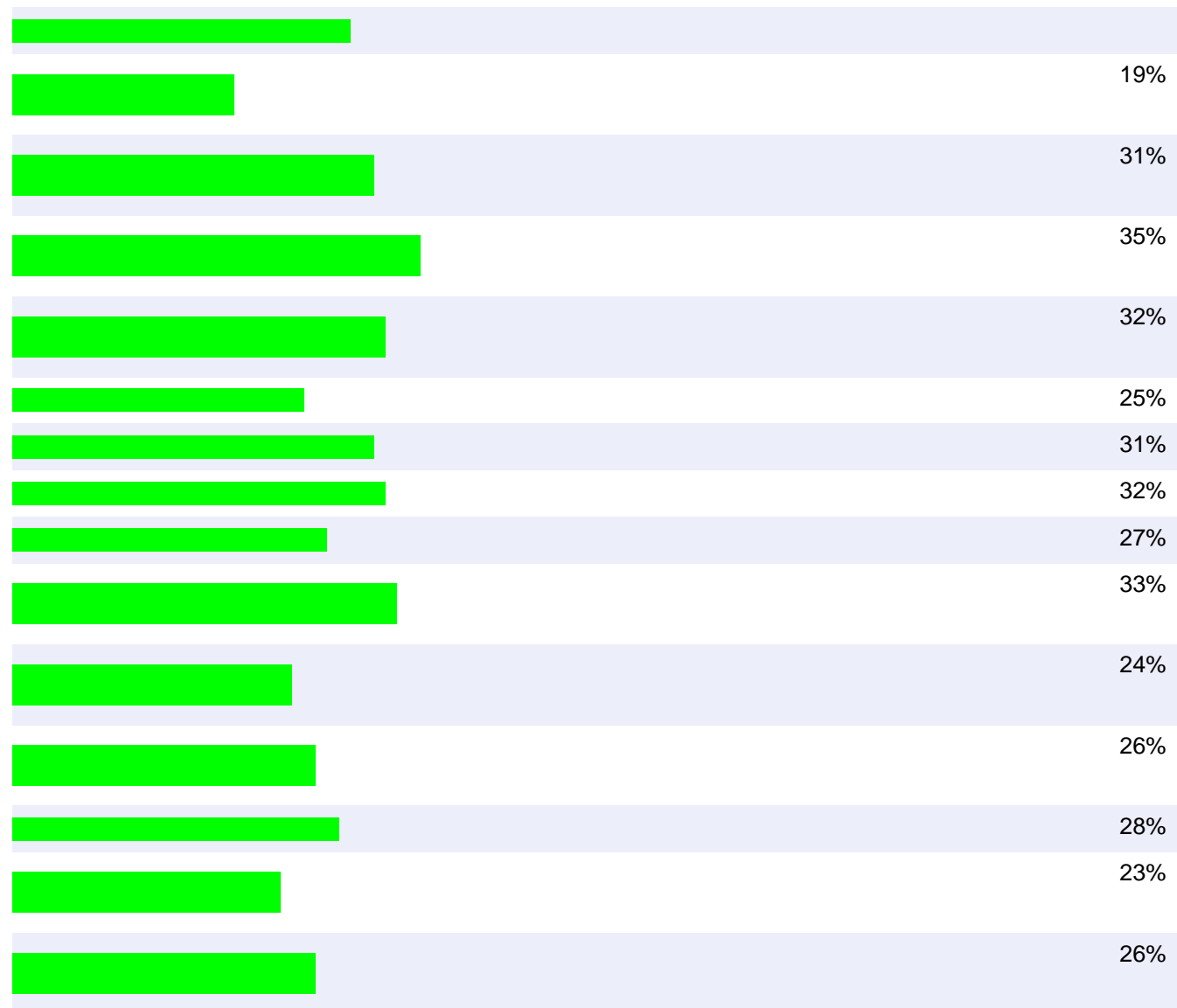
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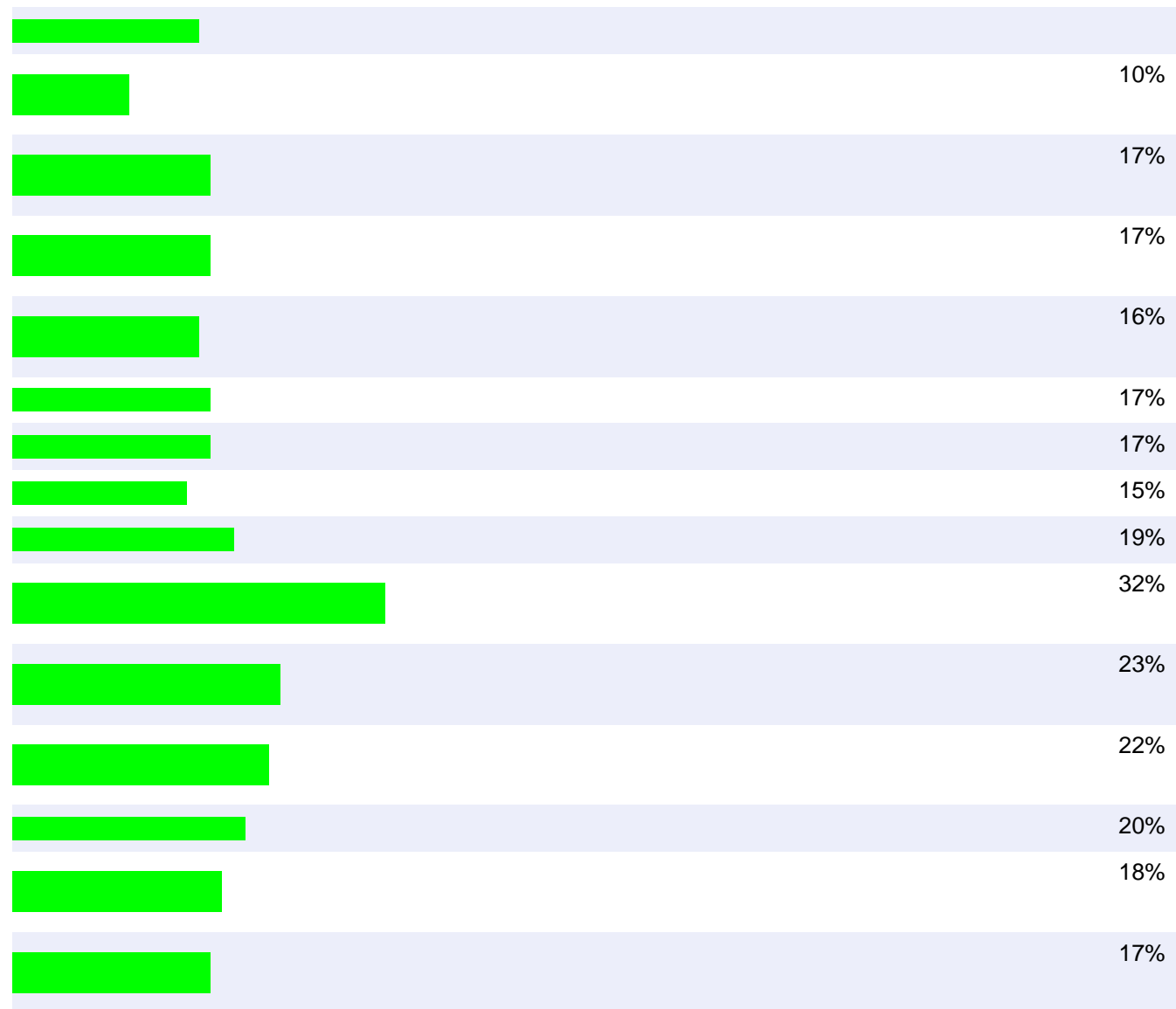
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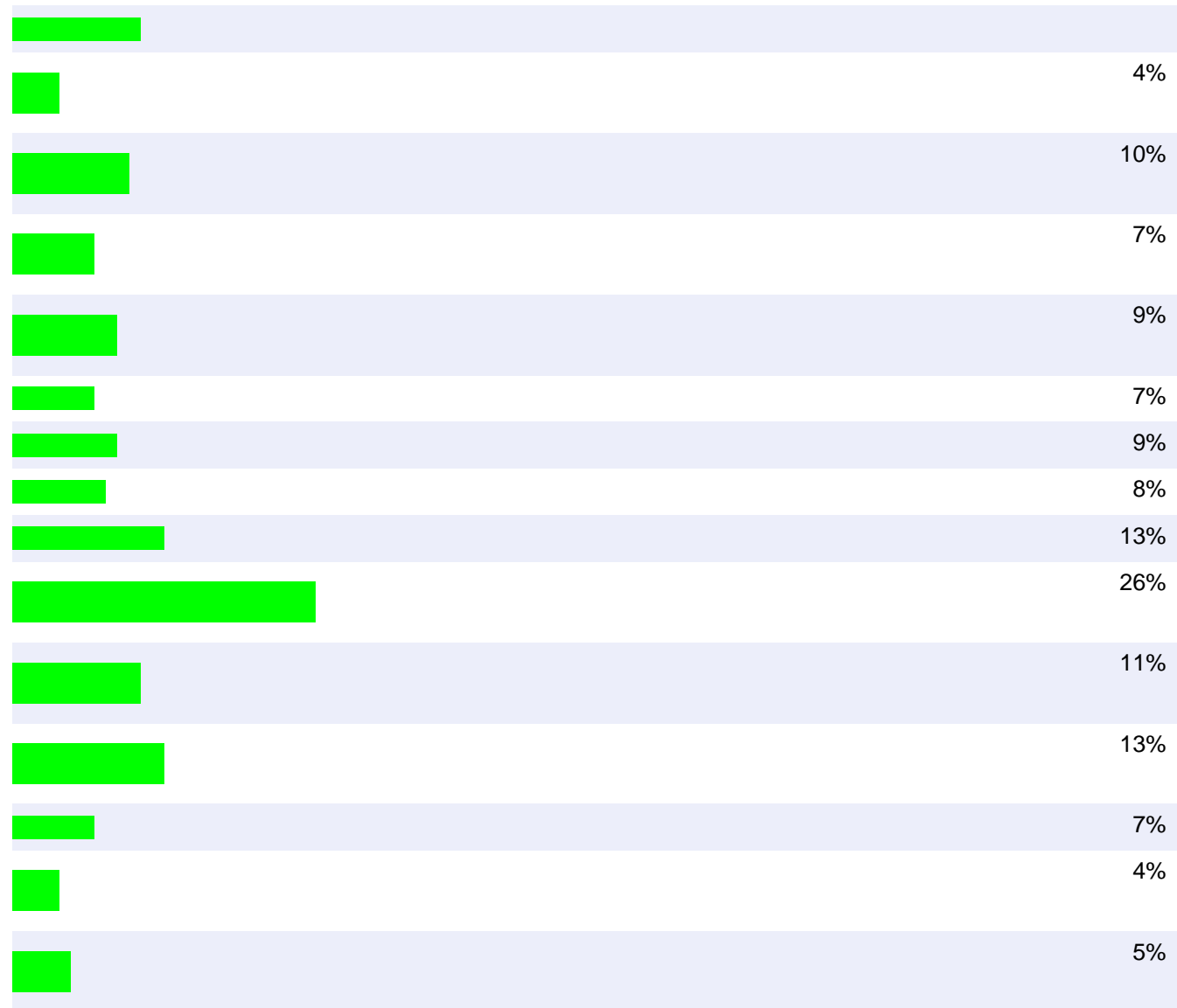
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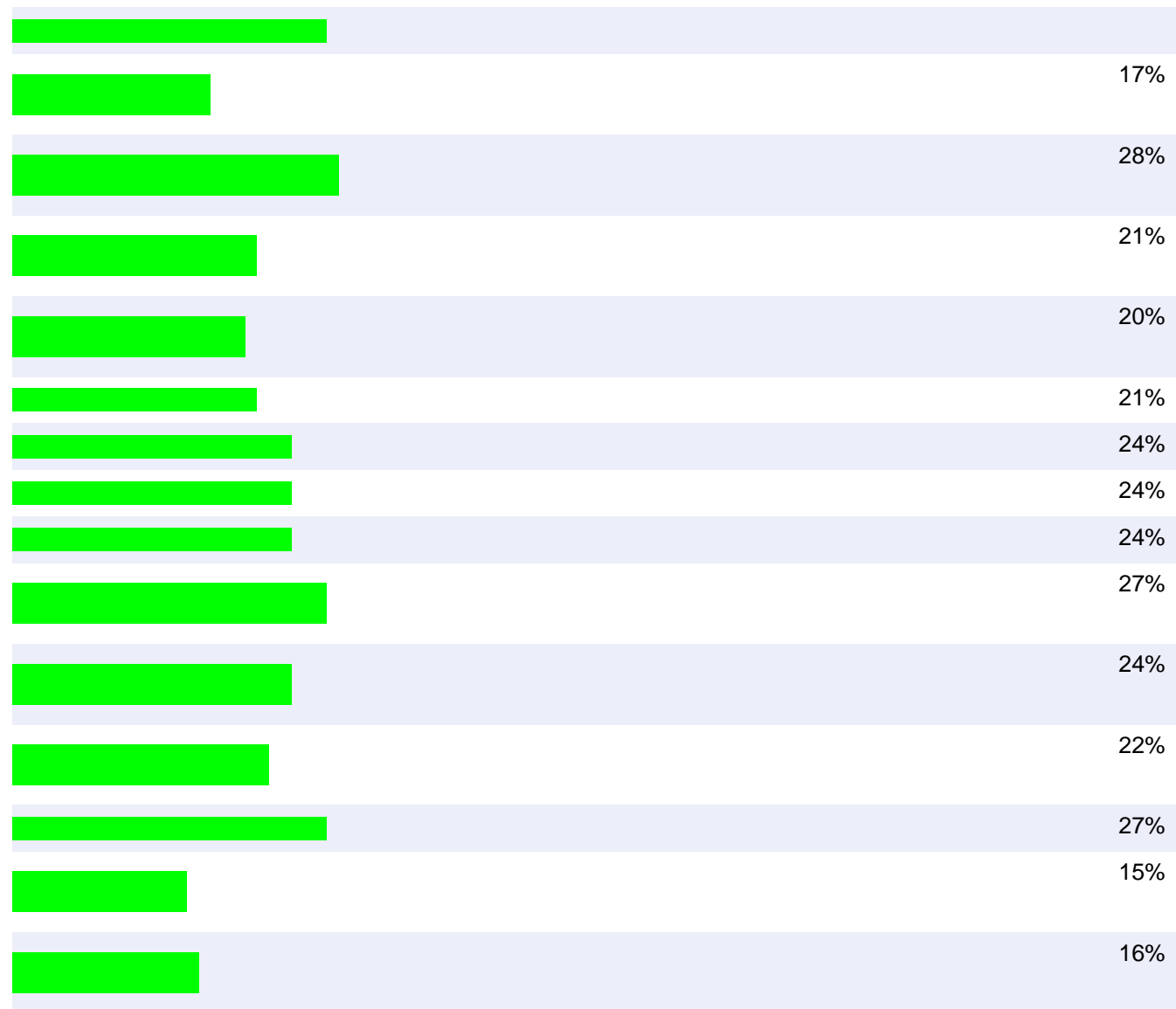
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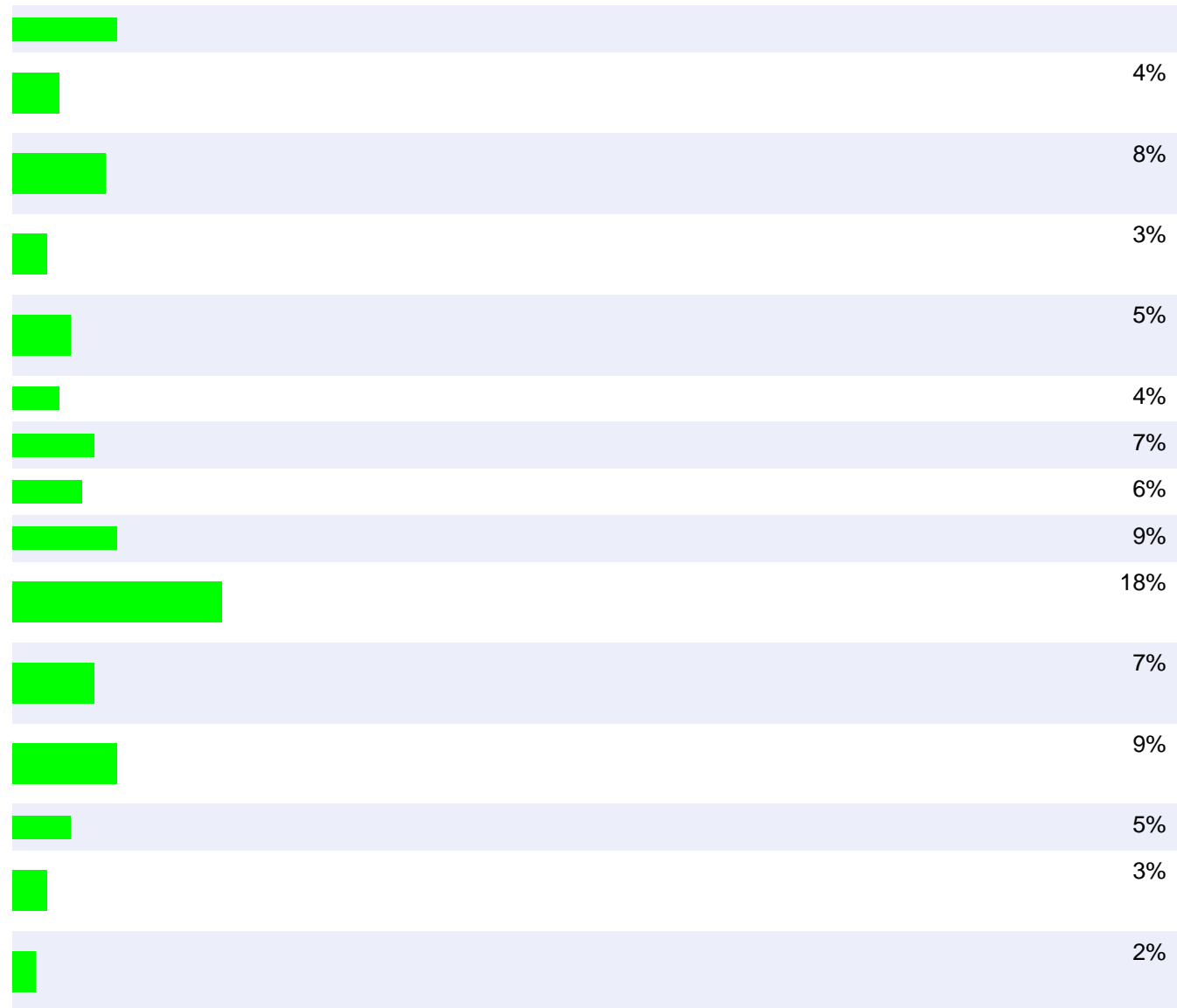
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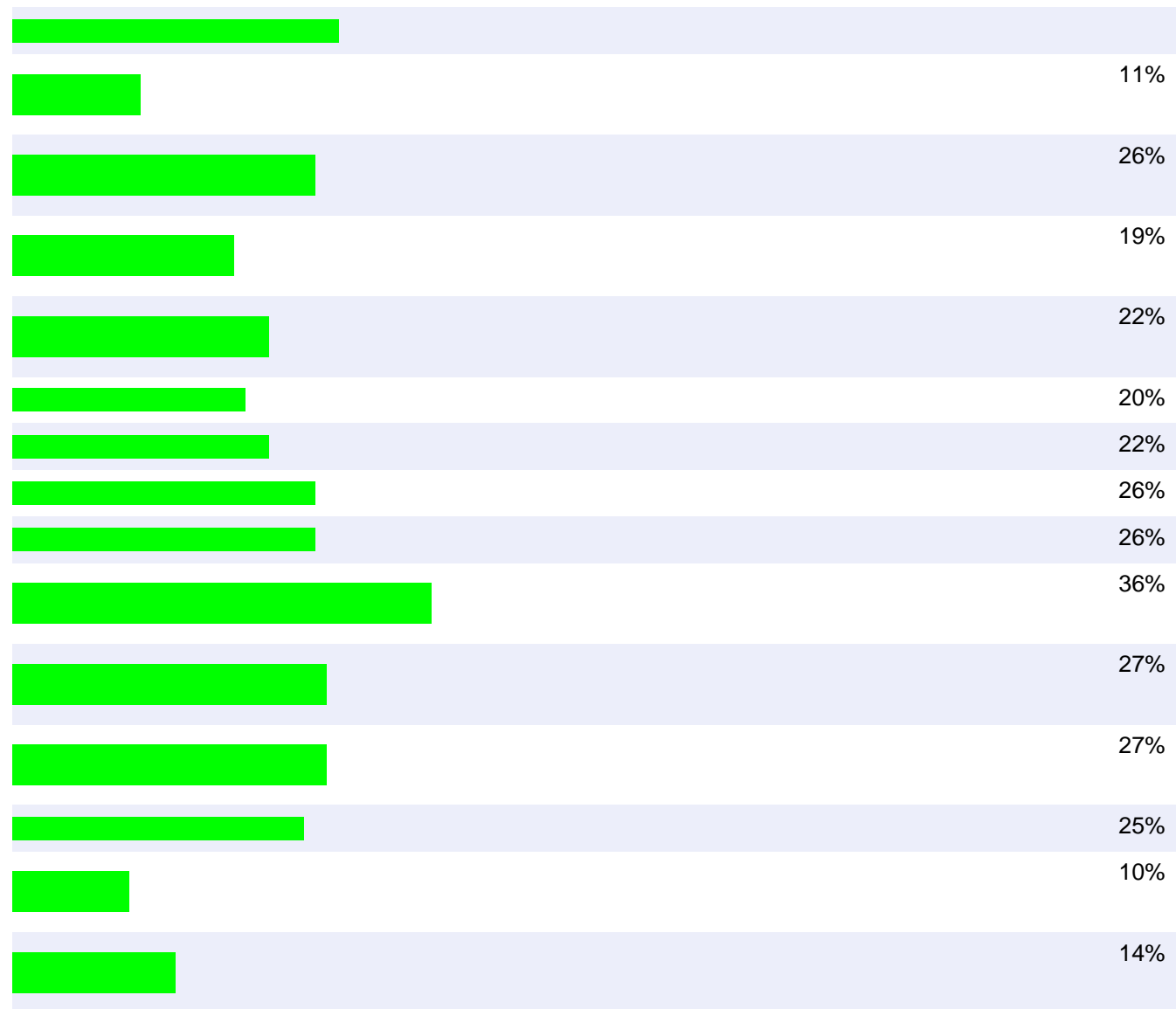
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# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Between 100 and 299

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

300 or more

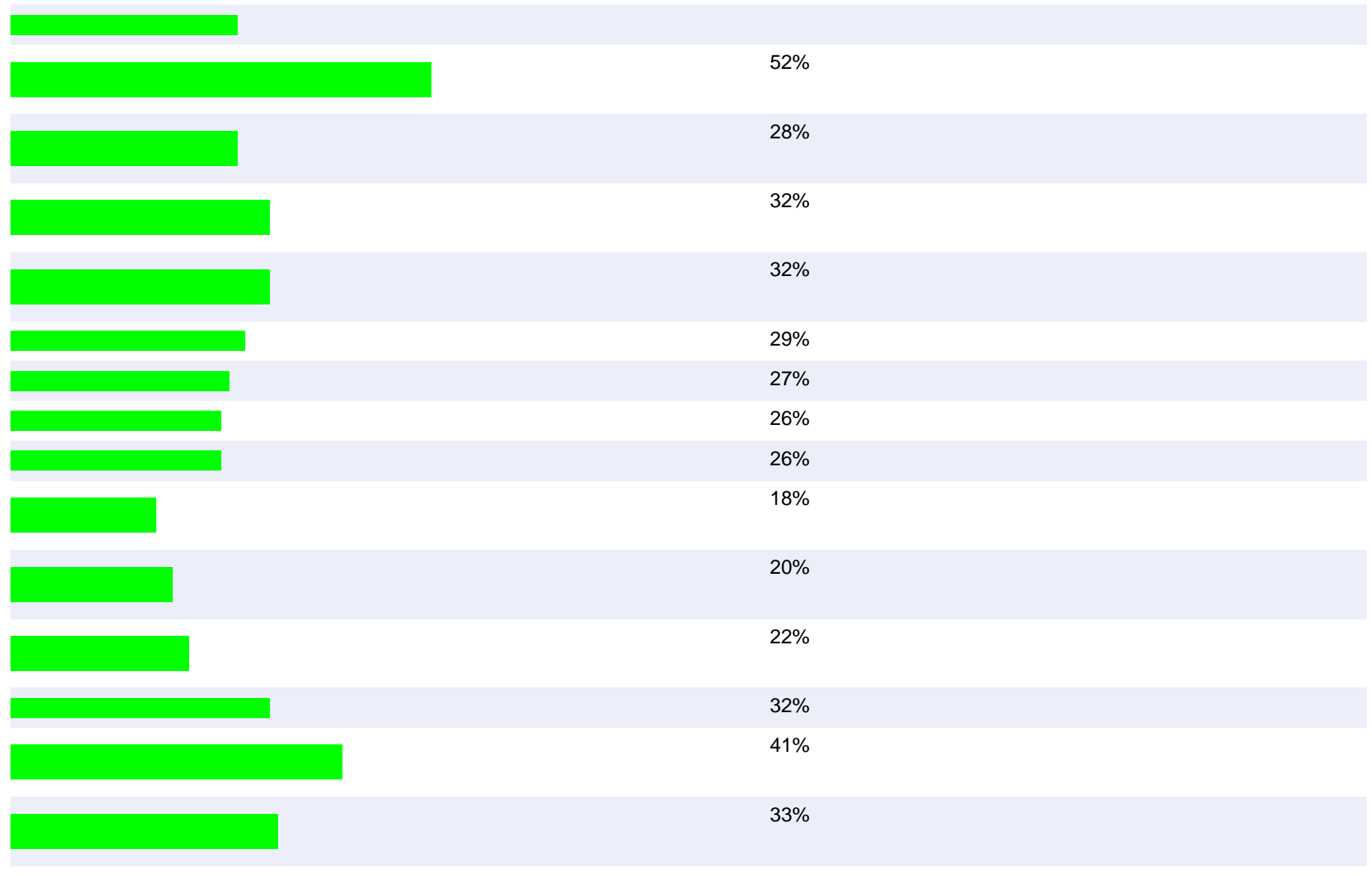
300 or more

300 or more

300 or more

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450822	LAS COLINAS MEDICAL CENTER	6800 N MACARTHUR BLVD
450840	TEXAS HEALTH PRESBYTERIAN HOSPITAL ALLEN	1105 CENTRAL EXPRESSWAY NORTH
450851	BAYLOR HEART AND VASCULAR HOSPITAL	621 NORTH HALL STREET
450853	BAYLOR MEDICAL CENTER AT FRISCO	5601 WARREN PARKWAY
450872	USMD HOSPITAL AT ARLINGTON L P	801 W INTERSTATE 20
450874	IRVING COPPELL SURGICAL HOSPITAL LLP	400 WEST INTERSTATE 635 SUITE 101
450885	CENTENNIAL MEDICAL CENTER	12505 LEBANON ROAD
450886	SOUTHWEST SURGICAL HOSPITAL	1612 HURST TOWN CENTER DRIVE
450888	TEXAS HEALTH HARRIS METHODIST HOSPITAL SOUTHLAKE	1545 E SOUTHLAKE BLVD
450890	BAYLOR REGIONAL MEDICAL CENTER AT PLANO	4700 ALLIANCE BOULEVARD
450891	TEXAS HEALTH CENTER FOR DIAGNOSTICS & SURGERY PLAN	6020 W PARKER ROAD
450894	PINE CREEK MEDICAL CENTER LLP	9032 HARRY HINES BLVD
670002	SOUTH HAMPTON COMMUNITY	2929 SOUTH HAMPTON

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

IRVING TX

ALLEN TX

DALLAS TX

FRISCO TX

ARLINGTON TX

IRVING TX

FRISCO TX

HURST TX

SOUTHLAKE TX

PLANO TX

PLANO TX

DALLAS TX

DALLAS TX

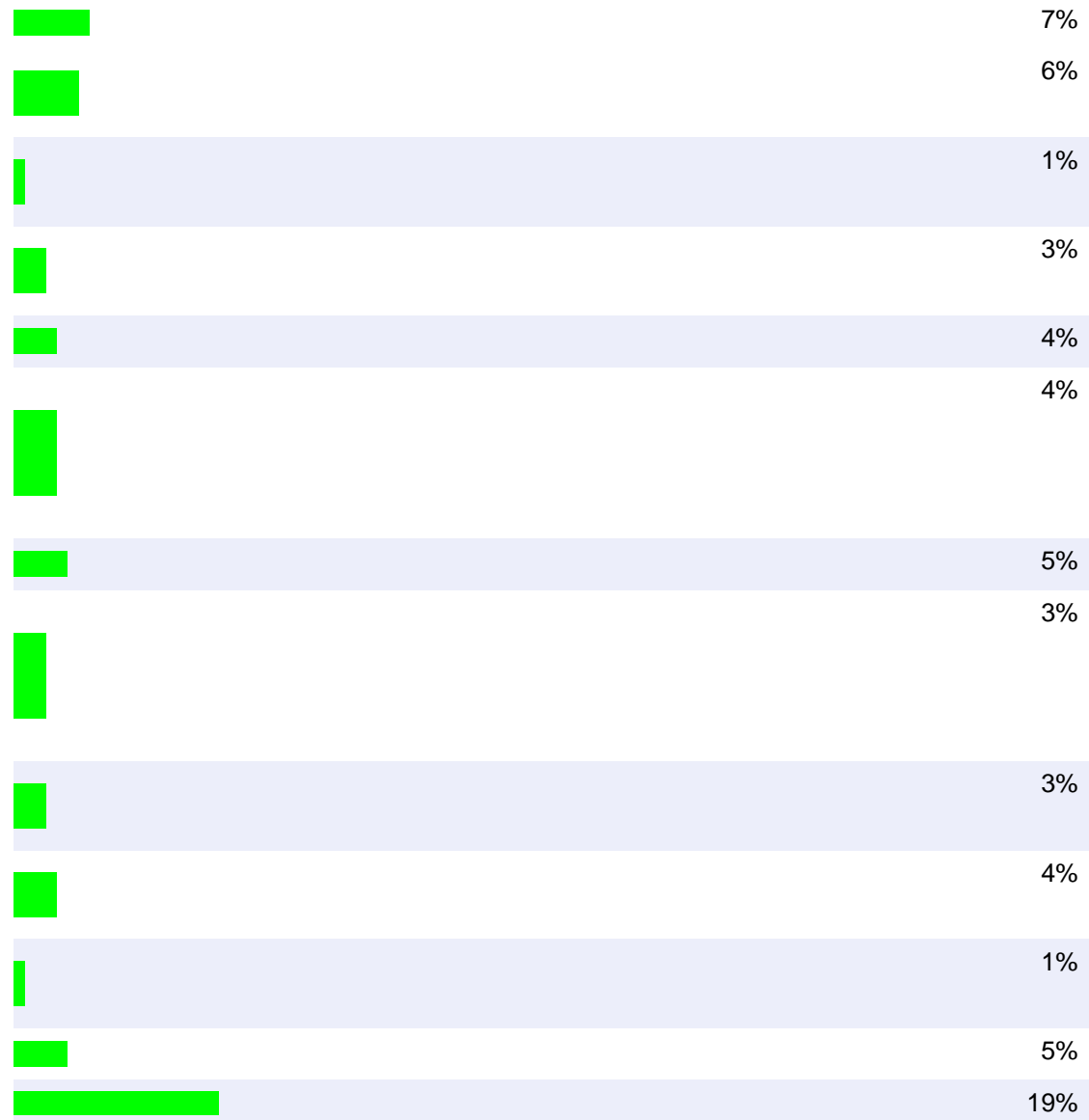
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75013	COLLIN	9727476197
75226	DALLAS	2148200670
75034	COLLIN	2146182000
76017	TARRANT	8174723400
75063	DALLAS	9728684000
75035	COLLIN	9729633333
76054	TARRANT	8173454100
76092	TARRANT	8177488700
75093	COLLIN	4698142000
75093	COLLIN	9724032700
75235	DALLAS	2142312273
75224	DALLAS	2146234400

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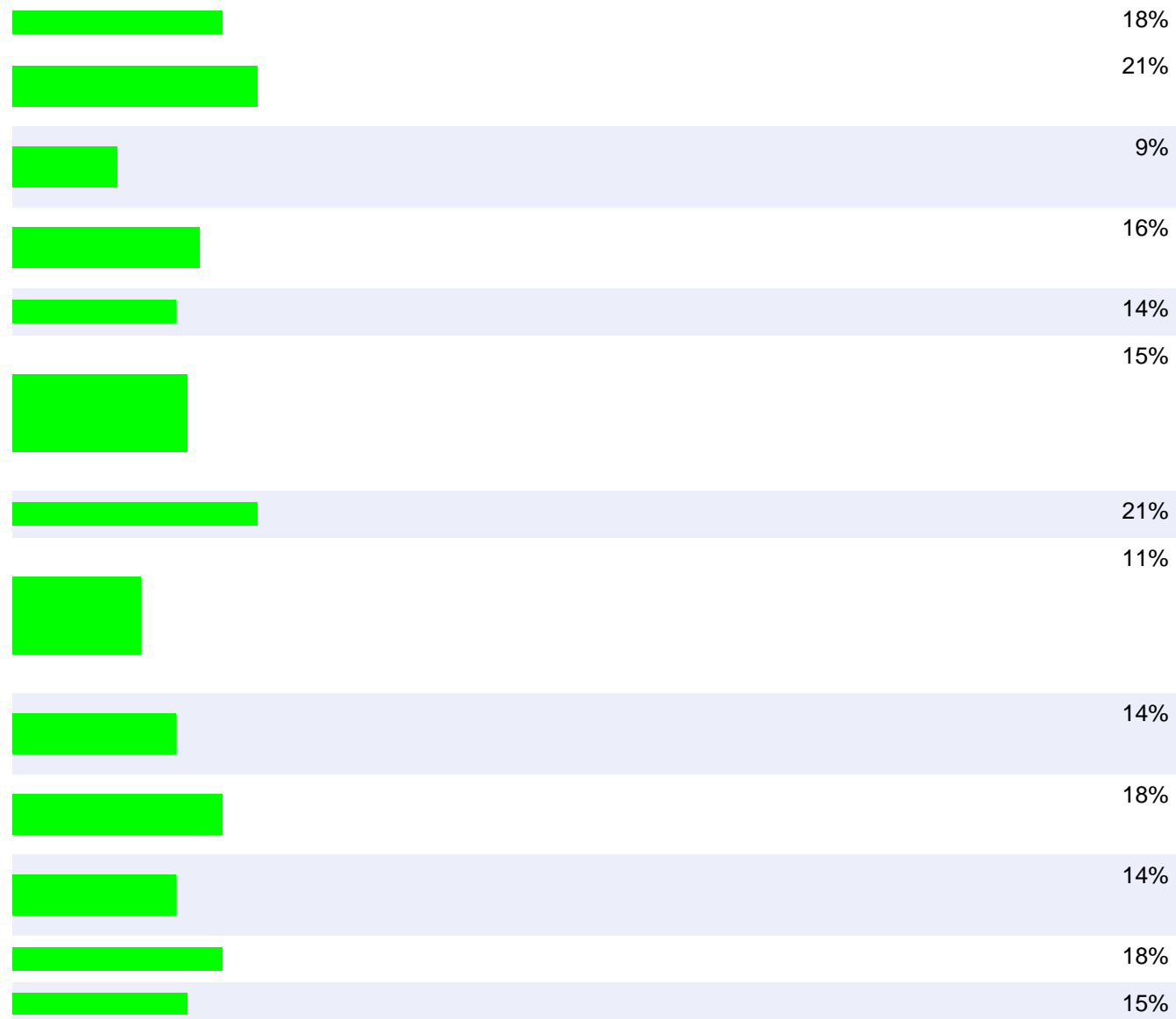
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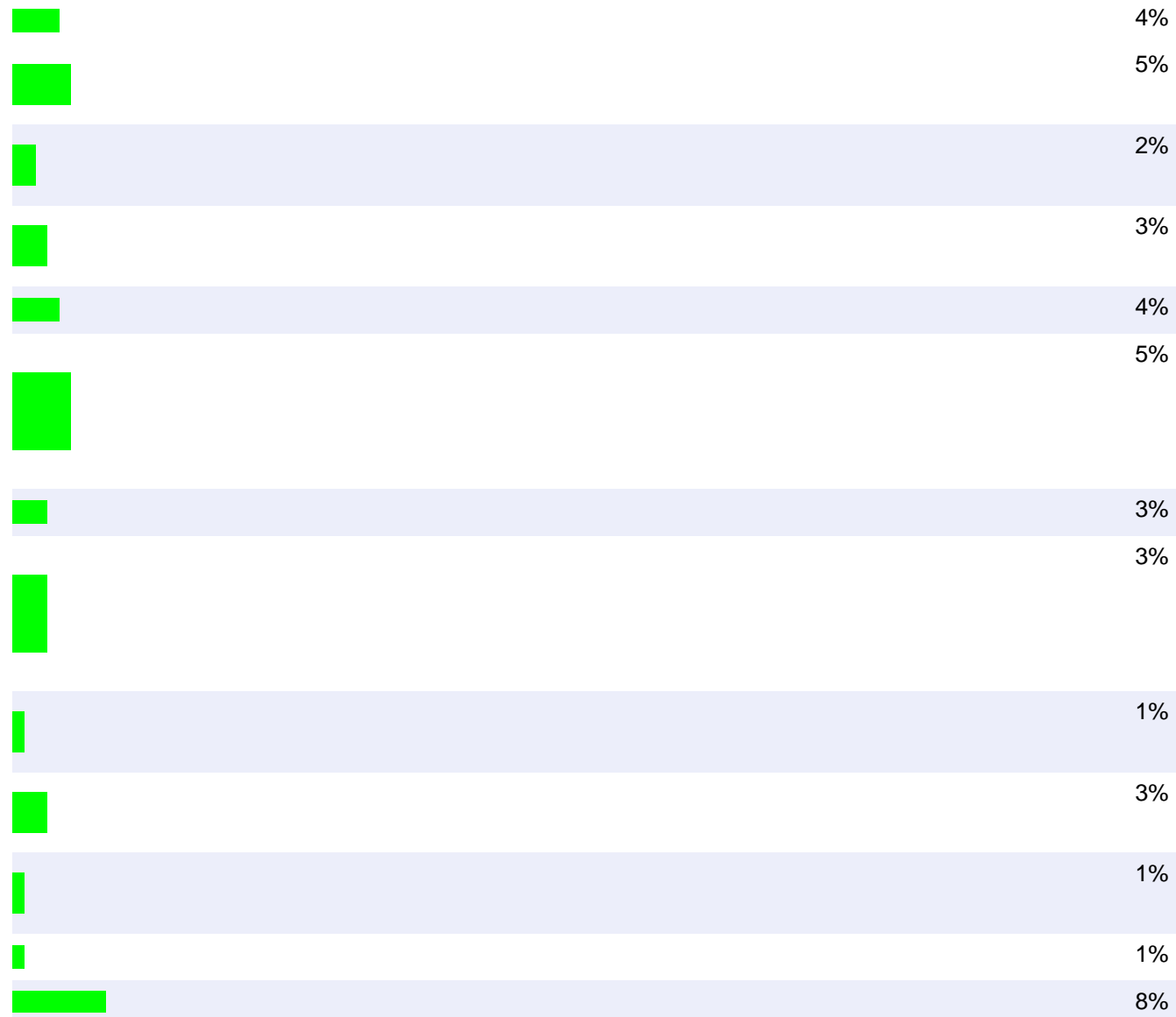
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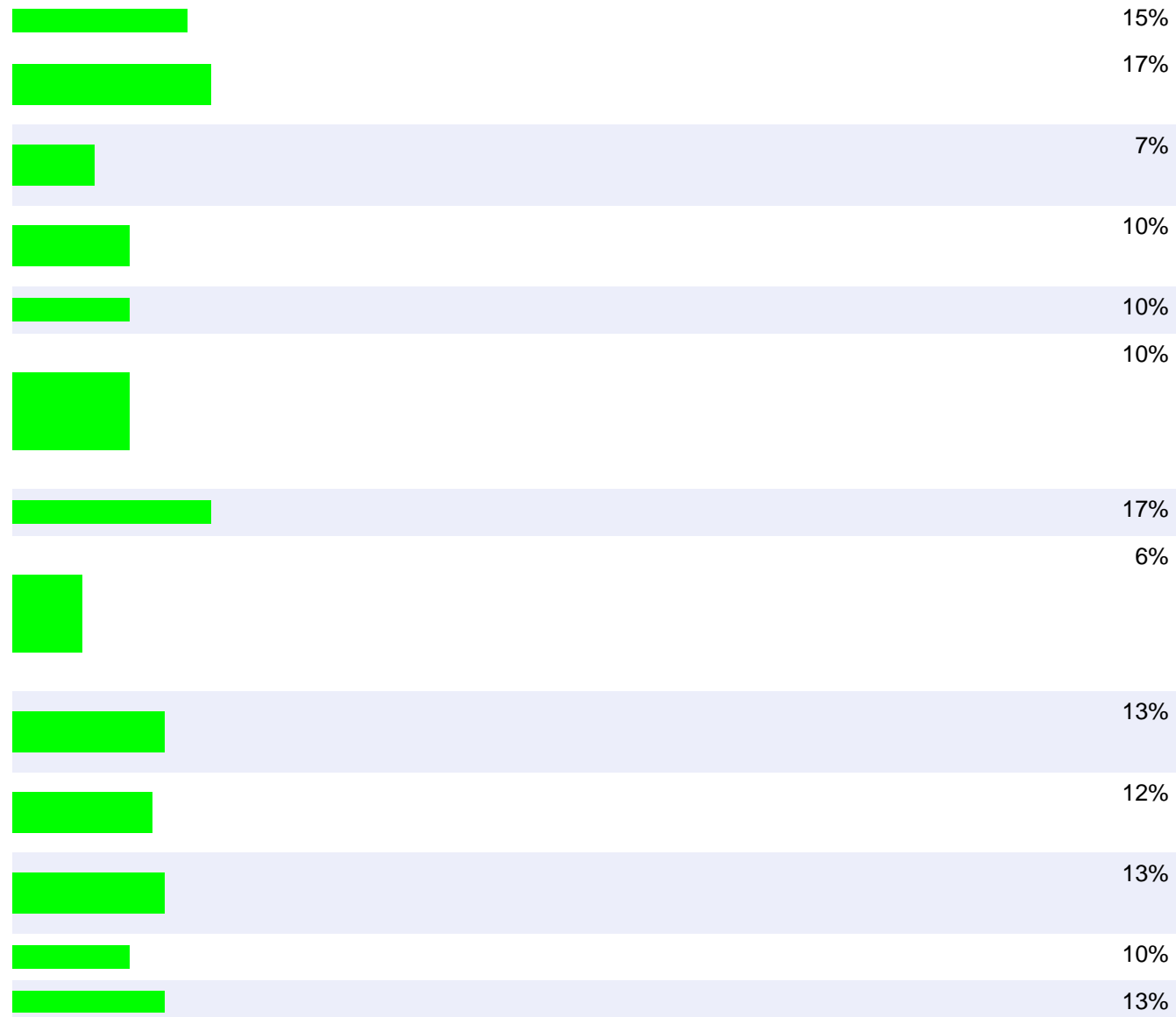
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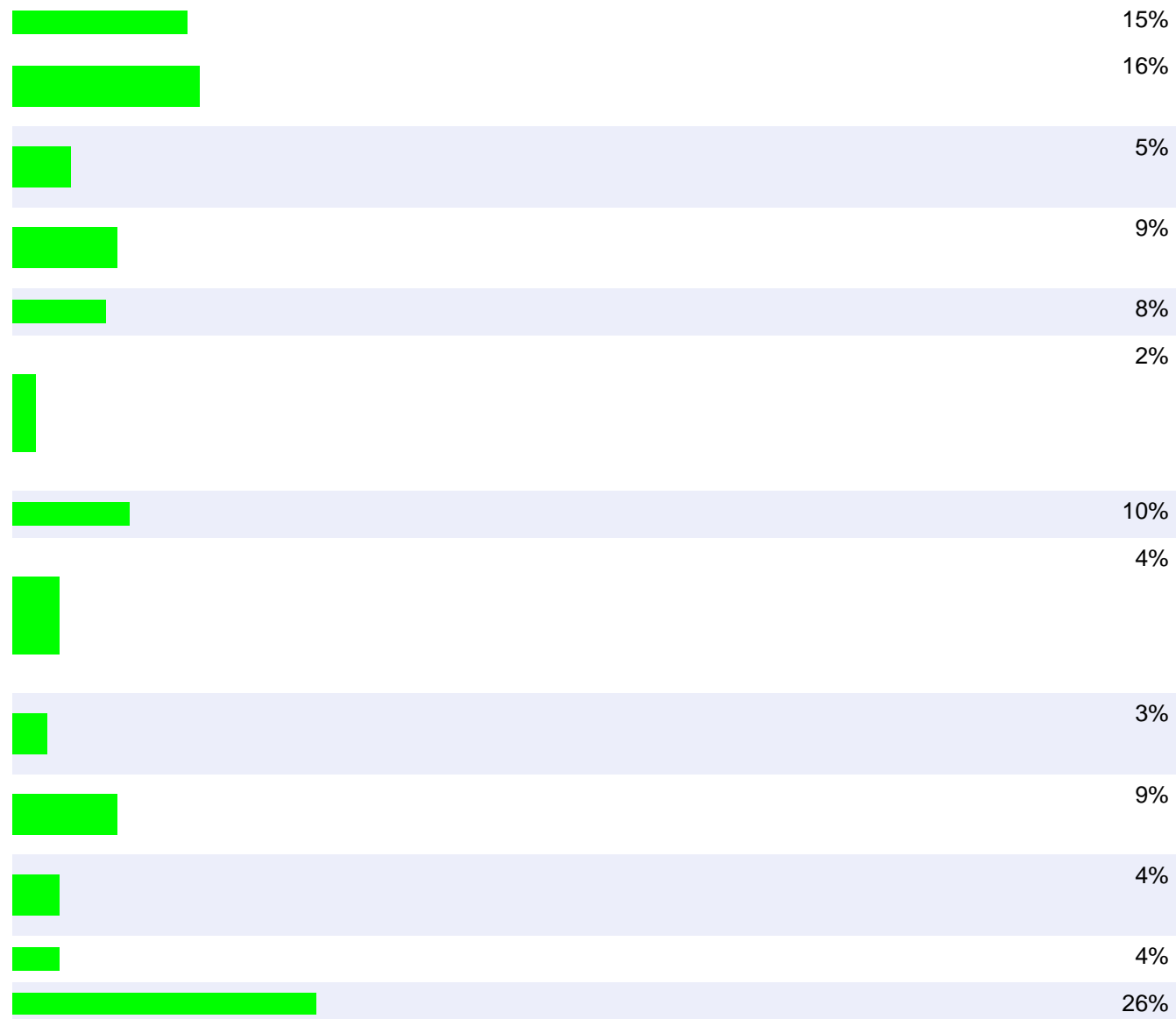
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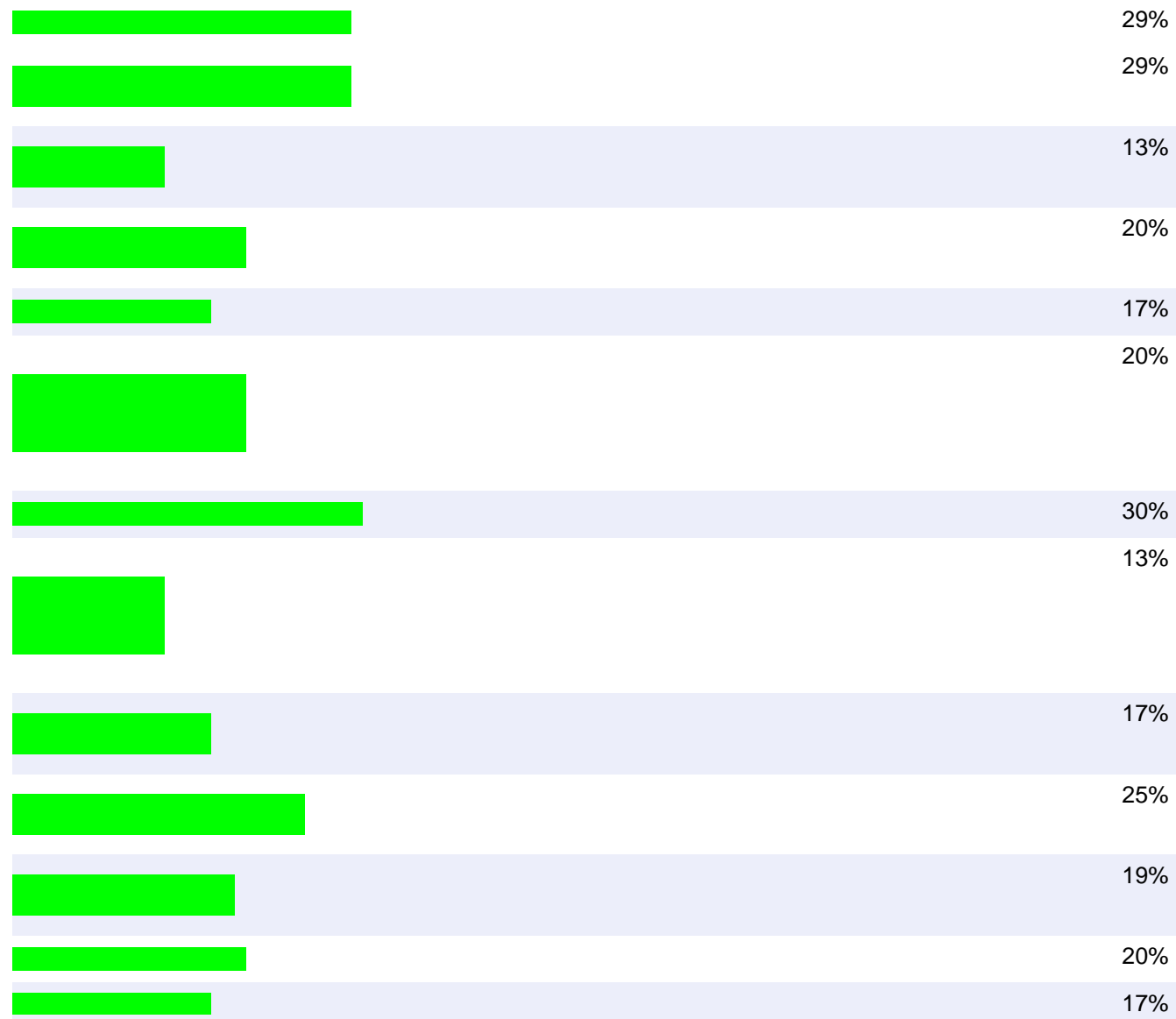
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Dallas HCAPS

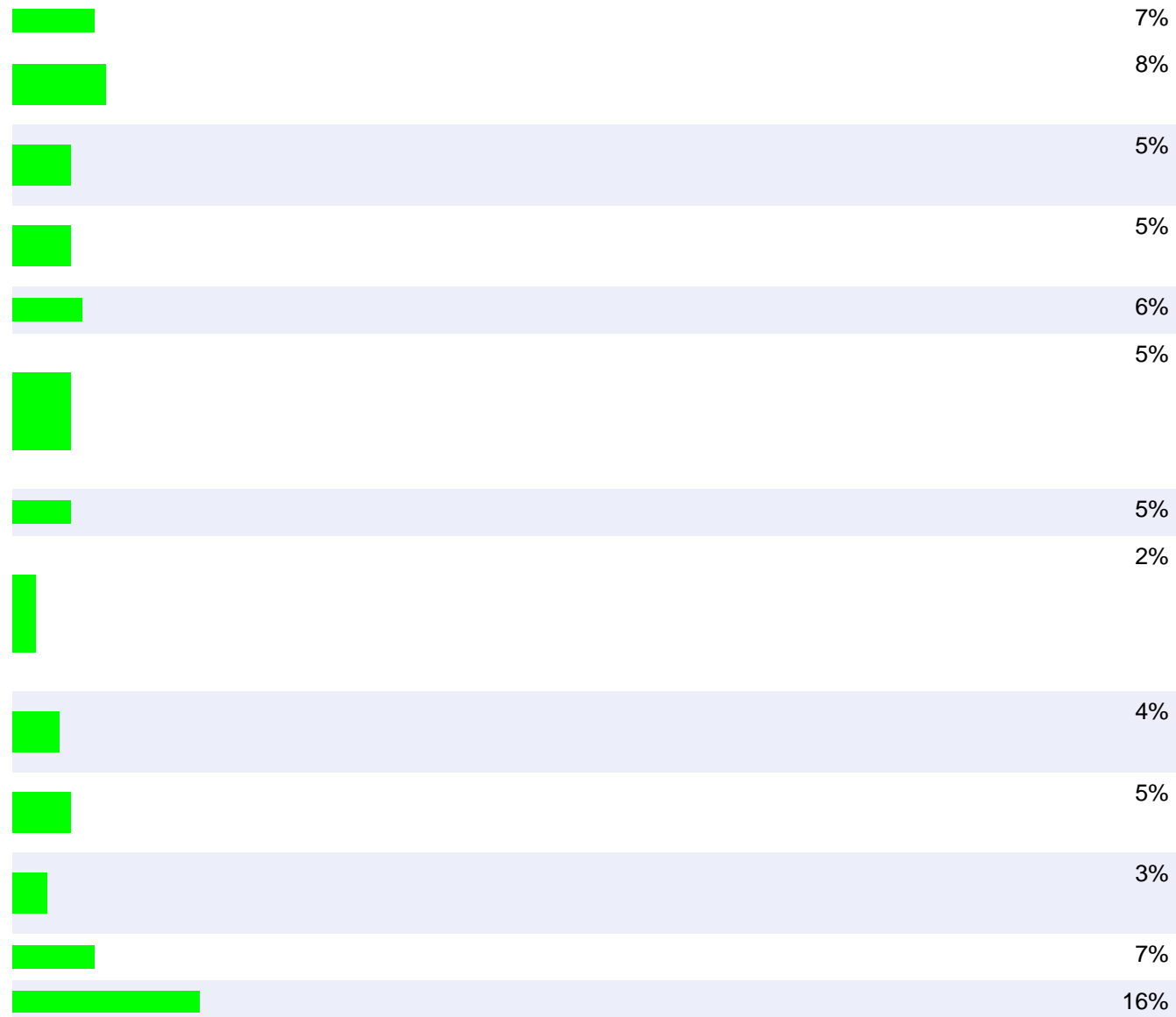
Based on Survey of Patients' Hospital Experiences (HCAHPS)





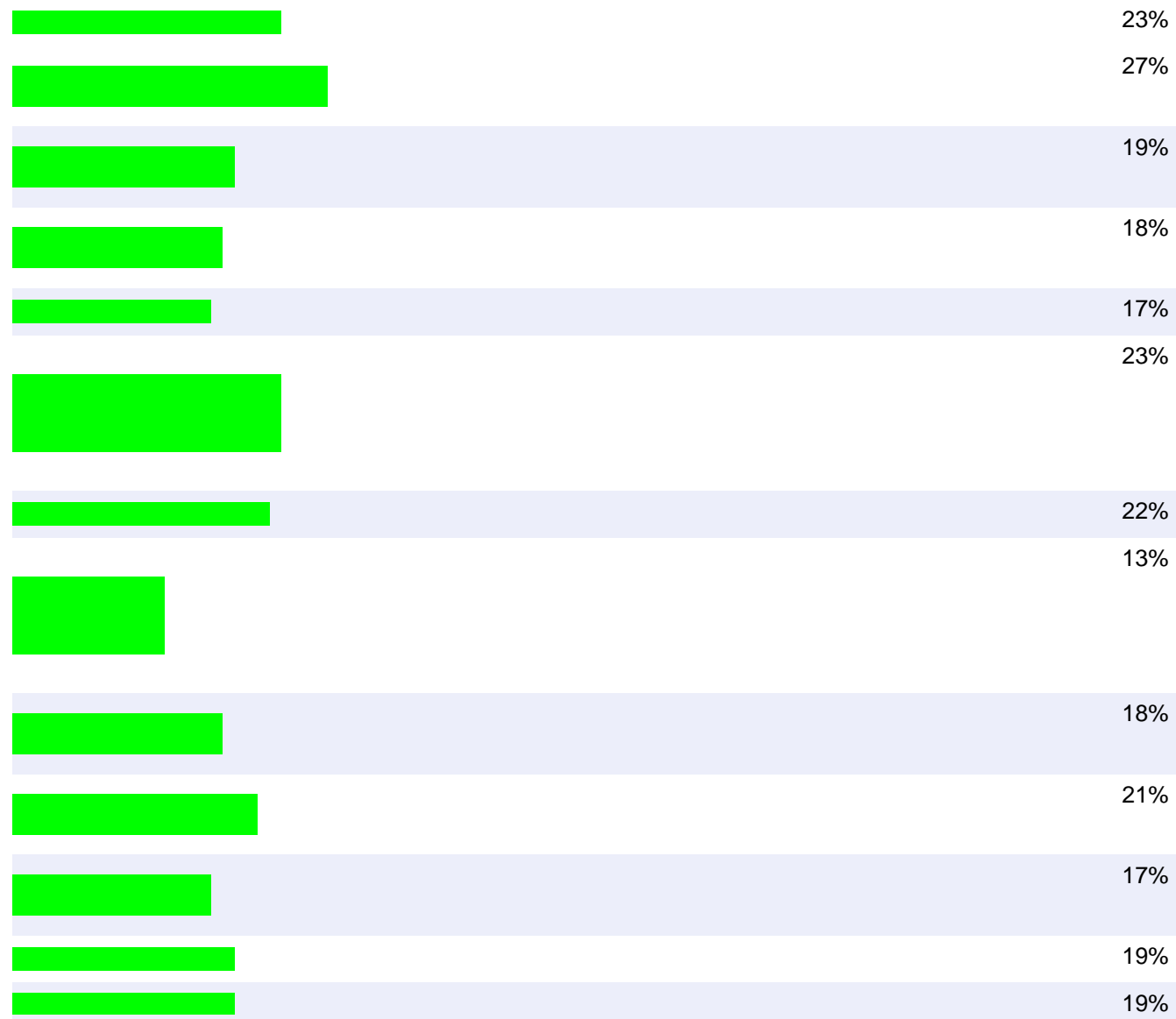
# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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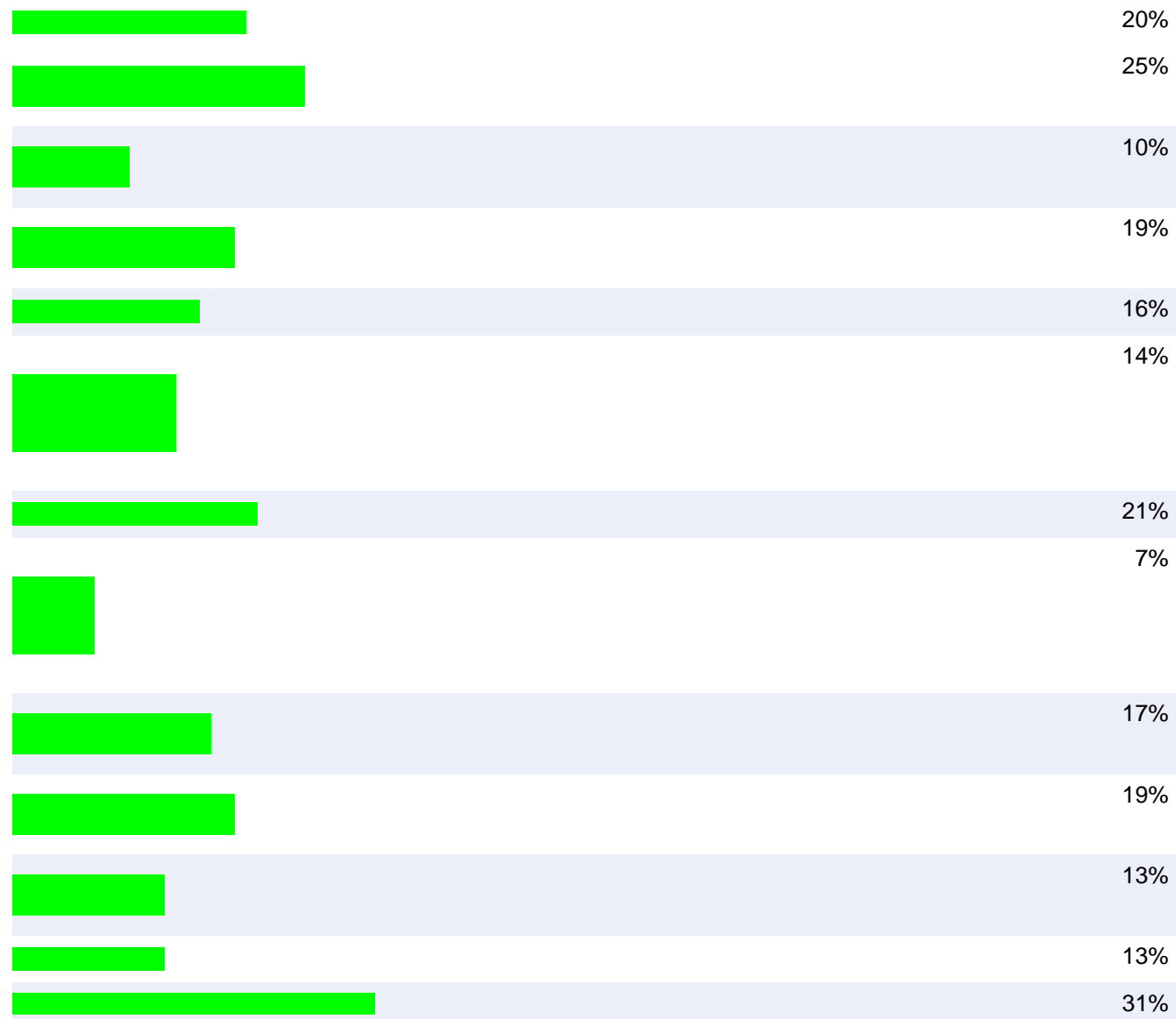
# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)



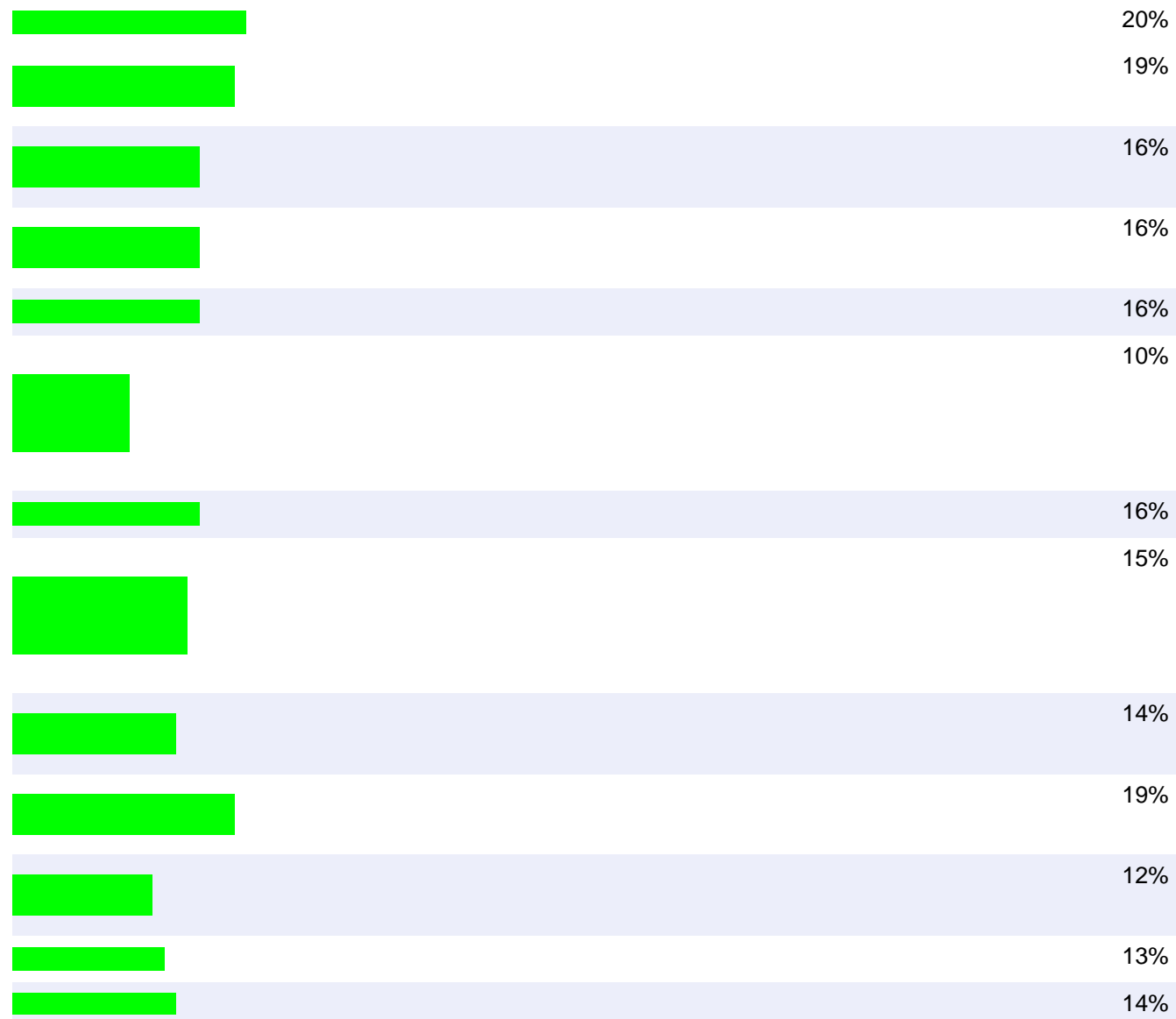
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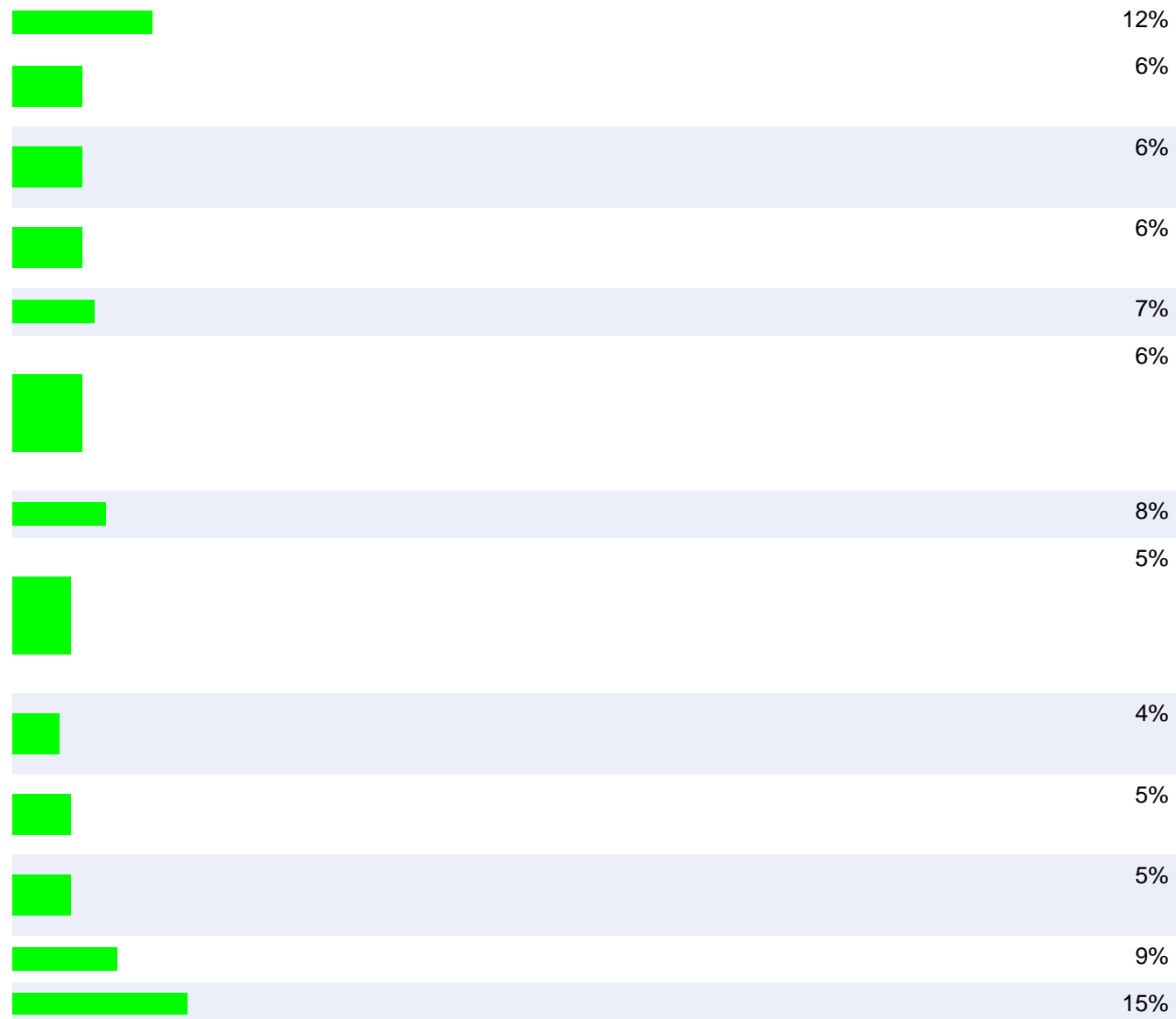
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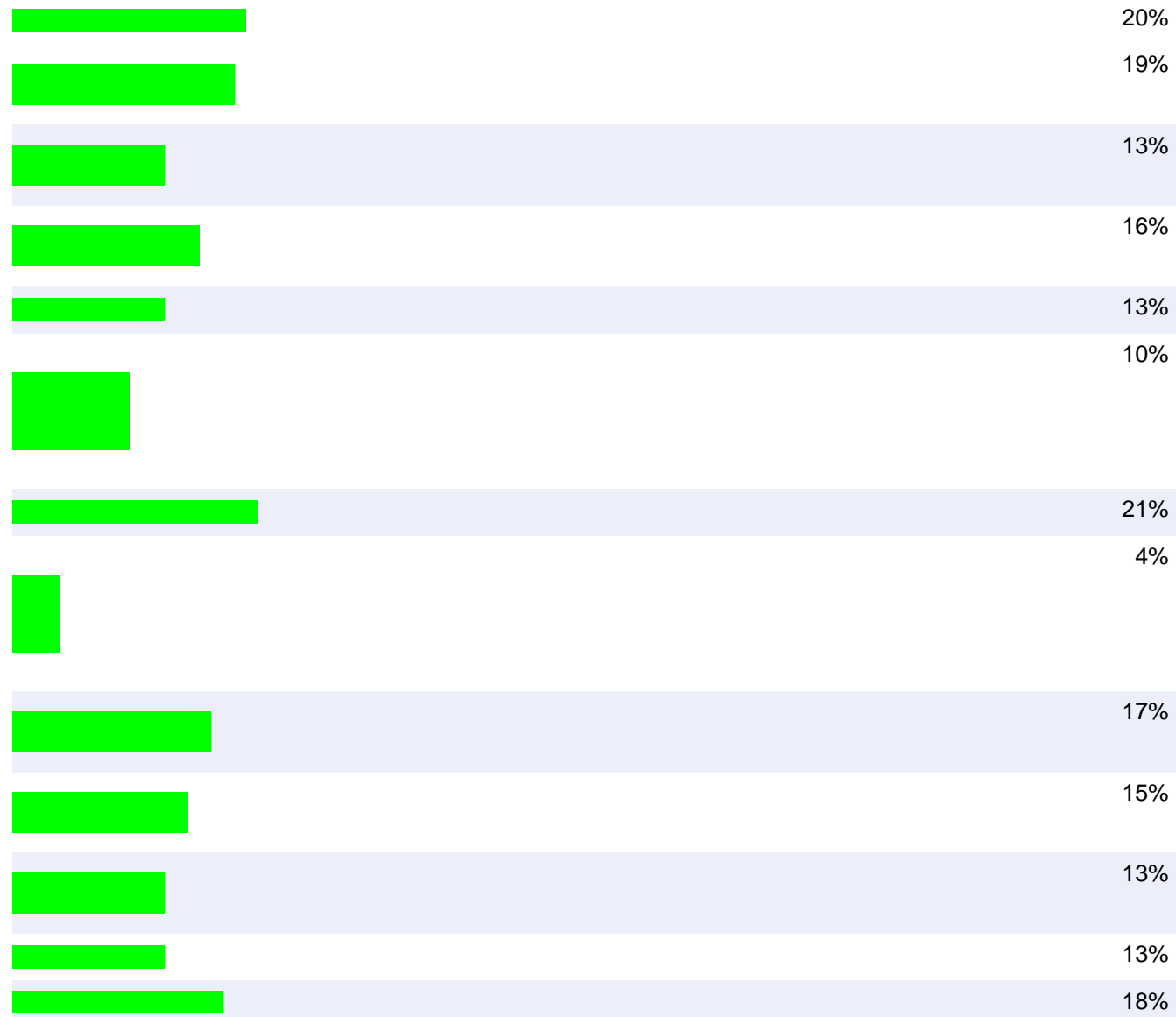
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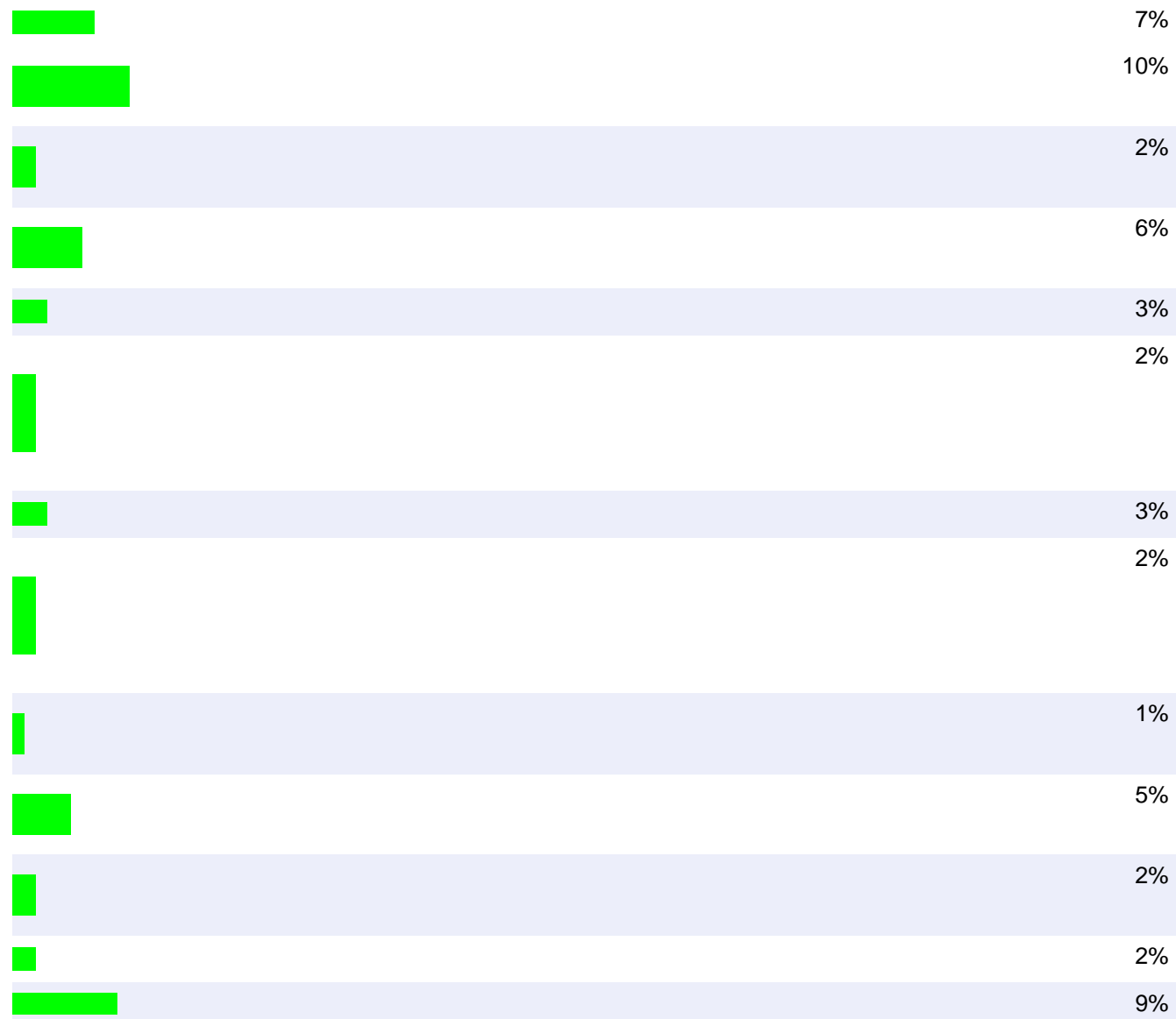
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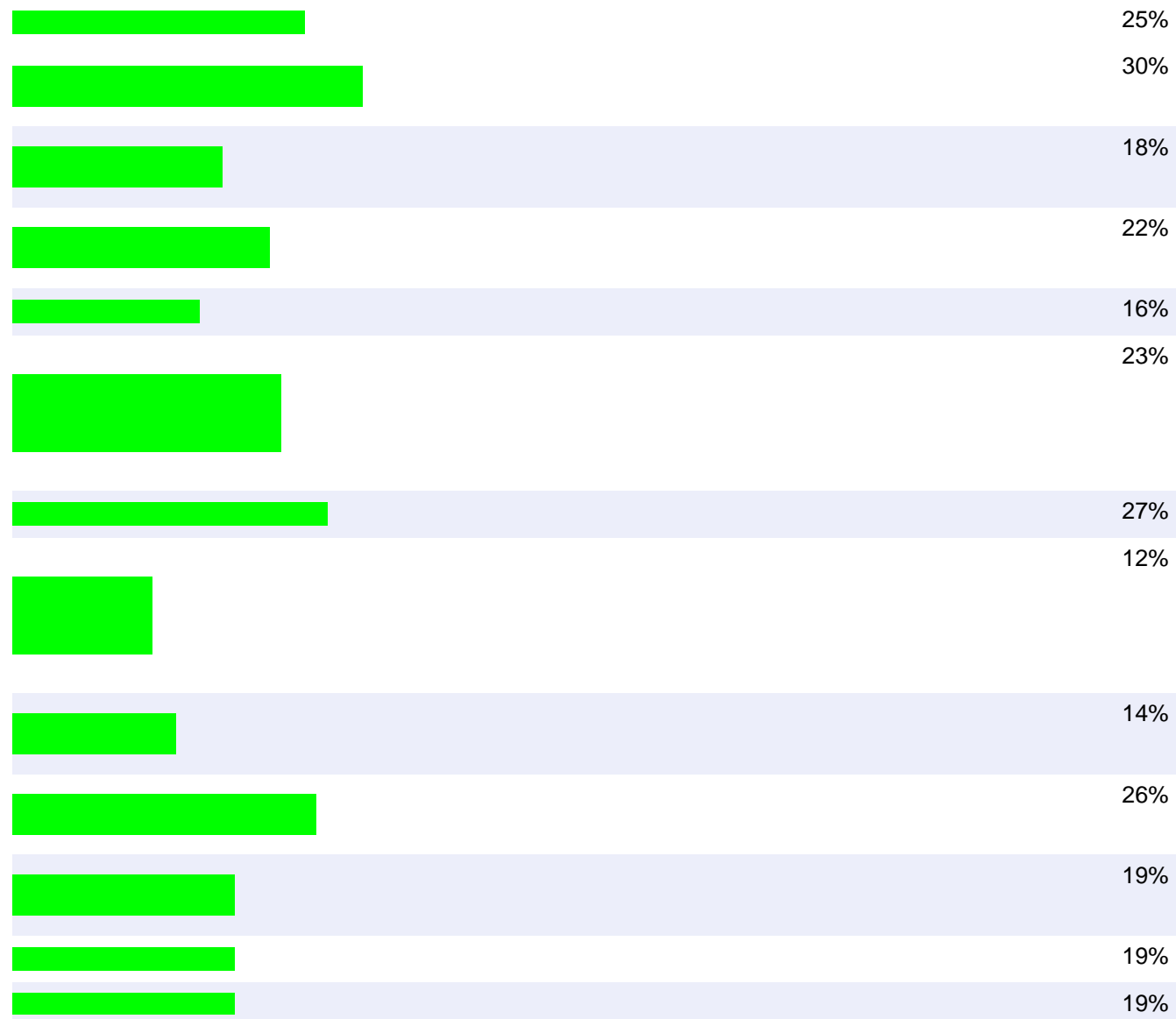
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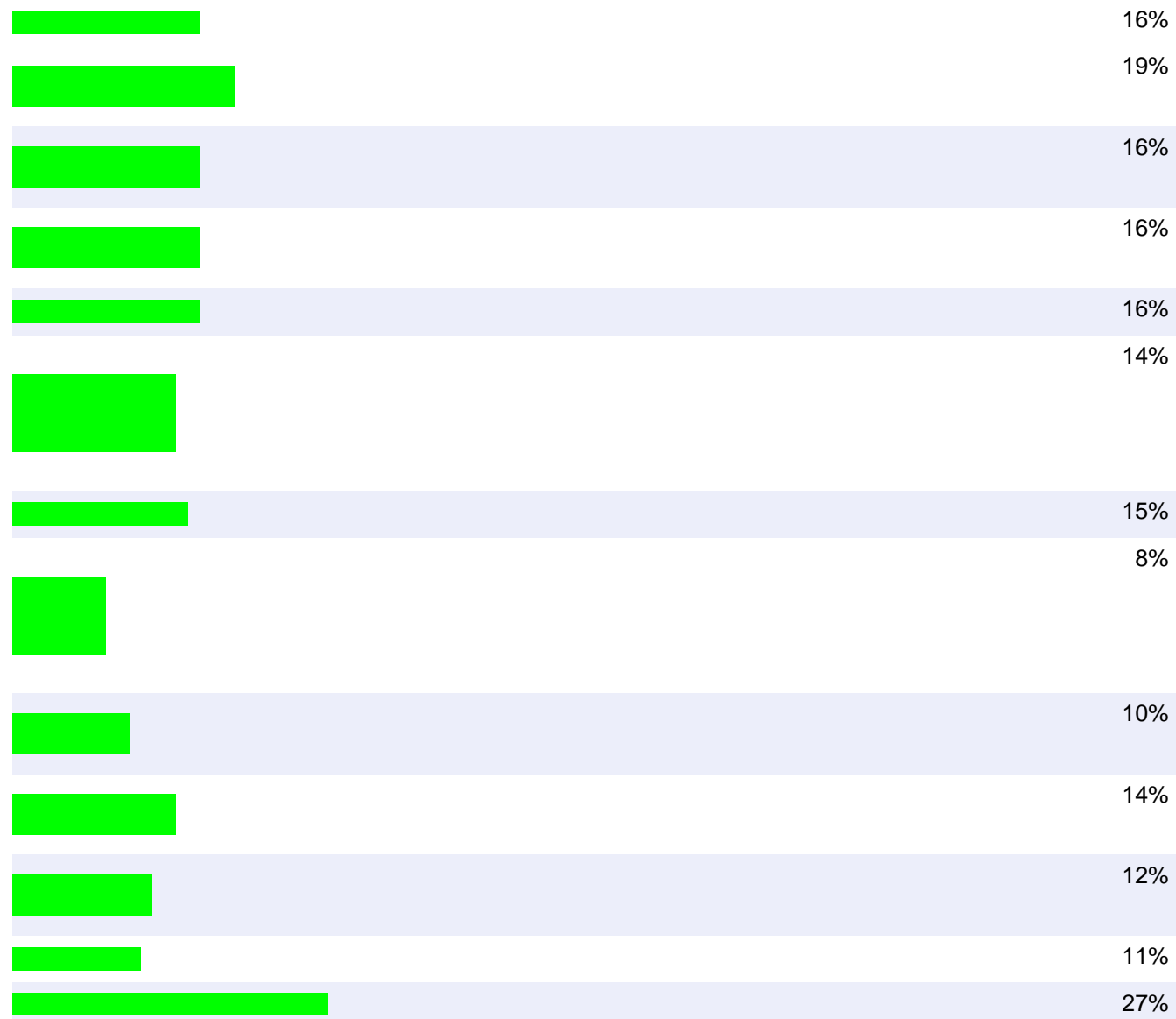
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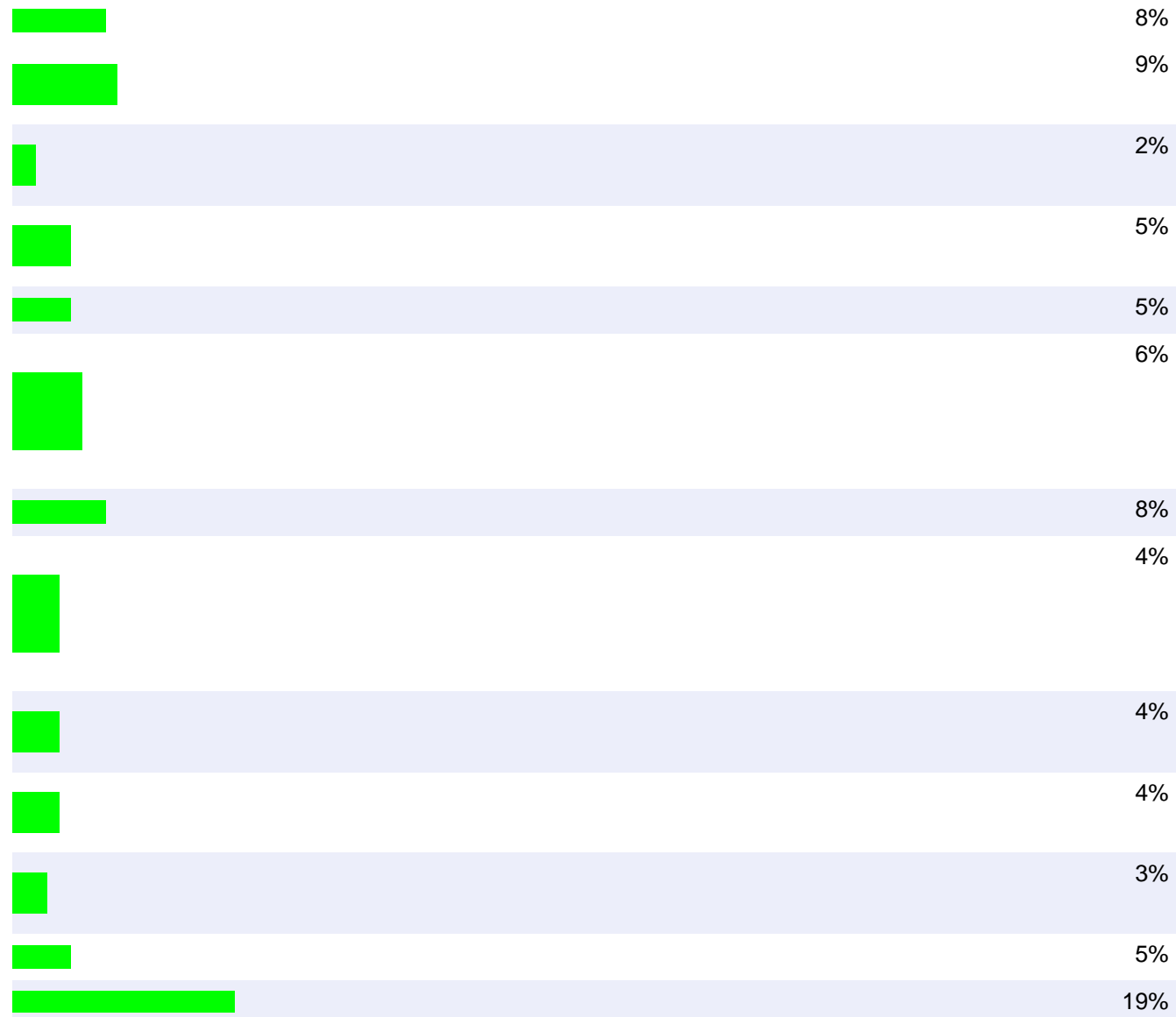
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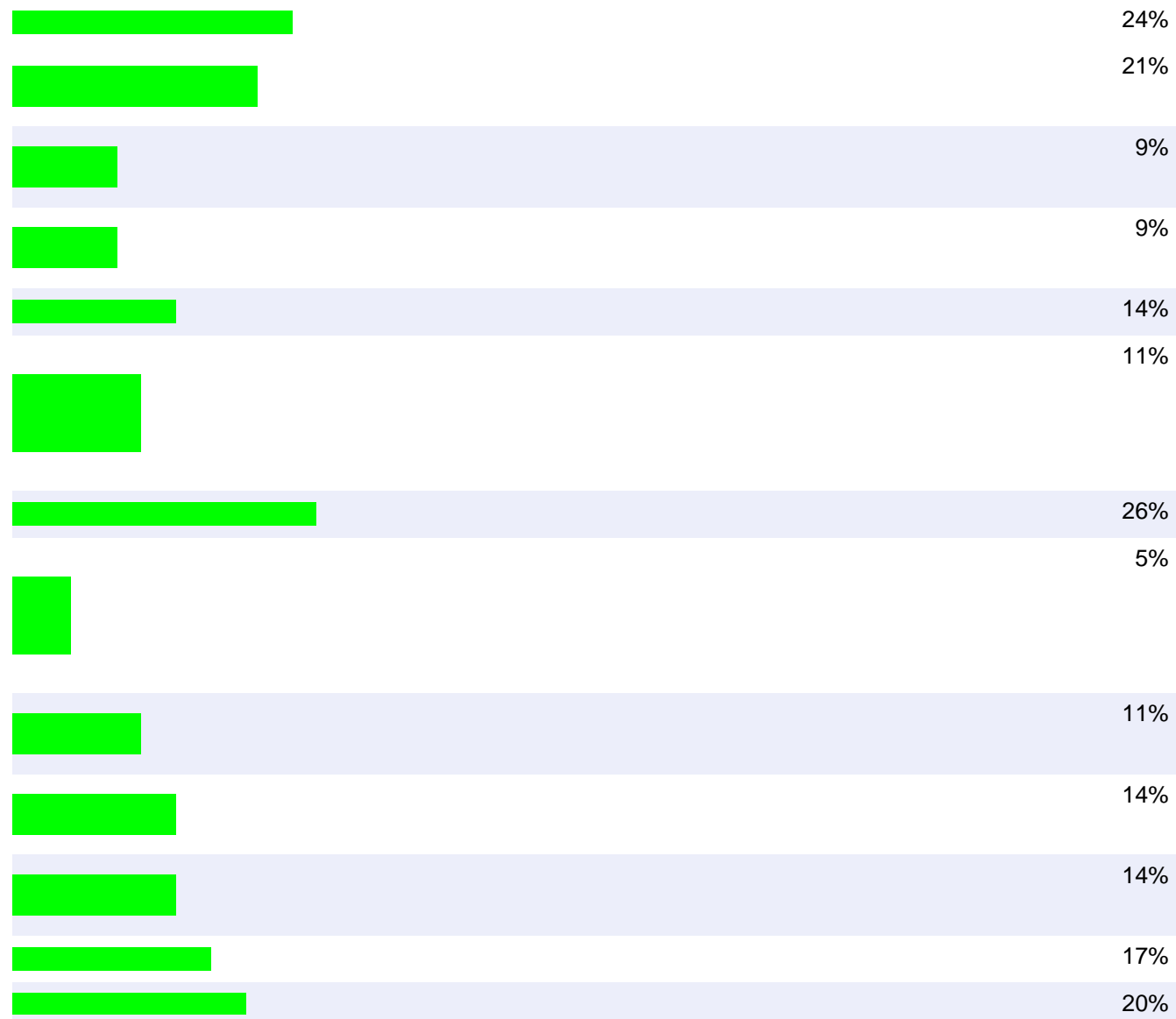
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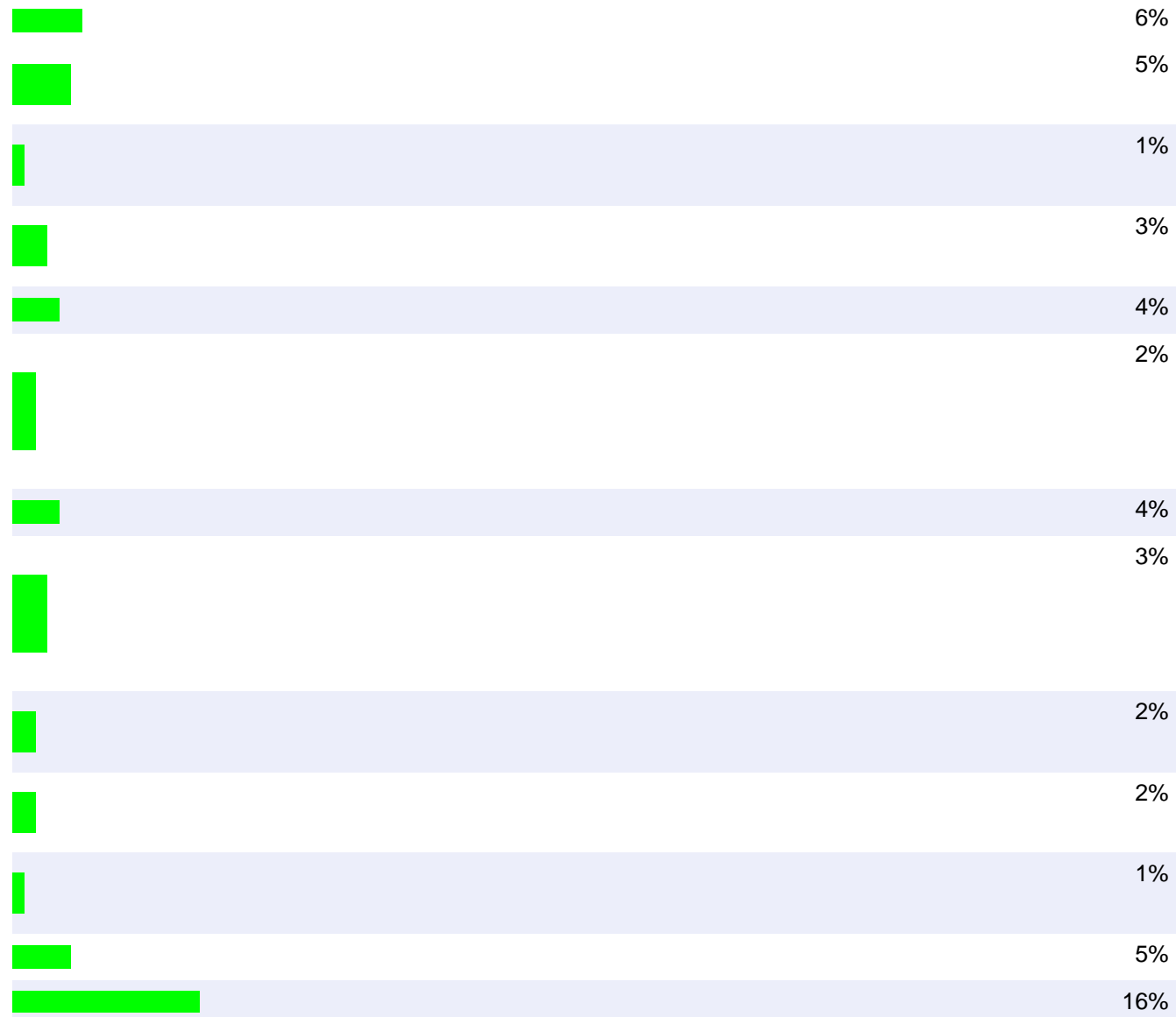
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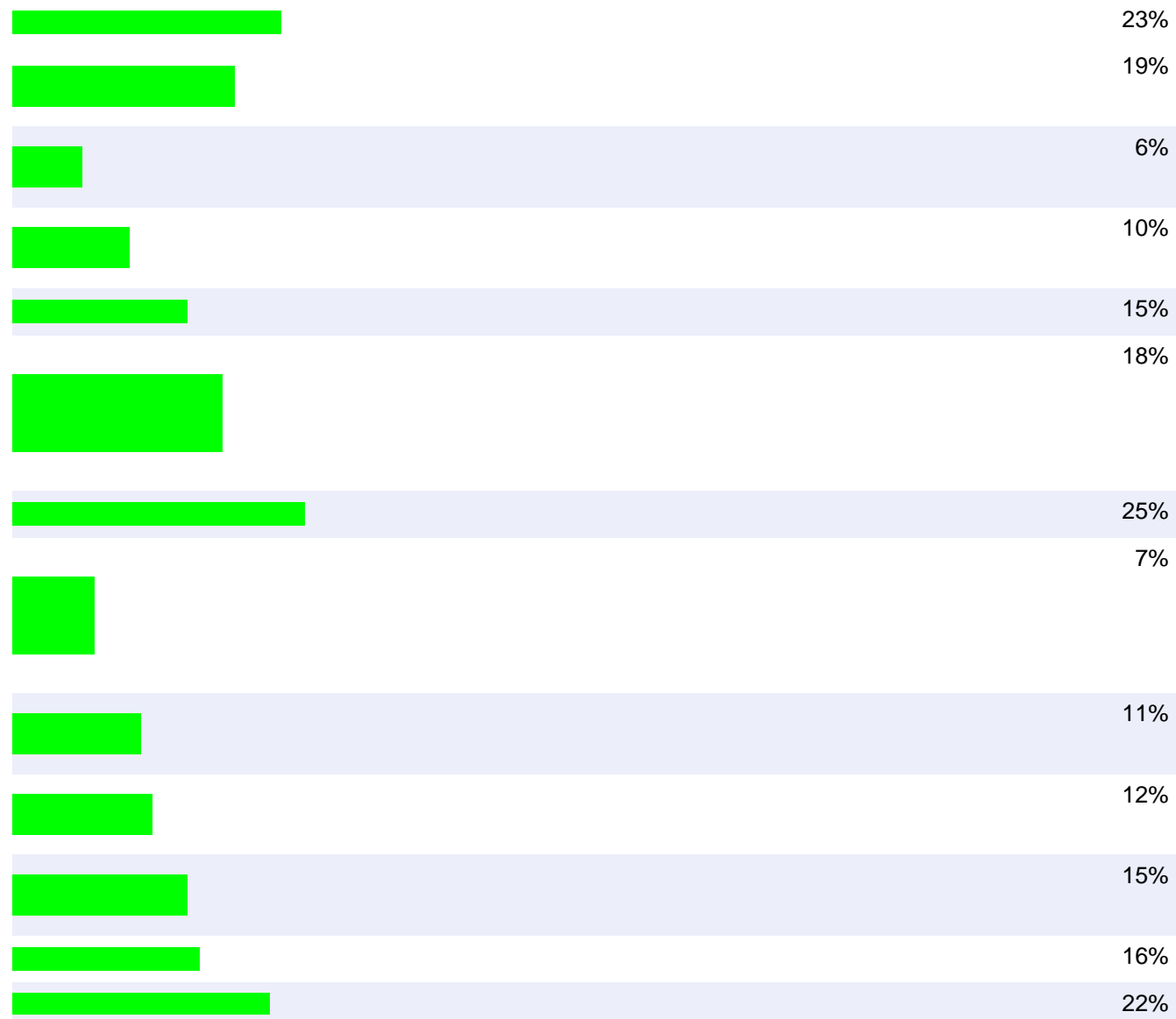
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 or more

300 or more

300 or more

300 or more

Fewer than 100

300 or more

Fewer than 100

300 or more

300 or more

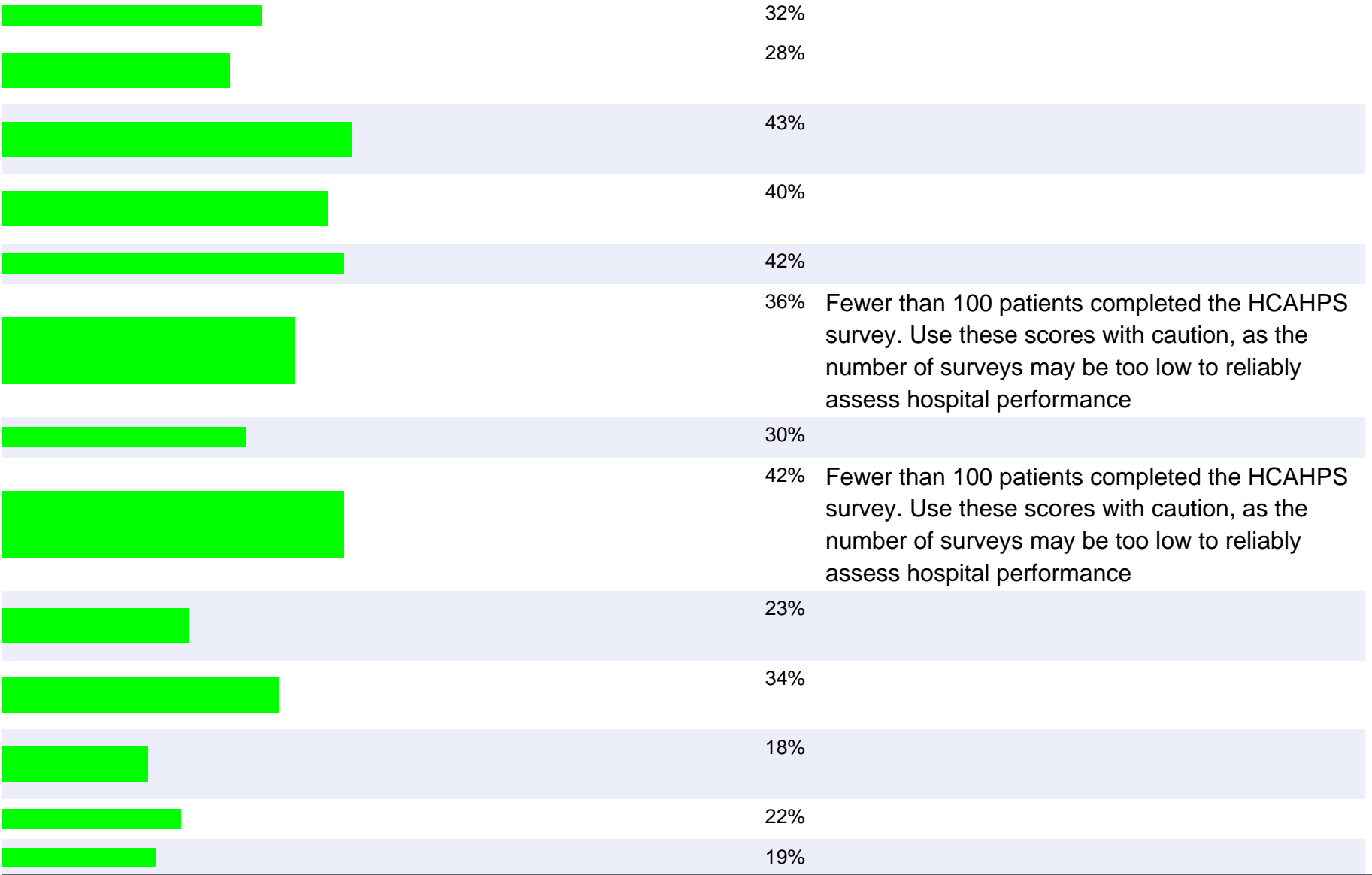
300 or more

300 or more

Between 100 and 299

# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

670002	SOUTH HAMPTON COMMUNITY HOSPITAL	2929 SOUTH HAMPTON ROAD
670023	METHODIST MANSFIELD MEDICAL CENTER	2700 E BROAD STREET
670025	THE HEART HOSPITAL BAYLOR PLANO	1100 ALLIED DRIVE
670044	TEXAS HEALTH PRESBYTERIAN HOSPITAL ROCKWALL	3150 HORIZON ROAD
670049	NORTH CENTRAL SURGICAL CENTER LLP	9301 NORTH CENTRAL EXPRESSWAY SUITE 100
670057	FOREST PARK MEDICAL CENTER	11990 NORTH CENTRAL EXPRESSWAY
670060	TEXAS REGIONAL MEDICAL CENTER AT SUNNYVALE	231 SOUTH COLLINS ROAD
670063	THE HOSPITAL AT CRAIG RANCH	6045 ALMA ROAD SUITE 100
670067	BAYLOR ORTHOPEDIC AND SPINE HOSPITAL AT ARLINGTON	707 HIGHLANDER BLVD
670068	TEXAS HEALTH PRESBYTERIAN HOSPITAL FLOWER MOUND	4400 LONG PRAIRIE ROAD
670071	TEXAS HEALTH HEART & VASCULAR HOSPITAL ARLINGTON	811 WRIGHT STREET
670073	METHODIST HOSPITAL FOR SURGERY	17101 DALLAS PARKWAY

# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	DALLAS	TX
	MANSFIELD	TX
	PLANO	TX
	ROCKWALL	TX
	DALLAS	TX
	DALLAS	TX
	SUNNYVALE	TX
	MC KINNEY	TX
	ARLINGTON	TX
	FLOWER MOUND	TX
	ARLINGTON	TX
	ADDISON	TX



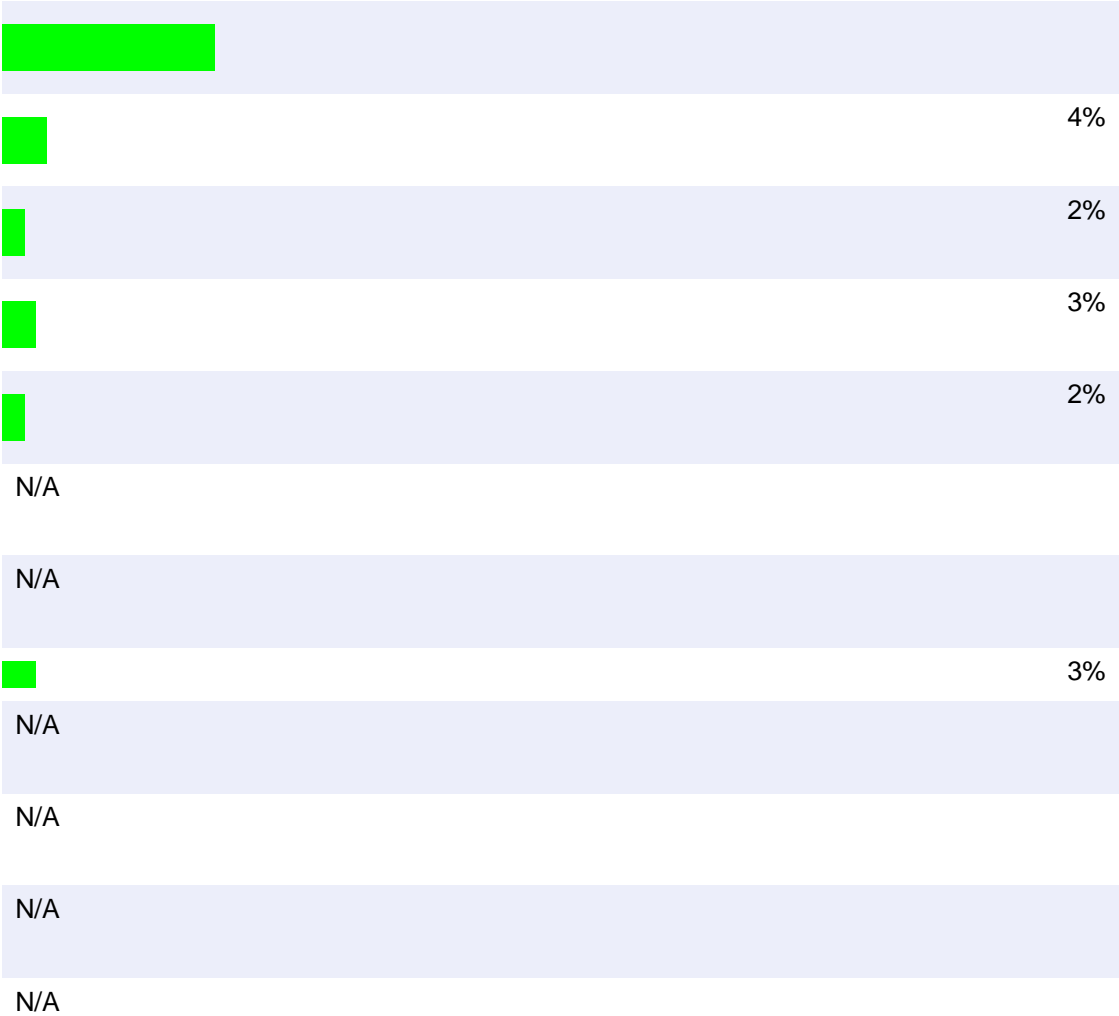
# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

75224	DALLAS	2146234400
76063	TARRANT	6826222059
75093	COLLIN	4698143278
75032	ROCKWALL	4696981000
75231	DALLAS	2142652810
75243	DALLAS	9722341900
75182	DALLAS	9728923000
75070	COLLIN	4698548000
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76012	TARRANT	8179603500
75001	DALLAS	4692483900

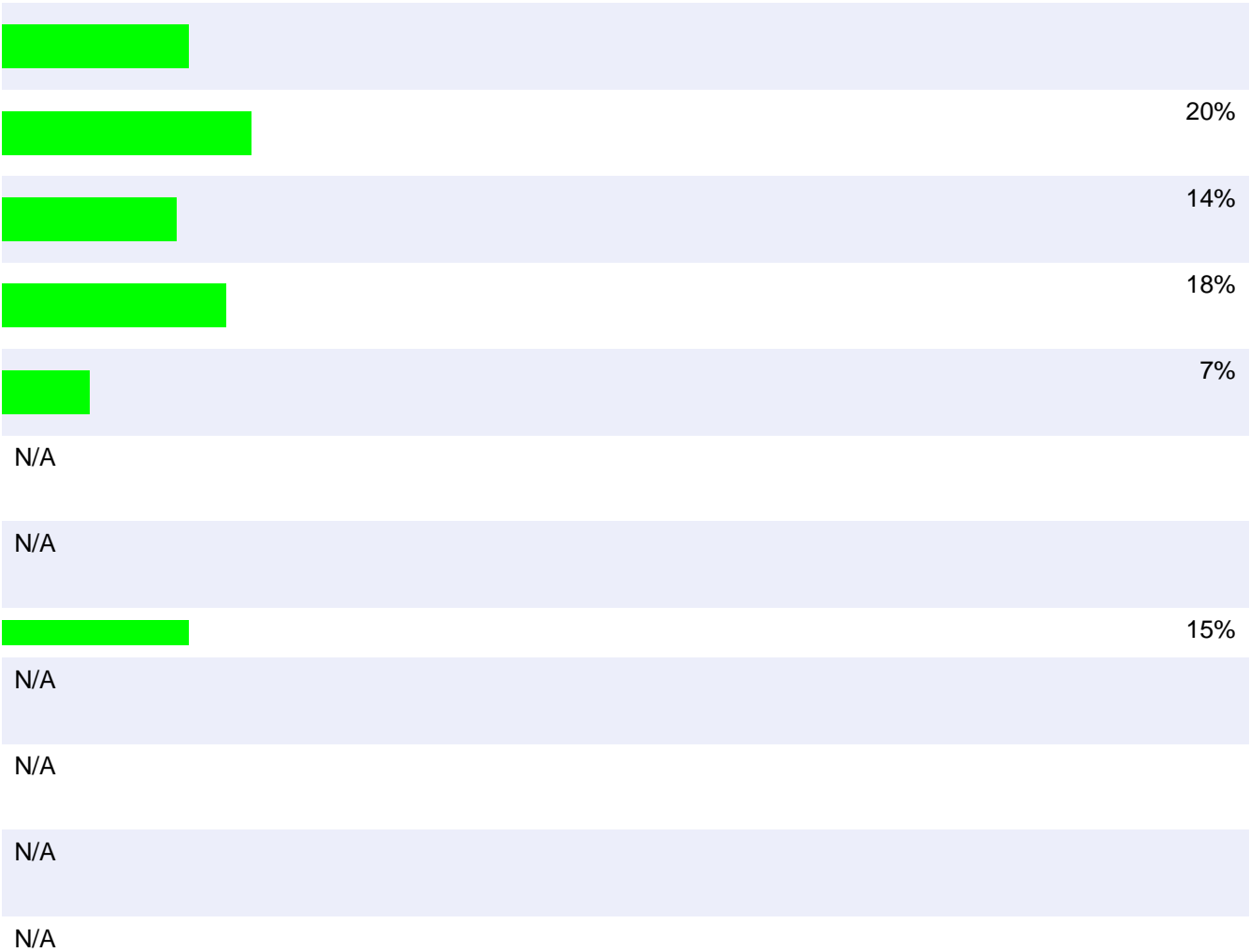
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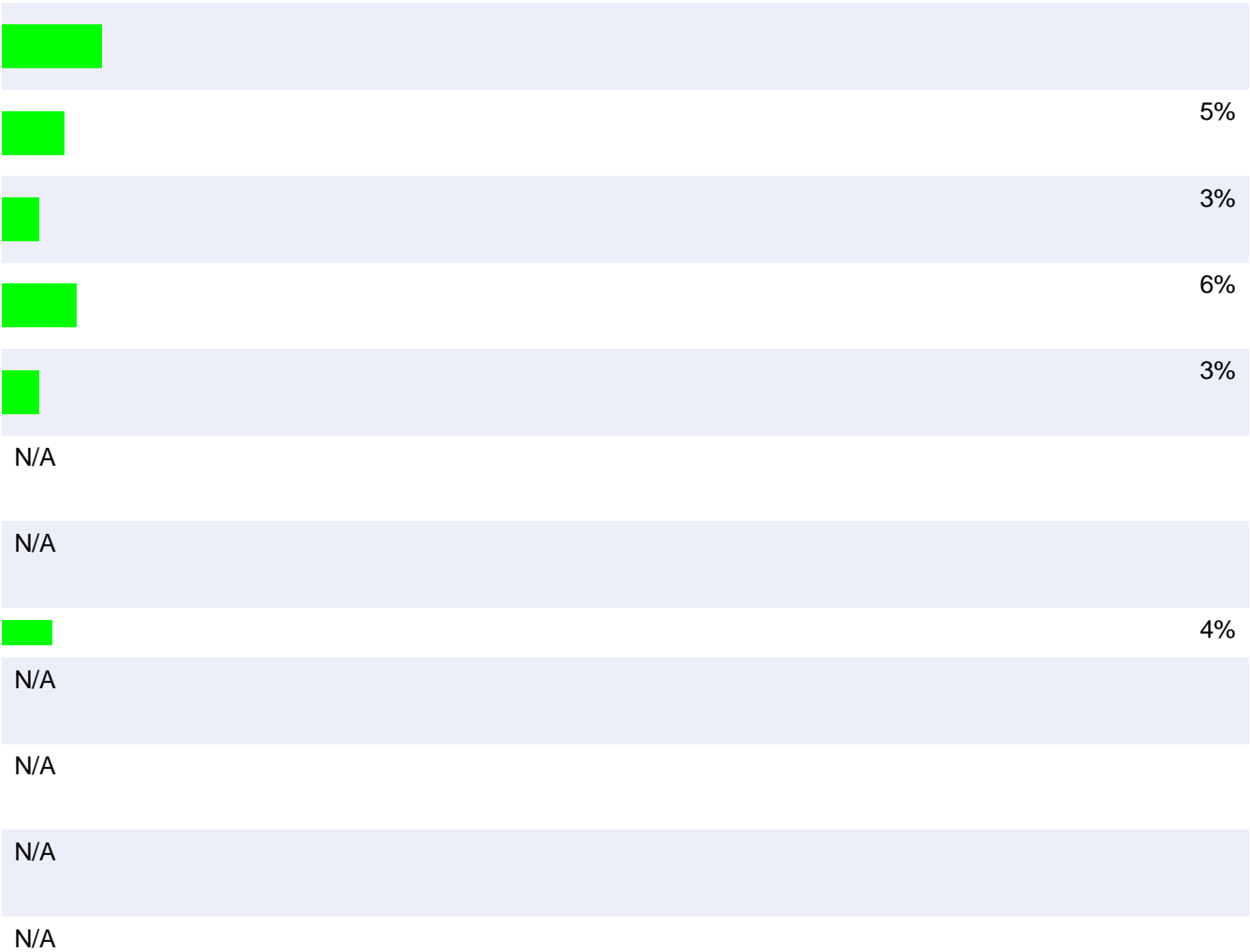
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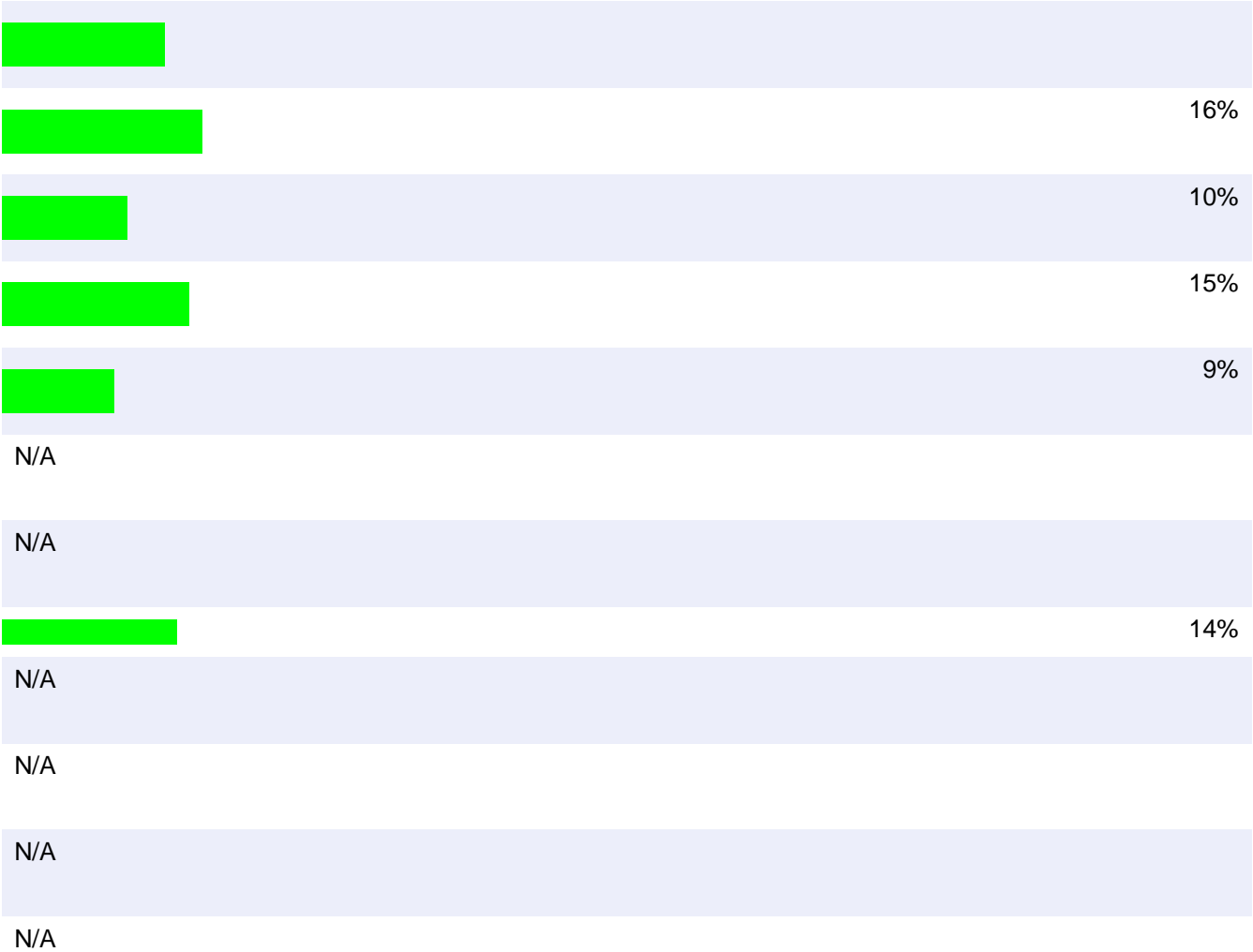
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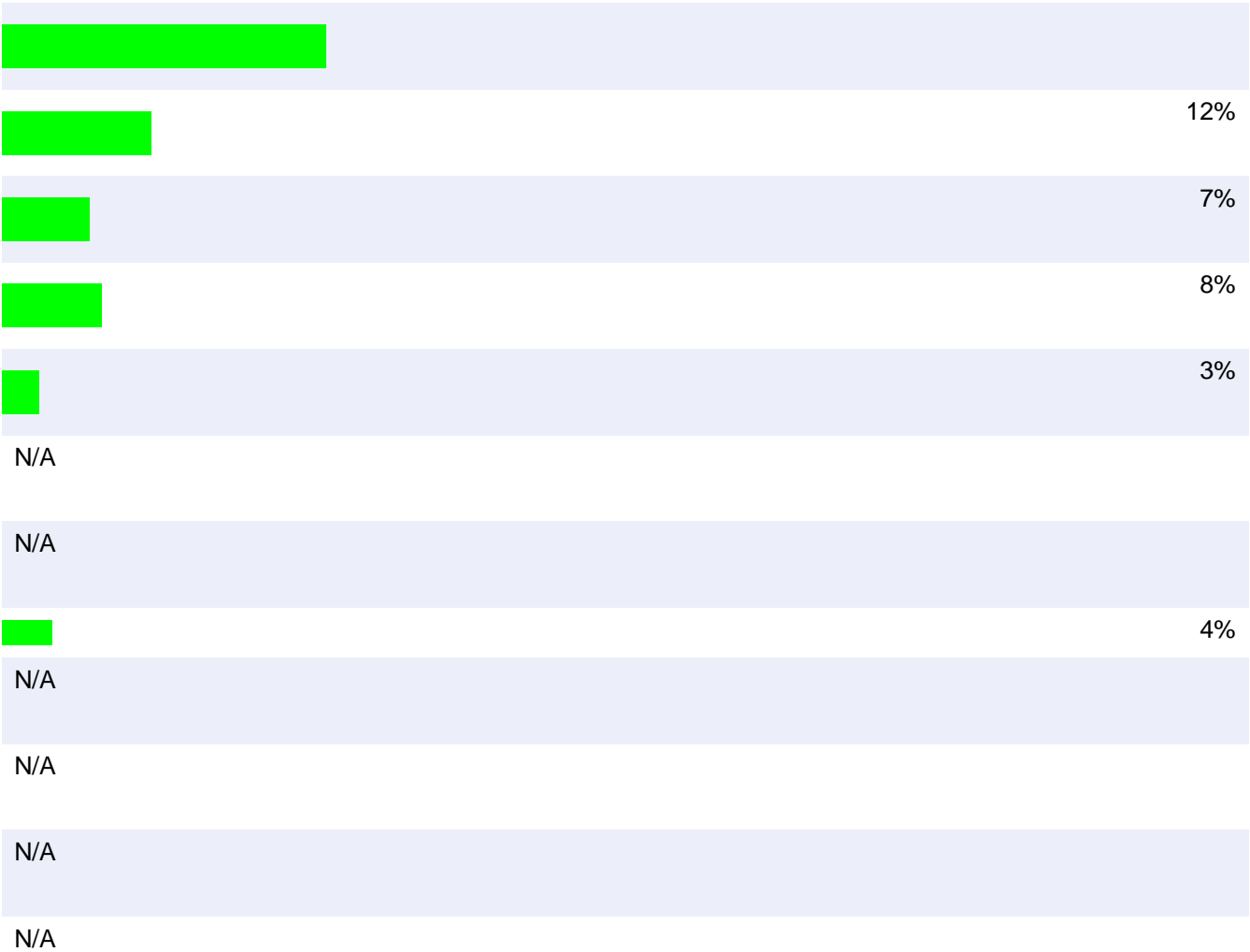
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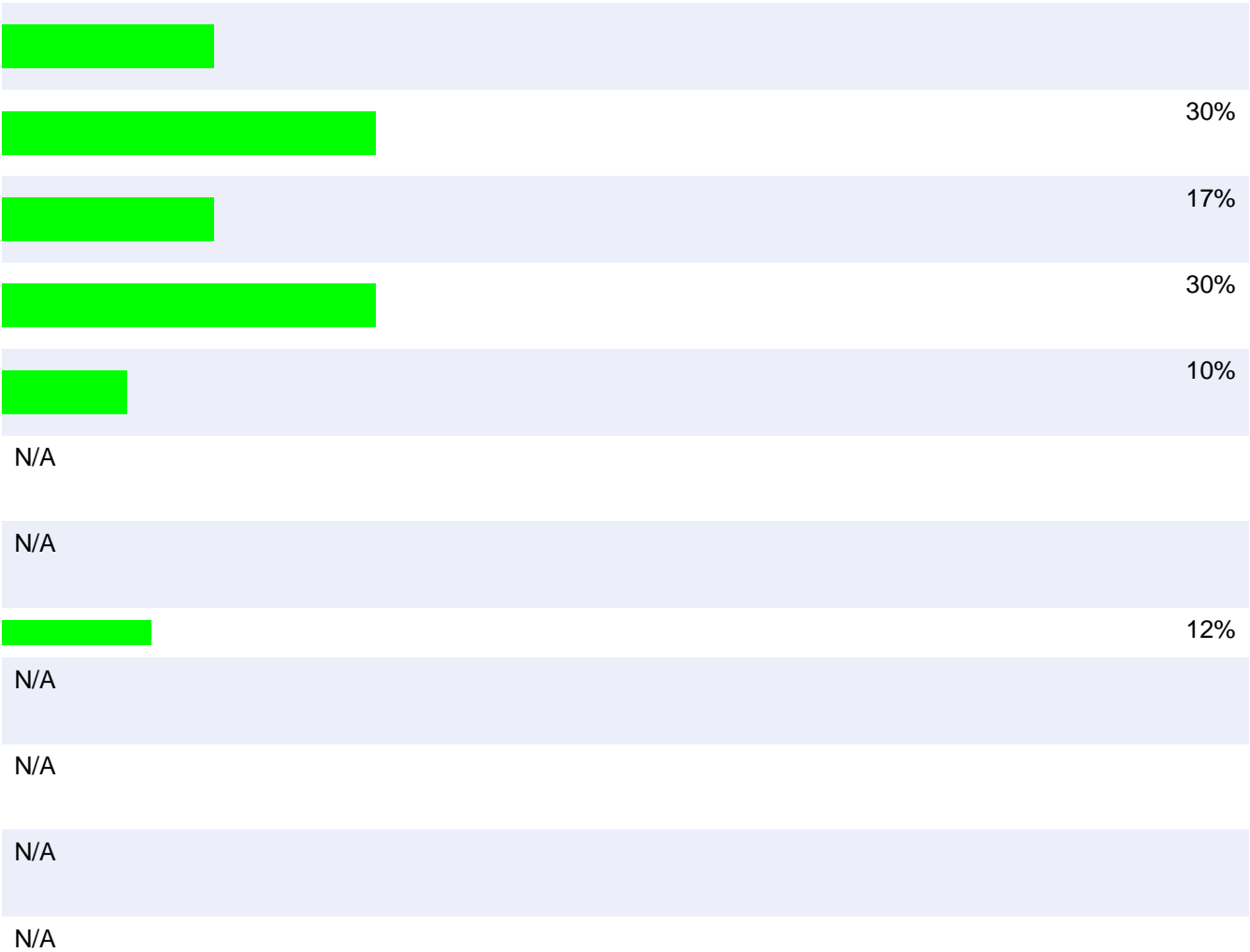
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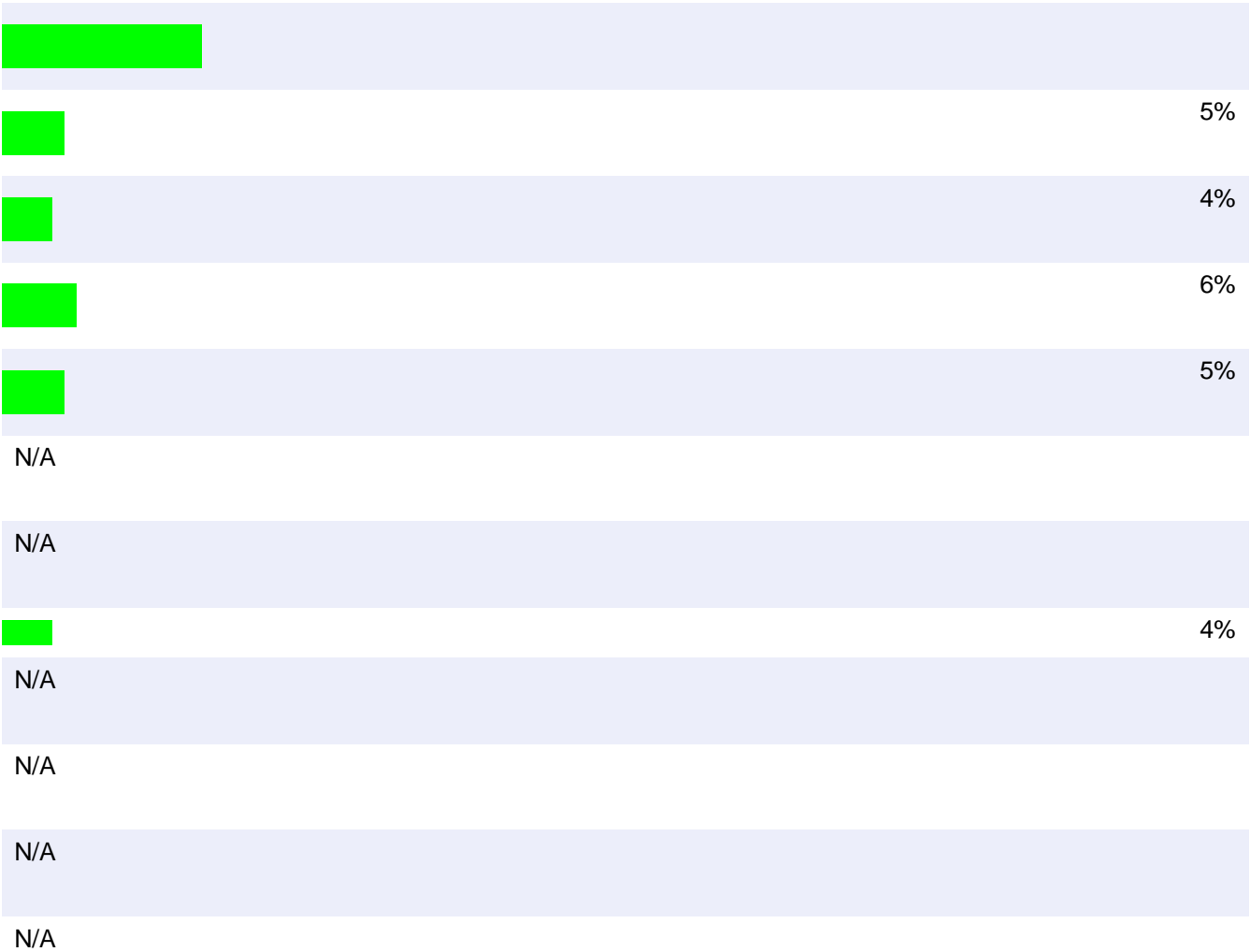
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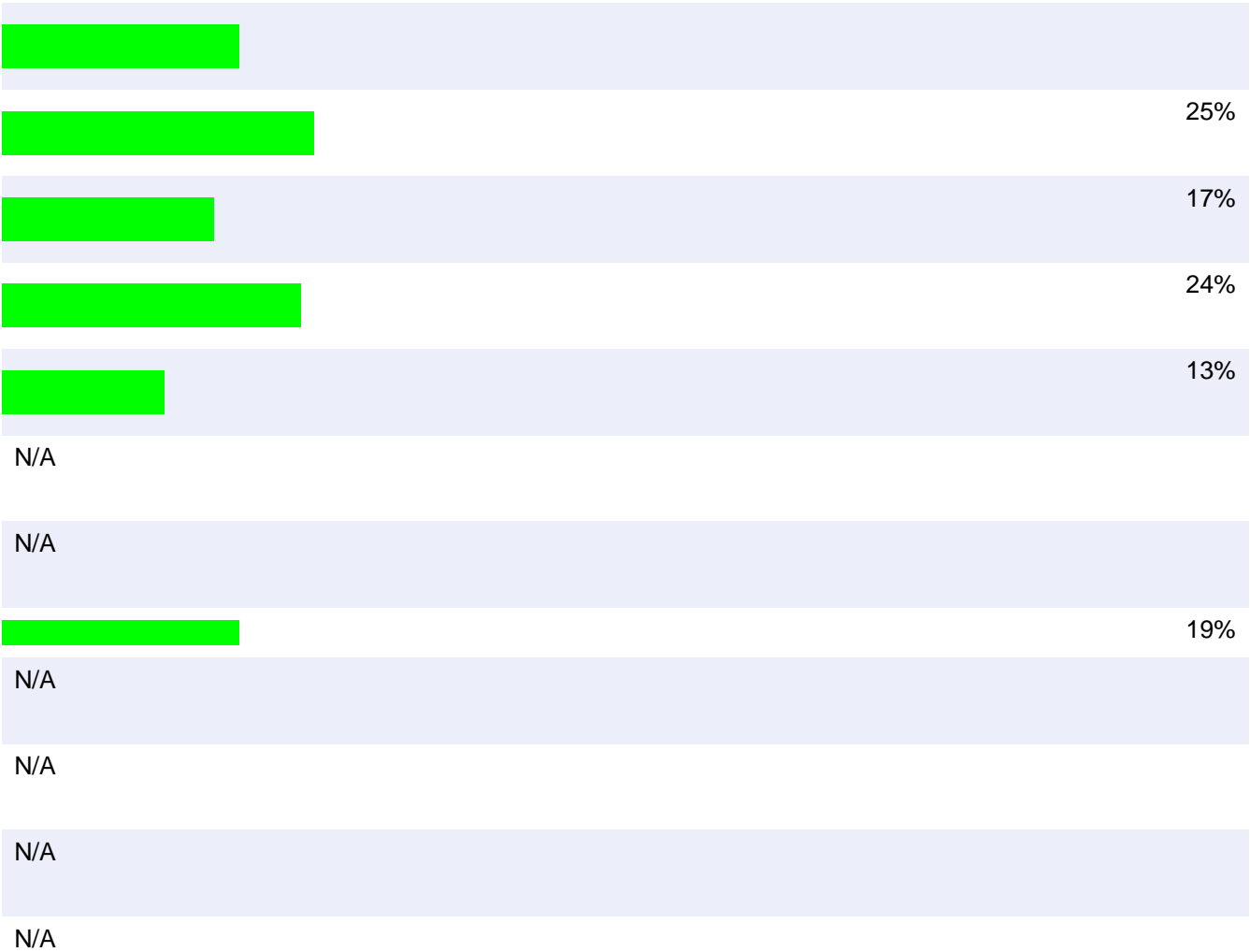
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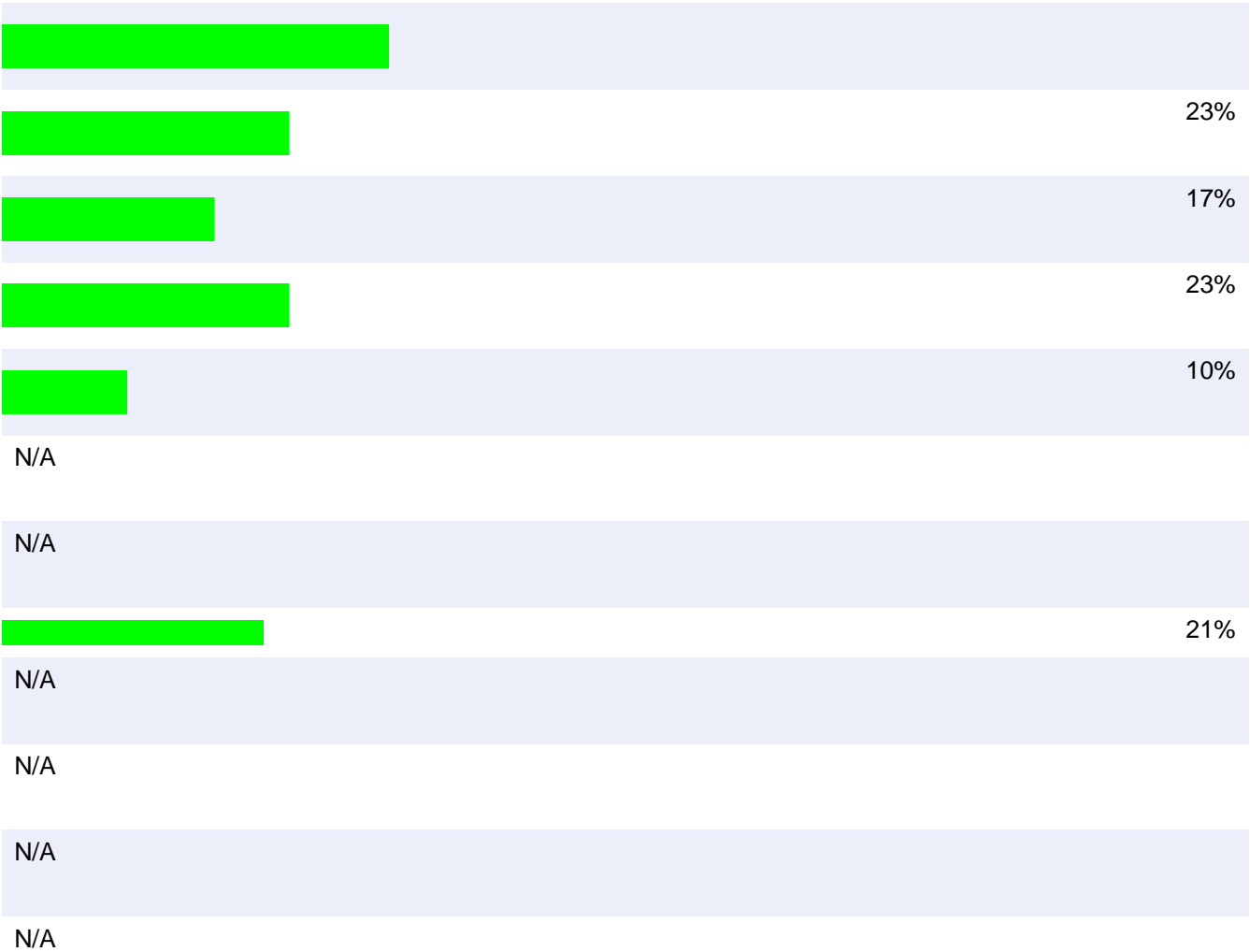
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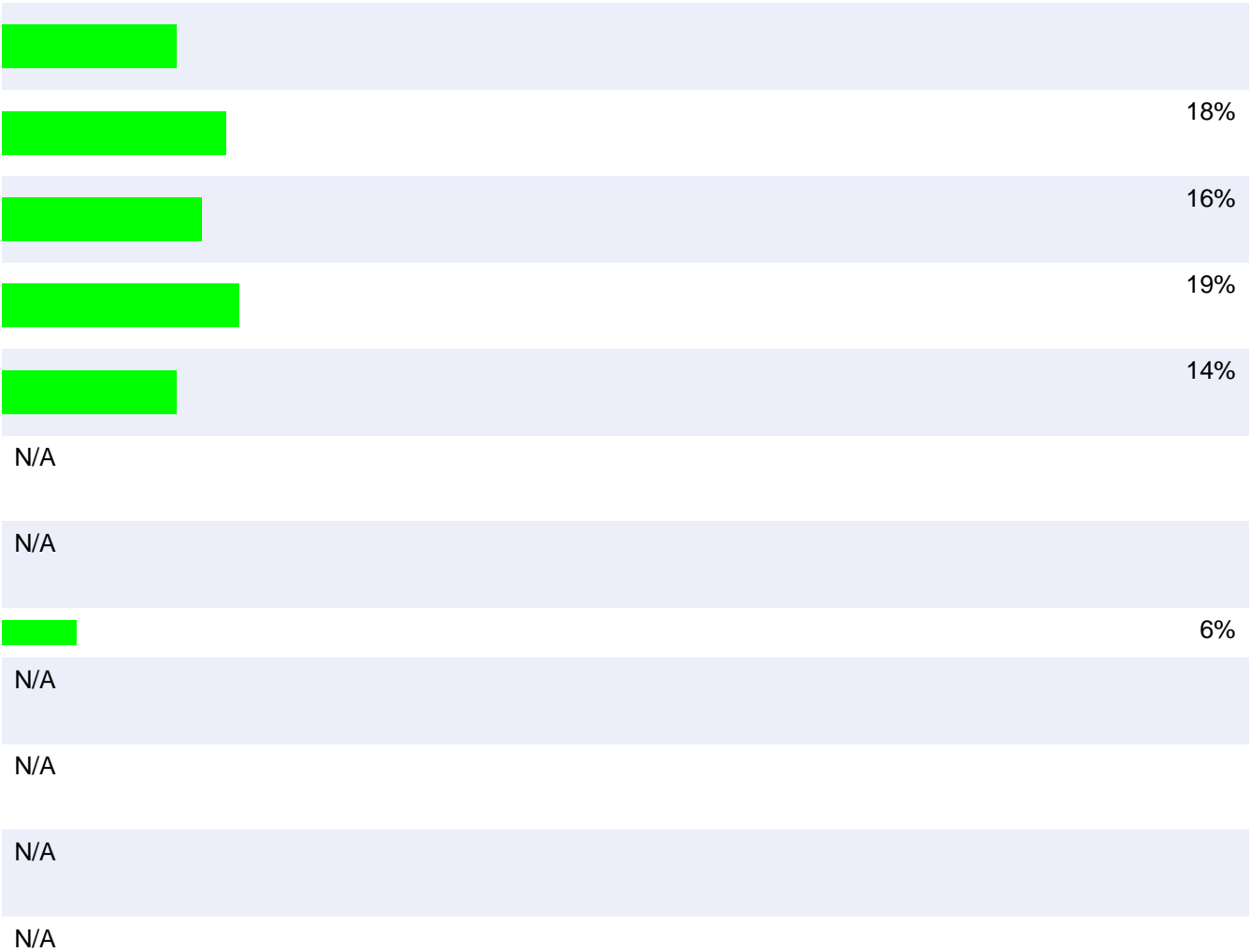
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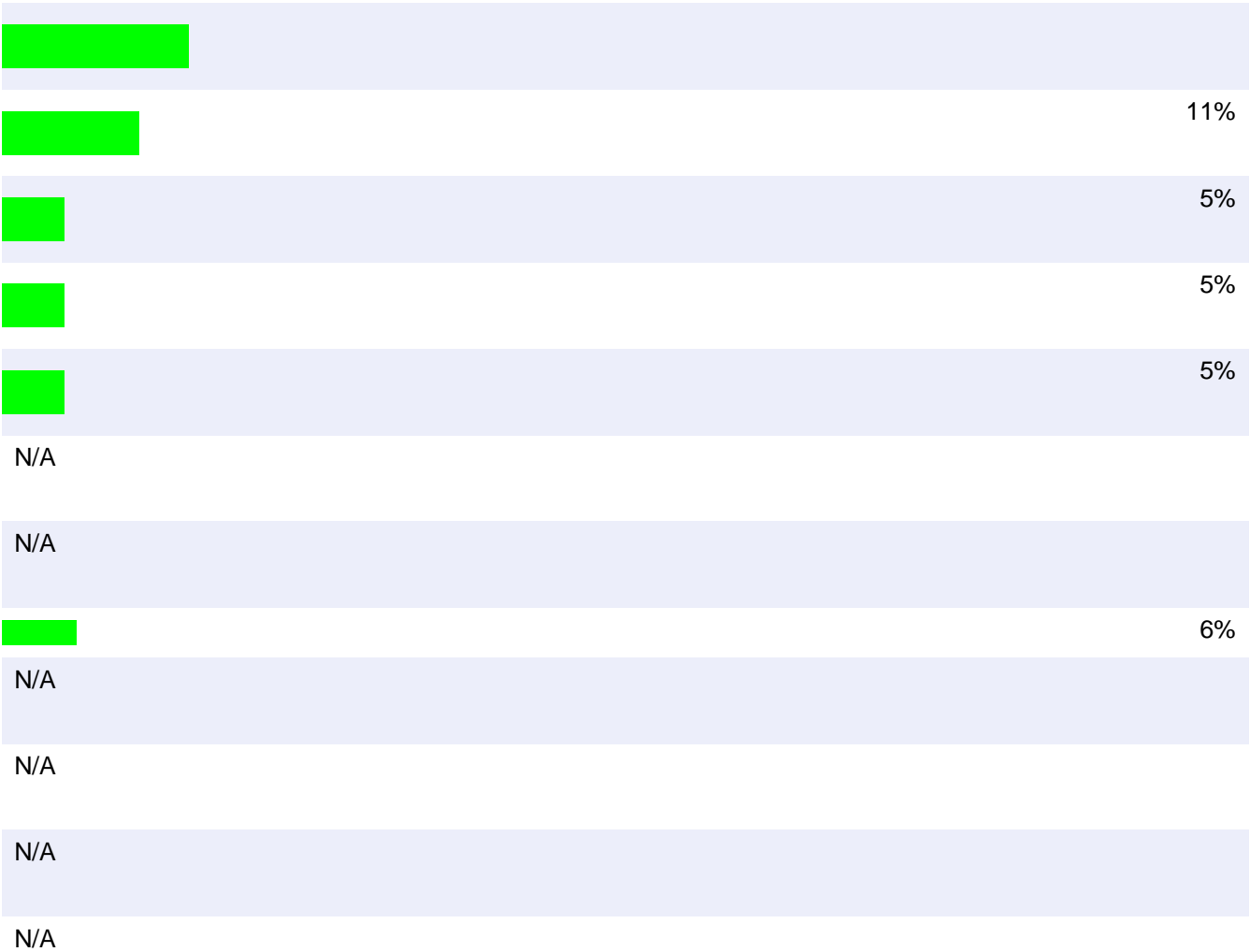
Based on Survey of Patients' Hospital Experiences (HCAHPS)





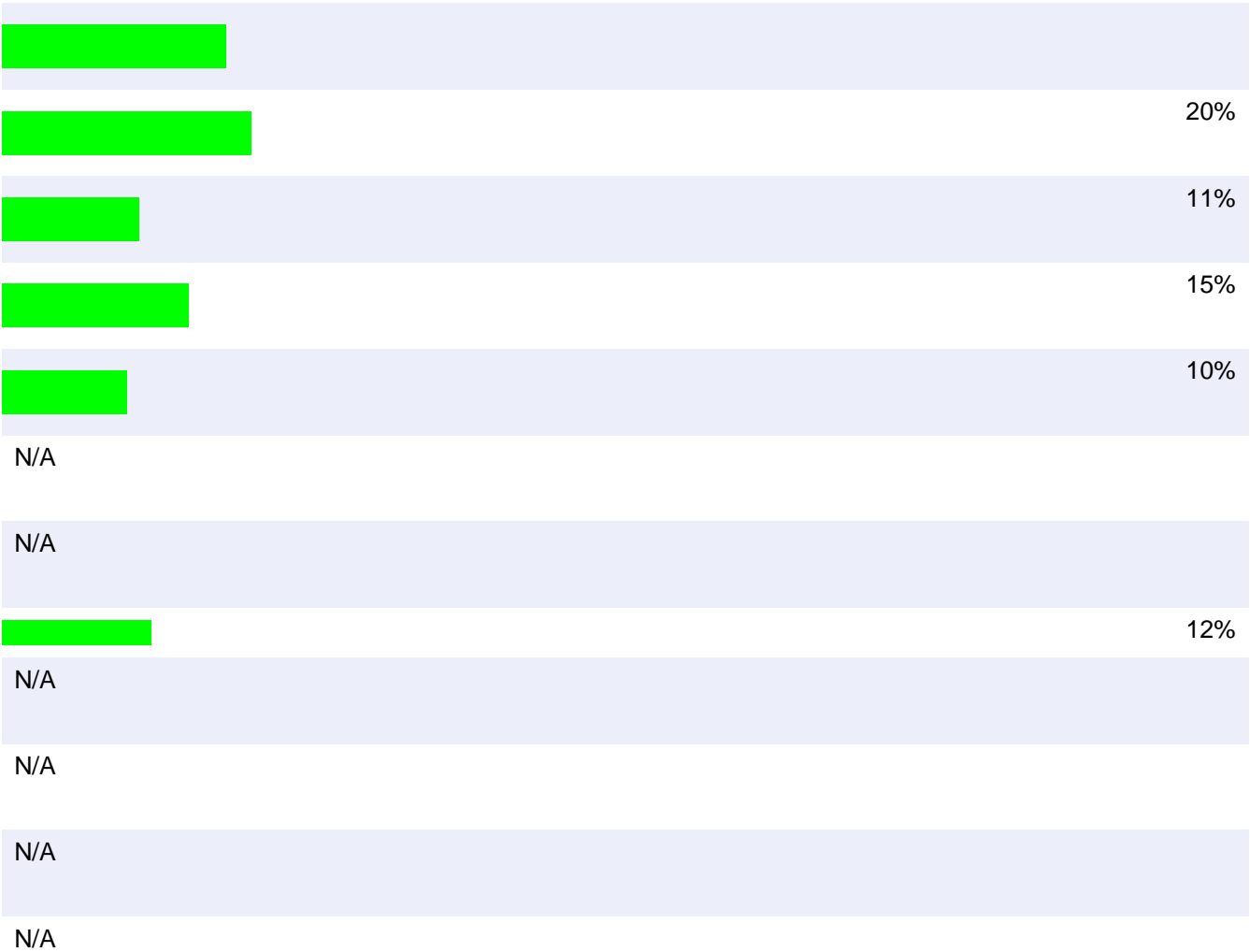
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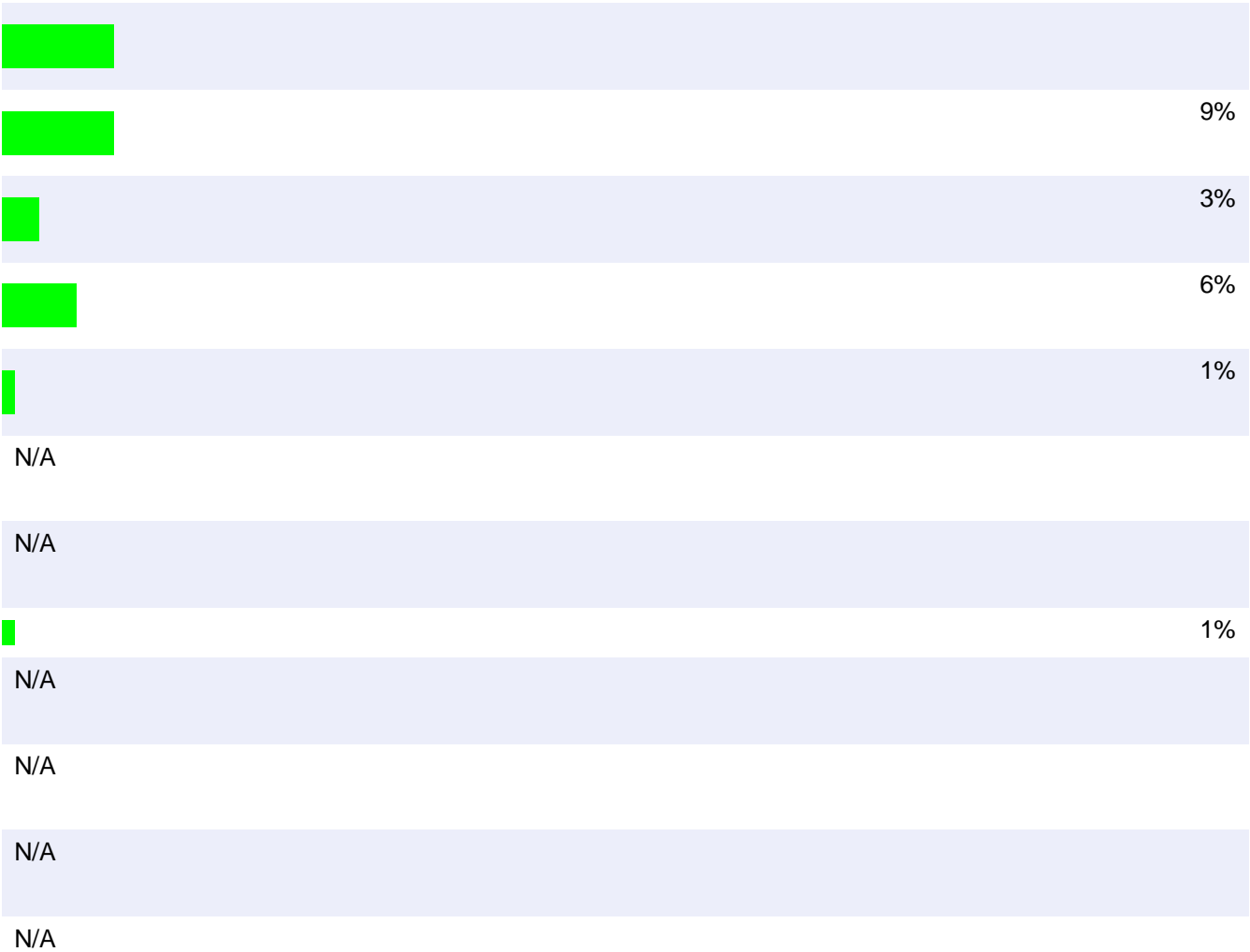
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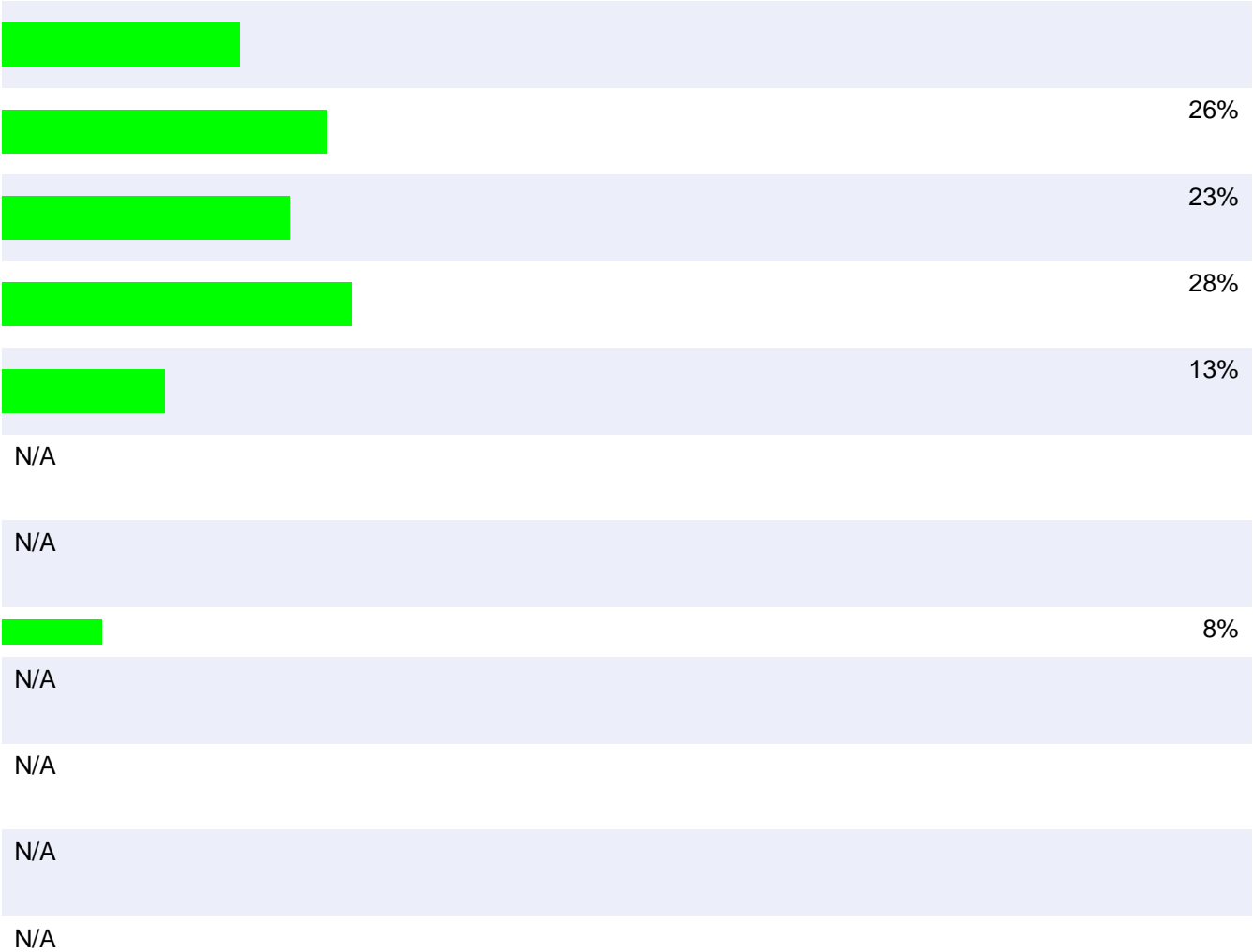
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)



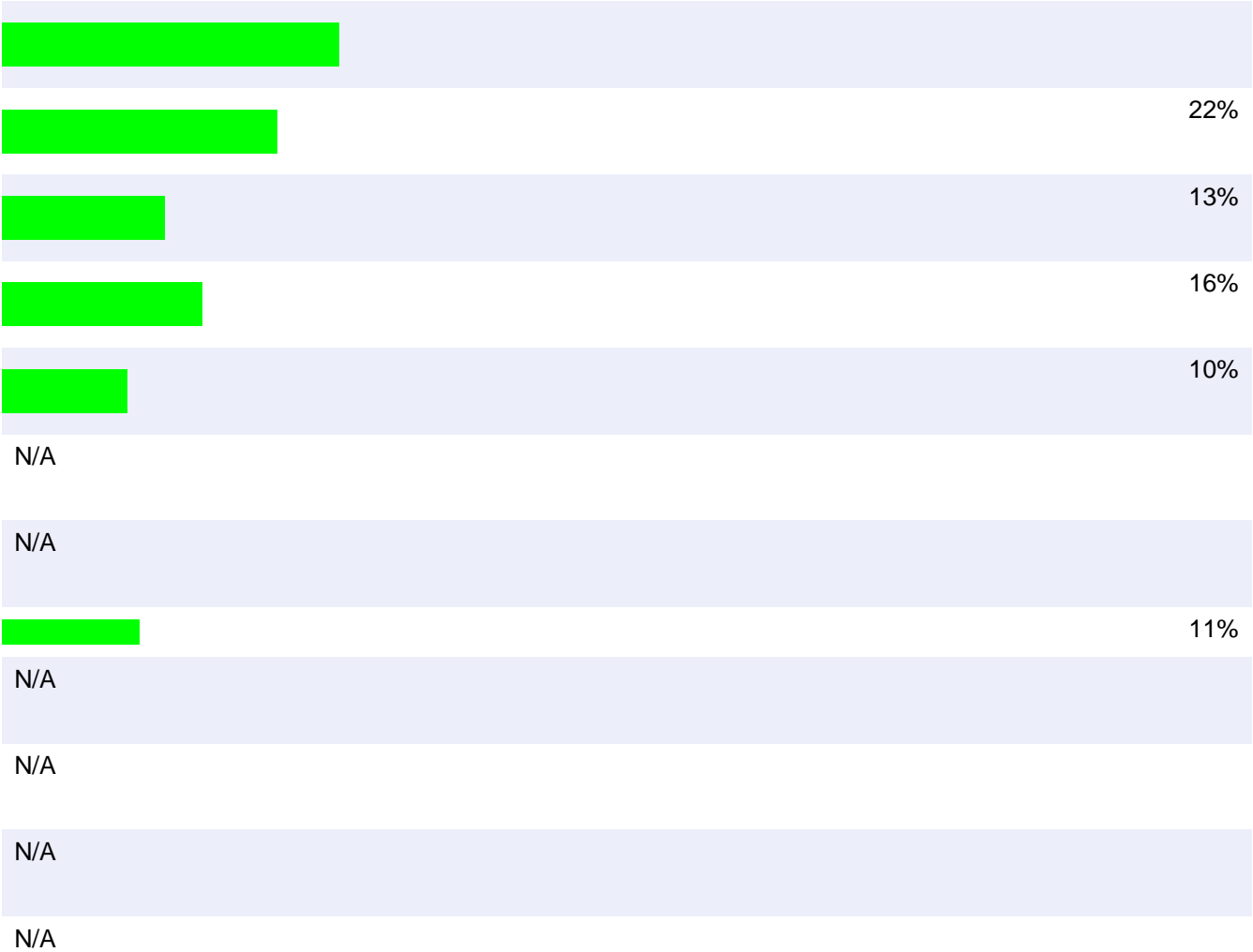
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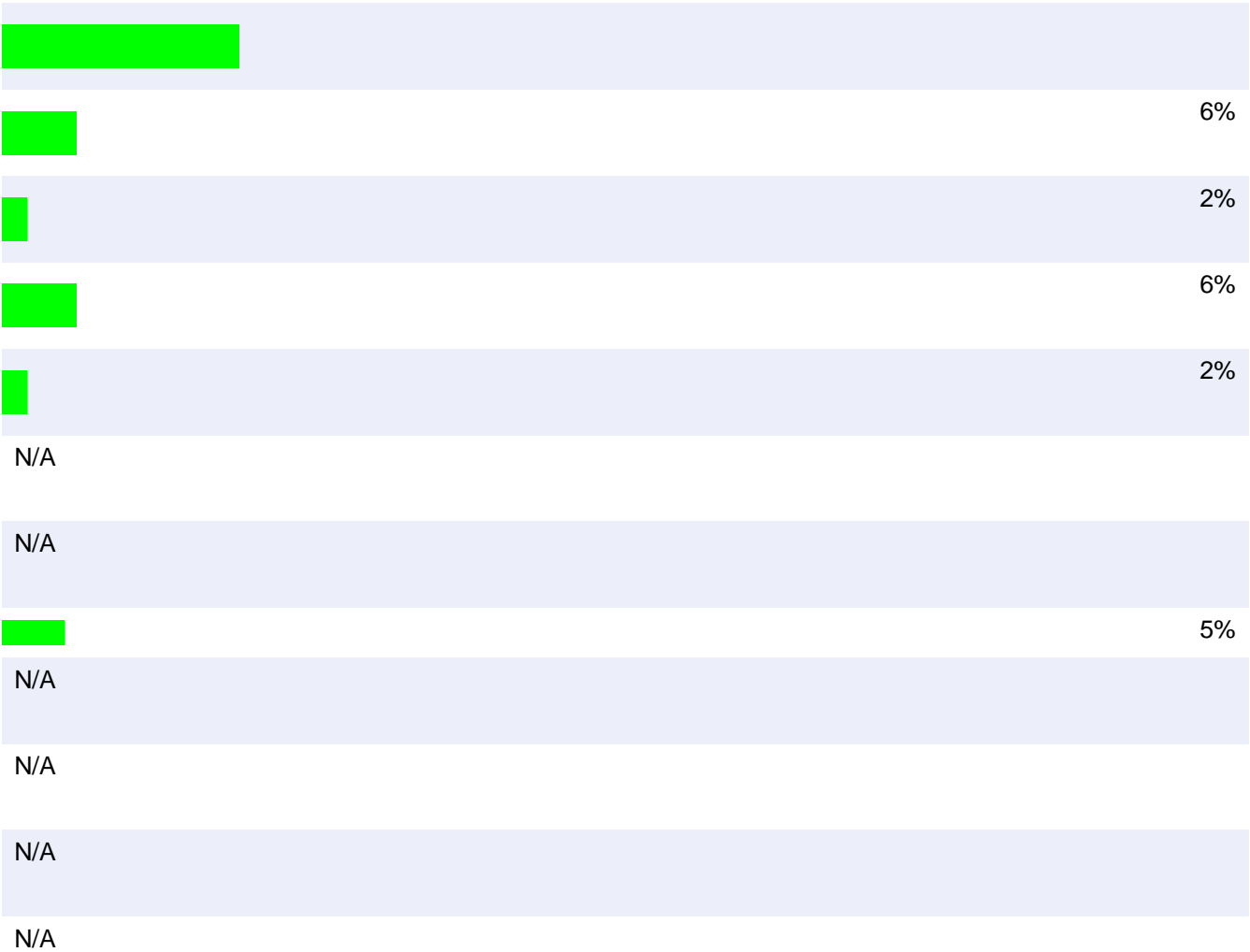
Based on Survey of Patients' Hospital Experiences (HCAHPS)





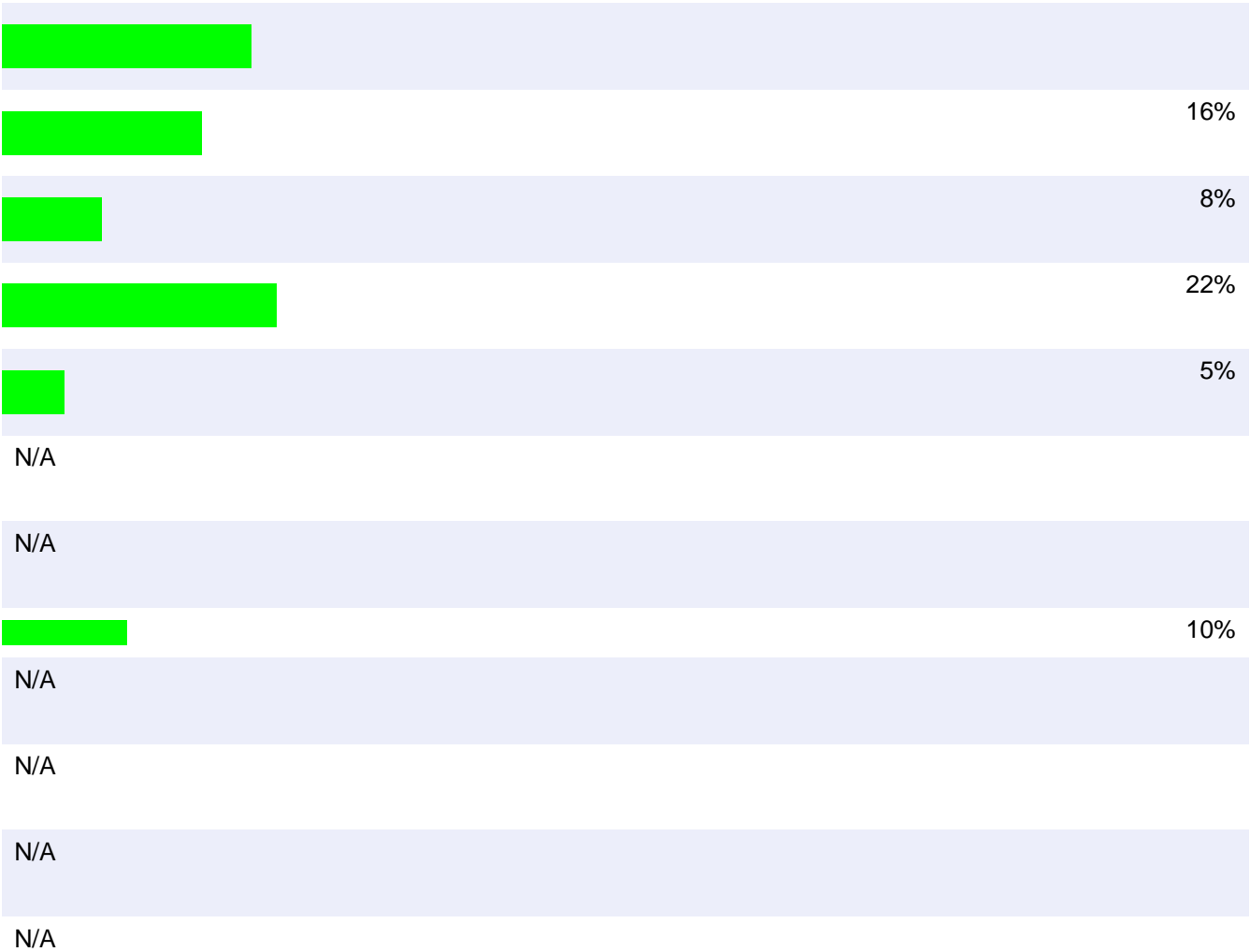
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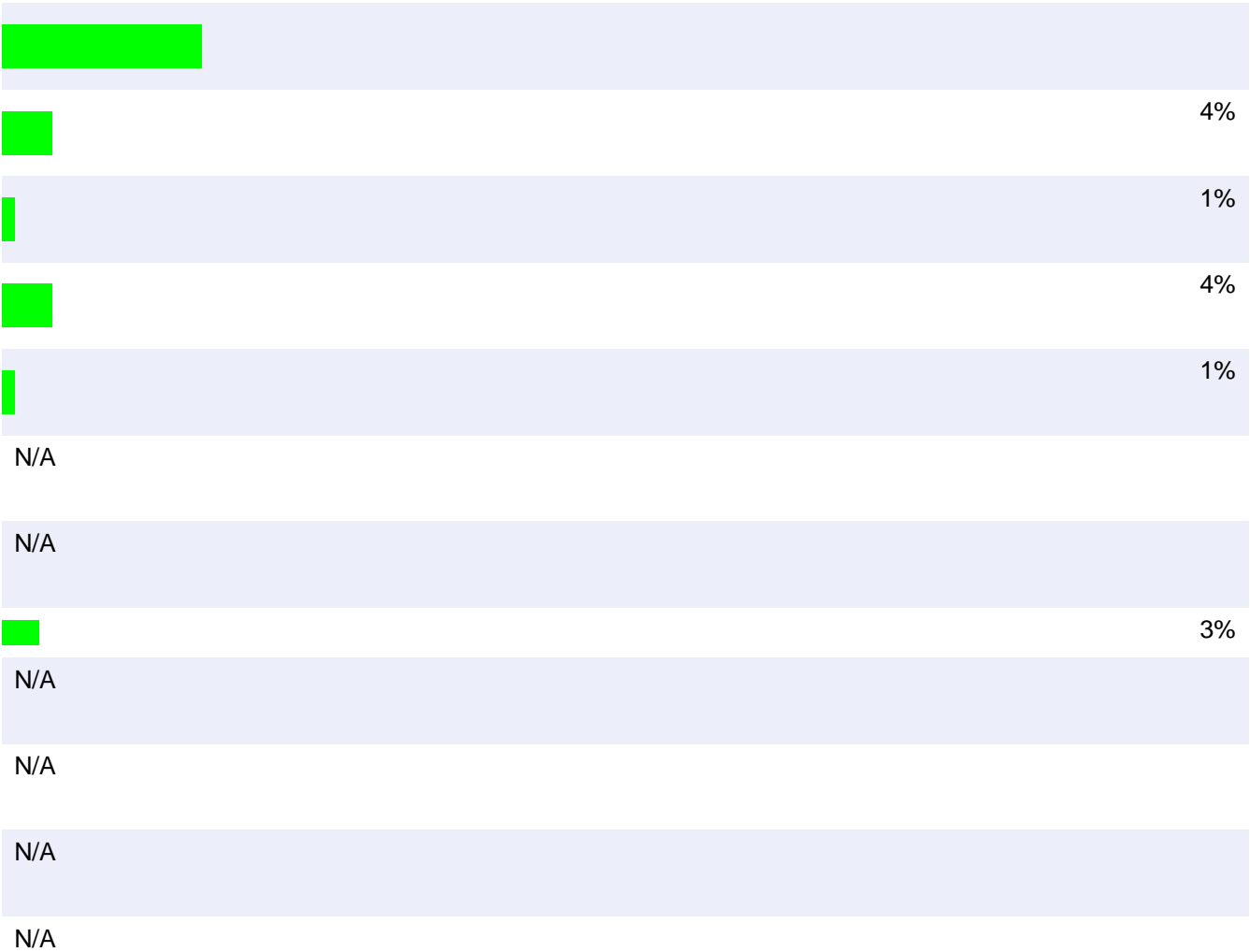
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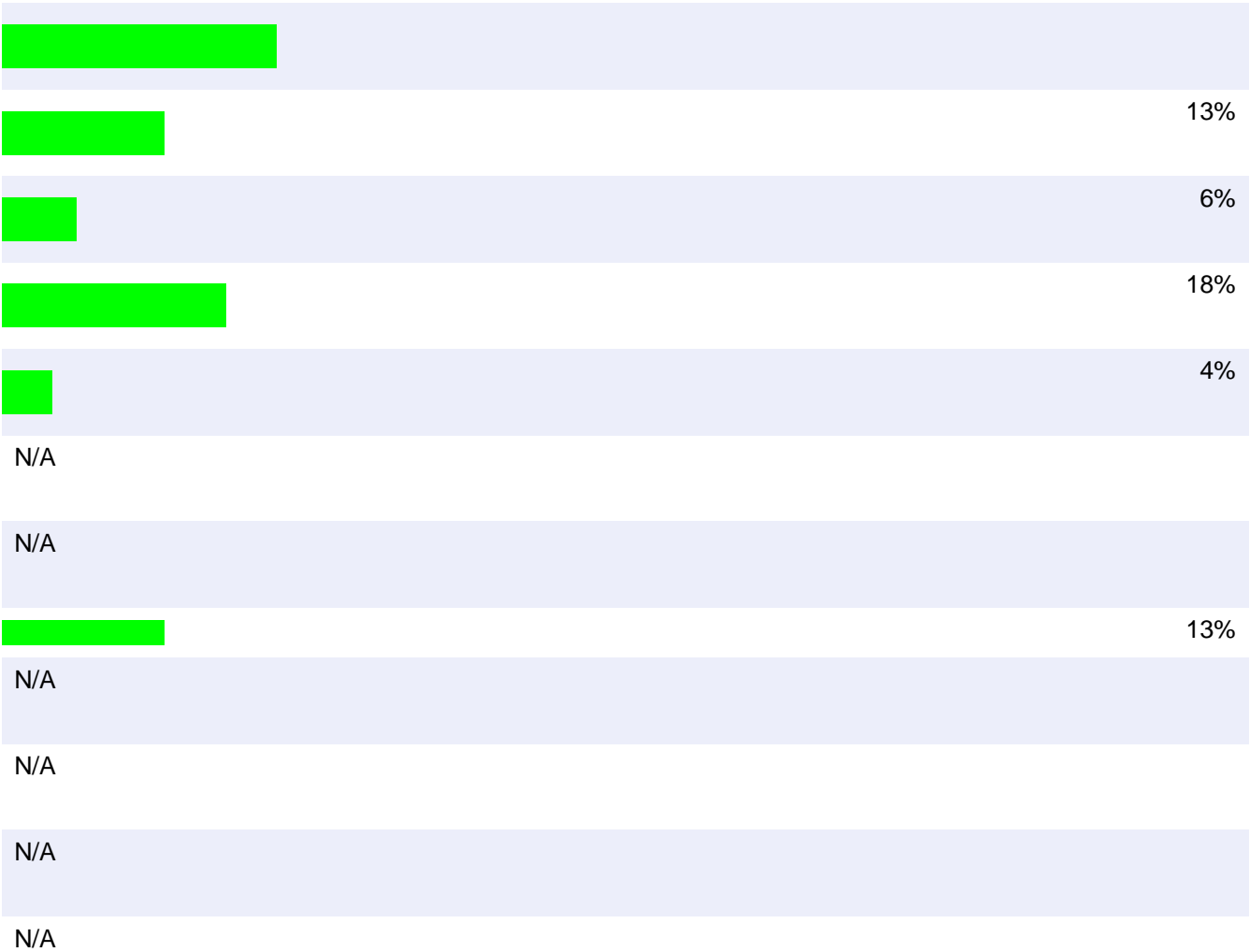
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# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)



# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Between 100 and 299

300 or more

300 or more

300 or more

300 or more

N/A

N/A

Between 100 and 299

N/A

N/A

N/A

N/A

# Dallas HCAPS

Based on Survey of Patients' Hospital Experiences (HCAHPS)

